## ANNEX "A"

PROJECT NAME: FIVE (5) YEAR SOFTWARE LICENSE RENEWAL AND MAINTENANCE SERVICES SUBSCRIPTION FOR ENTERPRISE FIREWALL IN SSS MAIN OFFICE AND DISASTER RECOVERY (DR) SITE

## A. ISSUES RAISED DURING THE PRE-BID CONFERENCE

	Query/Clarifications	TWG/BAC Reply
1	On Single Largest Completed Contract (SLCC)	
	• Is the basis of the completed contract the completion itself?	• Yes.
	• Can the bidder submit the OR as a proof of completion of the contract?	Yes, subject to validation of the TWG.
2	The bidder requested for the extension of delivery	Refer to B.6
	period, from 5 calendar days to 20 calendar days	
	due to pandemic.	
3	The bidder requested to rephrase the Special	Refer to B.7
	Conditions of the Contract 17.3 Item 1 &2, since	
	this will not be applicable for the project.	
4	On Bid Breakdown, can the bidder write their	Yes.
	proposal as combined on items 1 & 2?	

## **B. REPLY TO WRITTEN QUERIES**

ITEM NO.	QUERIES/CLARIFICATIONS	TWG RESPONSE
1.	Page 26. Section III: Bid Data Sheet, Item 5.4	
	The Bidder must have completed, within five (5) years prior to the submission and opening of bids, a single contract that is similar to this Project, and the value of which, adjusted, if necessary, by the Bidder to current prices using the Philippine Statistics Authority (PSA) consumer index, must be equivalent to at least fifty percent (50%) of the ABC.	
	For this purpose, similar contracts shall refer to software license and provisioning of maintenance services for Enterprise Firewall or other equivalent Firewall Implementation.	

	Question: What is the basis of the date of the contract to be used on the Single Largest Completed Contract?	End of the contract date including maintenance service if any.
	Is it end of warranty/ maintenance period or start date of the contract?	
2.	Page 28. Section III: Bid Data Sheet, (vii) Technical Proposal/Specifications	
	(b) Resumes of the Project Management professional and all the support personnel to be deployed in the project upon submission of the bid.	
	Question: For the Project Management professional, would you accept project manager with certificate for Certified Associate in Project Management (CAPM)?	Yes.
3.	Page 31. Section III: Bid Data Sheet, Other Technical Requirements, Item 3.1	
	<b>3.1.</b> Certificate of product/solution's availability within the warranty period	
	Question: What do you mean by product/solution's availability within the warranty period?	Availability of product/solution to ensure support until the end of the maintenance period.
4.	Page 31. Section III: Bid Data Sheet, Other Technical Requirements, Item 3.2	
	3.2. Certificate of Authorized Resellership/Dealership of the proposed product/s, if the bidder is not the manufacturer of the proposed product/s (Coming from the manufacturer)	
	Question: Since there are 2 product/solutions needed on this Maintenance Agreement, Checkpoint and Cisco, does it mean that we need to submit certificate for both Cisco and Checkpoint?	Yes

5.	Page 31. Section III: Bid Data Sheet, Other Technical Requirements, Item 3.4
	3.4 Submit photocopy of valid certification, resume and company ID of at least five (5) manufacturer-certified engineers of the proposed brand.
	Certified engineers should be employed by the bidder for a period of one (1) year before the bid opening. SSS shall validate the veracity of the submitted documents and may conduct, at its option, a visit to bidder's HRD office.
	Question What is the breakdown of the 5 certified engineer?  Can this be 2 certified engineer for checkpoint firewall and 3 certified engineer for the cisco equipment?  Any combination of certified engineers for checkpoint firewall and cisco equipment, at least 2 engineers for one of the classifications. This amends Section III. Bid Data Sheet.
	What are the levels of certification Security certification for Checkpoint and network certification for Cisco
6.	Page 56. Section VI: Schedule of Requirements, item 1 and 3 delivery schedule licenses  This shall amend provisions under:
	-Software Licenses renewal and enrollment for the following:  a) 23500 Next Generation Threat Prevention and Sandblast (NGTX) Appliance  b) Smart-1 5050 Next Generation Security Management Appliance  -Software Licenses and enrollment for the following:  3 unit s Calendar days promoned and signed contract  Five (5) calendar days from receipt of Notice to Proceed with signed contract  To: Twenty (20) calendar days from receipt of Notice to Proceed with signed contract  To: Twenty (20) calendar days from receipt of Notice to Proceed with signed contract

	-Virtual Private		
	Network (VPN)		
	License for		Five (5)
	Enterprise Firewall		calendar
			days
	a) SSS Main	1	upon
	Office	unit	receipt
3	-Mobile Access		of notice
	Blade for 600		to
	concurrent		proceed
	connections		and
	with Premium		signed
	collaborative		contract
	enterprise		
	support		

Question: Can we request for 20 calendar days upon release of NTP for the delivery of the software and support renewal license for items 1 and 3?

## 7. Page 49 Section V Special Conditions of Contract, Item 17.3 5 Years warranty.

- i. The winning bidder should warrant that should there be announced improvements on the proposed product and/or any of its components, after date of submission of proposals and before date of implementation, such improved product or its components should be delivered to and installed at the SSS by the winning bidder without affecting the submitted bid price proposal.
- ii. If announced improvement is made within six (6) months after installed product has already been accepted for SSS use, the winning bidder must replace already installed product or its components with the improved product or its components at no additional cost to the Procuring Entity.

**Question:** We believe requirement above pertains to an initial installation of hardware, Is this still applicable since

These provisions are no longer required. This amends Section V

	this is Maintenance Agreement project?	Special Conditions of Contract, Item 17.3 5 Years warranty.
8.	Page 62. Section VII: Technical Specifications, Other requirements item b.2	
	<b>b.2</b> Technical support/engineers, at least Two (2) must be Certified Engineers. All technical support personnel must be directly employed with the bidder for at least one (1) on the date of submission of the bid proposal.	
	Question: Are we going to follow the 5 engineer certification requirement on page 31, item 3.4.  If, yes? Can this be 2 certified engineer for checkpoint firewall and 3 certified engineer for the cisco equipment?	Please refer to item 5.
9.	Page 66. Bid Breakdown.	
	Question # 9.1 As discussed during Prebid, bidders will provide price cost on the first item only and this will cover items 2 and 3 as well. Please confirm this instruction.	There is no need to indicate the breakdown per item 1, 2, 3 but the bidder has to indicate the total cost of all items per annum.