PROJECT: **SUBSCRIPTION OF 200 TO 500 MBPS OF SECONDARY DIRECT INTERNET CONNECTION FOR SSS CORPORATE WEBSITE FOR FIVE (5) YEARS (DR SITE)**

A. ISSUES RAISED DURING THE PRE-BID CONFERENCE

	Query/Clarifications	TWG/BAC Reply
1	For the bundled anti DDoS Service, if is it ok if we use **CAN ALSO BE DIVERTED** instead of **THE TRAFFIC MUST BE DIVERTED** to the nearest scrubbing center like Hongkong and Singapore?	No redirecting of traffic will be done and scrubbing center must be located within the service provider's Core network or Core nodes.
2	For Service Provider, they must have a Volumetric anti DDoS Protection of at least one (1) Gbps capacity. The bandwidth that you will subscribe is 200 burstable to 500, why the anti DDoS needed is 1 Gbps in capacity? So, is that mean that you are going to request for that burstable internet to be extended up to 1 Gbps if ever?	When we launch an application, we are requesting the service provider to open 1 Gbps for baselining of the new app for us to see the extent of our utilization for that new particular application. Yes, but only for a short period of time.
3	For Single Largest Completed Contract (SLCC), we just want to know the definition of SLCC? What kind of contract is specific for the single largest contract for eligibility? Does it mean that the contract is the same with the bandwidth? Would the internet service alone suffice, or should it be the same range of bandwidth as in exactly 200, 300 or 400? Can we relax the definition of SLCC for internet so that we could just meet the value of the contract for the exact bandwidth as well as to match with the amount?	More or less, it is within that range which is 200-500 mbps and with DDoS service. Yes, within that same range from 200-500. Kindly put in writing all your suggestions then we will evaluate it.
4	For the installation, since the delivery site is not yet determined as to the exact address, if you're going to collocate with	By SSS.

		data centers, is the connection charges be handled by the SSS or by the winning bidder?	
5		For Redundancy Link, can the primary ISP join the bidding?	Yes, because this is on another location.
6		For 24/7 support, aside from the security incident and threat management, could you also be requiring any forensic services as well?	It will depend on the service provider. But for us, it is more on you block all the attacks because we want it to be a clean traffic. We also have a time frame which is within 72 hours, DIDoS is zero (0). What we need is the bandwidth that can be used by the members as well as the stakeholders.
7		For International Peering, could we get a service provider on Tier 1 that we can be peered?	Yes.
8		For Connectivity, can we make a 60 ms? Can we get a specific website that we can test?	No. All Philippine Government Financial Institution and Commercial Banks accessing SSS web-based applications.

B. REPLY TO WRITTEN QUERIES

	Query/Clarifications	BAC Reply
1	Please clarify if service effectivity will be based on the date on the contract or date of acceptance.	Service effectivity will be based on the date on the contract.
2	In SCC Clause 1, is the intellectual Property Rights applicable for this Bid? Please advise if this can be deleted or indicate "as applicable"	We maintain the provision.
3	In SCC Clause 2.2, may we request to include the monthly payment term, i.e., 30/60 days upon receipt of invoice?	We maintain the provision.
4	In SCC Clause 4.3, 15-day acceptance testing is included in the 60-day delivery period. Can this be separated from the total delivery period?	Yes. No.
5	In SCC 4.5, may we clarify the additional criteria for the configuration works to be required that is not limited to the generic specifications mentioned in Section VII? This is for us to know if this is doable.	No additional criteria for this project.
6	Can we also include limitation of liability of Supplier?	We maintain the provisions. SCC Clause 6, Item No. 13 is specific.

6.a	Innove shall not be liable to the Customer for any special, indirect, consequential or incidental damages, including loss of profits or revenues or loss of prospective business, advantage, regardless of whether Innove had been advised of such damages or whether that liability arises in contract, tort, strict liability, breach of warranty or otherwise.	The same provides that supplier shall defend, indemnify, and hold SSS free and harmless from any and all claims, damages, expenses, fines, penalties and/or liabilities.
6.b	Without prejudice to the applicability of indemnity/compensation in the event of breach relating to Use of Service Clause, neither party will be liable for direct damages in excess of what has been paid by the Customer within the twelve-month period immediately prior to the event of claim. *Use of Service Clause: Customer shall use the Innove facilities and/or Innove services provided only for the purpose herein stated and shall not use the same to conduct any service such as callback, unauthorized audiotext, International Simple Resale (ISR), and other analogous services which are prohibited in the Philippines, or which operation or service constitutes a bypass defrauding Innove and/or its interconnect partners of the rightful access/termination charges due them.*	
7	In Section VII – Technical Specification, Item No. 1.4, please clarify the Tier 1 and Tier 2 networks. Can the validation be conducted via Ping speed test or Brick test?	Ping speed test.
8	In Section VII – Technical Specification, Item No.1.6, will there be a Multi-Year Contractual Authority (MYCA) issued to the winning bidder?	A 5-year validity contract.
9	In Section VII – Technical Specification, Item No. 10.1.2, may we request a list of websites and applications for the 50ms latency requirement?	All Philippine Government Financial Institution and Commercial Banks accessing SSS web-based applications.
	Otherwise, can this be increased to 60ms latency in general as the industry standard?	No.

10	In Section VII – Technical Specification, Item No. 1.11.2, please clarify the requirement of Anti DDoS protection of at least 1 Gbps capacity if maximum internet speed requirement is 500 Mbps.	For baseline purposes only if we need to increase the bandwidth to POC a newly launch Application that might surpass the 500Mbps.
11	In Section VII – Technical Specification, Item No. 1.12.2, may we request a list of all Tier 1 service provider?	Local Tier 1 Service Providers are congressionally franchised and owns a national backbone across Luzon, Visayas and Mindanao.
12	Internet bandwidth upgrade schedule for 200-500 Mbps covering 5 years contract term. What is the schedule of distribution	There is no specific schedule of distribution. Upgrade will be based on as the need arises with an increment of 100 Mbps.
13	Will there be an adjustment in the total contract price? How is the budget distributed for 5 years?	Yes, as it will depend on the bid cost per bandwidth consumed. Year 1: ₱2,022,451.20 Year 2: ₱2,022,451.20 Year 3: ₱2,022,451.20 Year 4: ₱2,022,451.20 Year 5: ₱2,022,451.20
14	Will there be a need for additional local mitigation capacity on top of 1Gbps?	No.
15	Will it be acceptable that the Telco will just have direct peering with an International Telco partner having a US POP?	No.
16	On anti-DDoS service, you mentioned that it should be inside the provider's core network. What if it is located in one of our core nodes?	Anti-DDOS service should be inside the provider's Core Network or Core Nodes provided that the mitigation will save our subscribe bandwidth from a flooding DDOS attacks.
17	For the SSS-redundancy Bid, it was mentioned that DR site location will be disclosed to the winning Bidder, may we know if the site is inside a Data Center?	Yes, it is inside a Data Center.
18	We would like to clarify if SSS would allow traffic to be diverted outside of Philippines in case of an attack?	No redirecting of traffic will be done and scrubbing center must be located within the service provider's Core network or Core nodes.
19	May we ask if bidders must provide similar contract with subscription at exact 200 to 500MB Internet BW?	Provision of Internet Services This amends ITB Clause 5.3.a of the Bid Data Sheet.