



Social Security System
East Avenue, Diliman, Quezon City

PHILIPPINE BIDDING DOCUMENTS

Fifth Edition - October 2016

Procurement of GOODS

**Supply, Delivery, Deployment and
Installation into Operational State of 150
Units of Self-Service Express Terminals (SET)
(formerly Self-Service Information Terminals
(SSIT)) (RE-ADVERTISEMENT)**

ITB NO. 2020 - 014 - GOODS

March 2020

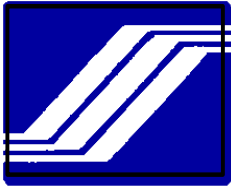
Government of the Republic of the Philippines

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Chairperson, TWG

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Section I. Invitation to Bid



REPUBLIC OF THE PHILIPPINES
SOCIAL SECURITY SYSTEM
 East Avenue, Diliman, Quezon City
 Tel. Nos. (632)8920-6401*(632)8920-6446
 E-mail: member_relations@sss.gov.ph*Website <http://www.sss.gov.ph>

Invitation to Bid *ITB-SSS-Goods-2020-014*

Supply, Delivery, Deployment and Installation into Operational State of 150 Units of Self-Service Express Terminals (SET) (formerly Self-Service Information Terminals (SSIT)) (RE-ADVERTISEMENT)

<i>Approved Budget for the Contract (ABC) & Source of Fund</i>	<i>Delivery/ Completion Period</i>	<i>Price of Bid Documents (non-refundable)</i>	<i>Schedule of Activities Date/Time</i>	
			<i>Pre-bid Conference</i>	<i>Deadline of submission and receipt of bids</i>
₱ 47,577,025.50 Broken down as follows: Hardware and Software - Capital Outlay – E-Center Implementation ₱38,977,026.00 Maintenance and Other Operating Expenses (MOOE) – Repair of Computer Equipment (4-year Maintenance Services) ₱8,599,999.50 Approved 2020 Corporate Operating Budget – CO & MOOE	<i>Within 120 calendar days upon receipt of Notice to Proceed (NTP)</i>	₱ 25,000.00	<i>March 23, 2020 (Monday) 2:30pm</i>	<i>April 06, 2020 (Monday) 2:00pm</i>

1. The **SOCIAL SECURITY SYSTEM** now invites Bids for the above item. Delivery of the Goods is required within the period specified above. **Bidders should have completed within three (3) years prior to the date of submission and receipt of bids**, a contract similar to the Project. The description of an eligible Bidder is contained in the Bidding Documents, particularly, in Section II - Instruction to Bidders.
2. Bids received in excess of the ABC shall be automatically rejected at bid opening.
3. Bidding will be conducted through open competitive bidding procedures using a non-discretionary pass/fail criterion as specified in the 2016 Revised Implementing Rules and Regulations (RIRR) of Republic Act 9184 (RA) 9184, otherwise known as the “Government Procurement Reform Act”.

Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines, and to citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA 5183.

4. Interested bidders may obtain further information from the SSS and inspect the Bidding Documents at the address in the last item of the ITB from Monday to Friday, 8:00 a.m. to 5:00 p.m.
5. **A complete set of Bidding Documents may be acquired by interested bidders starting 14 March 2020** up to the scheduled submission & receipt of bids from the address stated in the last item of the ITB and upon payment of the applicable fee for the Bidding Documents in the amount specified above.

The mode of payment will be on a cash basis payable at the SSS Cash Department, Ground Floor, SSS Main Bldg., upon accomplishment of SSS Form R-6. The Bidding Documents shall be received personally by the prospective Bidder or his authorized representative.

It may also be downloaded free of charge from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and the website of the SSS, provided that Bidders shall pay the applicable fee for the Bidding Documents not later than the submission of their bids.

6. The SSS will hold a Pre-Bid Conference on the date and time specified above at the Bidding Room (formerly CDPRD Computer Room), 2nd Floor, SSS Main Bldg., East Avenue, Diliman, Quezon City which shall be open to prospective bidders, but attendance shall not be mandatory. To ensure completeness and compliance of bids, bidders are advised to send their authorized technical and/or administrative representatives who will prepare the bid documents.
7. Bids must be duly received by the BAC Secretariat at the Bidding Room (formerly CDPRD Computer Room), 2nd Floor, SSS Main Building, East Avenue, Diliman, Quezon City on the deadline specified above. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in the ITB Clause 18.

Bid opening shall be on the date and time specified above at the Bidding Room (formerly CDPRD Computer Room), 2nd Floor, SSS Main Building, East Avenue, Diliman, Quezon City. Bids will be opened in the presence of the bidders' representatives who choose to attend at the address above. Late bids shall not be accepted.

8. References to the dates and times shall be based on Philippine Standard time. Should any of the above dates fall on a holiday, the deadline shall be extended to the same time of the immediately succeeding business day in Quezon City.
9. The SSS reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Section 41 of RA 9184 and its IRR, without thereby incurring any liability to the affected bidder or bidders.
10. The SSS assumes no obligation to compensate or indemnify parties for any expense or loss that they may incur as a result of their participation in the procurement process, nor does SSS guarantee that an award will be made as a result of this invitation. Furthermore, the SSS reserves the right to waive any defects or formality in the responses to the eligibility requirements and to this invitation and reserves the right to accept the proposal most advantageous to the agency.
11. For further information, please refer to:

Bids & Awards Committee

The Secretariat

2nd Flr., SSS Main Bldg., East Ave., Diliman, Q.C.

Tel # (632) 8922-1070; 8920-6401 local 5492 or 6382

Email – bac@sss.gov.ph

**THE CHAIRPERSON
BIDS & AWARDS COMMITTEE**

ref.: _____

Section II. Instructions to Bidders

A. General

1. Scope of Bid

- 1.1. The Procuring Entity named in the **BDS** invites bids for the supply and delivery of the Goods as described in Section VII. Technical Specifications.
- 1.2. The name, identification, and number of lots specific to this bidding are provided in the **BDS**. The contracting strategy and basis of evaluation of lots is described in **ITB** Clause 28.

2. Source of Funds

The Procuring Entity has a budget or has received funds from the Funding Source named in the **BDS**, and in the amount indicated in the **BDS**. It intends to apply part of the funds received for the Project, as defined in the **BDS**, to cover eligible payments under the contract.

3. Corrupt, Fraudulent, Collusive, and Coercive Practices

- 3.1. Unless otherwise specified in the **BDS**, the Procuring Entity as well as the bidders and suppliers shall observe the highest standard of ethics during the procurement and execution of the contract. In pursuance of this policy, the Procuring Entity:
 - (a) defines, for purposes of this provision, the terms set forth below as follows:
 - (i) “corrupt practice” means behavior on the part of officials in the public or private sectors by which they improperly and unlawfully enrich themselves, others, or induce others to do so, by misusing the position in which they are placed, and includes the offering, giving, receiving, or soliciting of anything of value to influence the action of any such official in the procurement process or in contract execution; entering, on behalf of the government, into any contract or transaction manifestly and grossly disadvantageous to the same, whether or not the public officer profited or will profit thereby, and similar acts as provided in RA 3019.
 - (ii) “fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring Entity, and includes collusive practices among Bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the Procuring Entity of the benefits of free and open competition.
 - (iii) “collusive practices” means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Procuring Entity, designed to establish bid prices at artificial, non-competitive levels.

(iv) “coercive practices” means harming or threatening to harm, directly or indirectly, persons, or their property to influence their participation in a procurement process, or affect the execution of a contract;

(v) “obstructive practice” is

(aa) deliberately destroying, falsifying, altering or concealing of evidence material to an administrative proceedings or investigation or making false statements to investigators in order to materially impede an administrative proceedings or investigation of the Procuring Entity or any foreign government/foreign or international financing institution into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the administrative proceedings or investigation or from pursuing such proceedings or investigation; or

(bb) acts intended to materially impede the exercise of the inspection and audit rights of the Procuring Entity or any foreign government/foreign or international financing institution herein.

(b) will reject a proposal for award if it determines that the Bidder recommended for award has engaged in any of the practices mentioned in this Clause for purposes of competing for the contract.

3.2. Further, the Procuring Entity will seek to impose the maximum civil, administrative, and/or criminal penalties available under applicable laws on individuals and organizations deemed to be involved in any of the practices mentioned in **ITB** Clause 3.1(a).

3.3. Furthermore, the Funding Source and the Procuring Entity reserve the right to inspect and audit records and accounts of a bidder or supplier in the bidding for and performance of a contract themselves or through independent auditors as reflected in the GCC Clause 3.

4. Conflict of Interest

4.1. All Bidders found to have conflicting interests shall be disqualified to participate in the procurement at hand, without prejudice to the imposition of appropriate administrative, civil, and criminal sanctions. A Bidder may be considered to have conflicting interests with another Bidder in any of the events described in paragraphs (a) through (c) below and a general conflict of interest in any of the circumstances set out in paragraphs (d) through (g) below:

(a) A Bidder has controlling shareholders in common with another Bidder;

(b) A Bidder receives or has received any direct or indirect subsidy from any other Bidder;

(c) A Bidder has the same legal representative as that of another Bidder for purposes of this bid;

(d) A Bidder has a relationship, directly or through third parties, that puts them in a position to have access to information about or influence on the bid of

another Bidder or influence the decisions of the Procuring Entity regarding this bidding process;

- (e) A Bidder submits more than one bid in this bidding process. However, this does not limit the participation of subcontractors in more than one bid;
- (f) A Bidder who participated as a consultant in the preparation of the design or technical specifications of the Goods and related services that are the subject of the bid; or
- (g) A Bidder who lends, or temporarily seconds, its personnel to firms or organizations which are engaged in consulting services for the preparation related to procurement for or implementation of the project, if the personnel would be involved in any capacity on the same project.

4.2. In accordance with Section 47 of the IRR of RA 9184, all Bidding Documents shall be accompanied by a sworn affidavit of the Bidder that it is not related to the Head of the Procuring Entity (HoPE), members of the Bids and Awards Committee (BAC), members of the Technical Working Group (TWG), members of the BAC Secretariat, the head of the Project Management Office (PMO) or the end-user unit, and the project consultants, by consanguinity or affinity up to the third civil degree. On the part of the Bidder, this Clause shall apply to the following persons:

- (a) If the Bidder is an individual or a sole proprietorship, to the Bidder himself;
- (b) If the Bidder is a partnership, to all its officers and members;
- (c) If the Bidder is a corporation, to all its officers, directors, and controlling stockholders;
- (d) If the Bidder is a cooperative, to all its officers, directors, and controlling shareholders or members; and
- (e) If the Bidder is a joint venture (JV), the provisions of items (a), (b), (c), or (d) of this Clause shall correspondingly apply to each of the members of the said JV, as may be appropriate.

Relationship of the nature described above or failure to comply with this Clause will result in the automatic disqualification of a Bidder.

5. Eligible Bidders

5.1. Unless otherwise provided in the **BDS**, the following persons shall be eligible to participate in this bidding:

- (a) Duly licensed Filipino citizens/sole proprietorships;
- (b) Partnerships duly organized under the laws of the Philippines and of which at least sixty percent (60%) of the interest belongs to citizens of the Philippines;
- (c) Corporations duly organized under the laws of the Philippines, and of which at least sixty percent (60%) of the outstanding capital stock belongs to citizens of the Philippines;
- (d) Cooperatives duly organized under the laws of the Philippines; and

- (e) Persons/entities forming themselves into a Joint Venture (JV), *i.e.*, a group of two (2) or more persons/entities that intend to be jointly and severally responsible or liable for a particular contract: Provided, however, that Filipino ownership or interest of the JV concerned shall be at least sixty percent (60%).
- 5.2. Foreign bidders may be eligible to participate when any of the following circumstances exist, as specified in the **BDS**:
- (a) When a Treaty or International or Executive Agreement as provided in Section 4 of RA 9184 and its IRR allow foreign bidders to participate;
 - (b) Citizens, corporations, or associations of a country, the laws or regulations of which grant reciprocal rights or privileges to citizens, corporations, or associations of the Philippines;
 - (c) When the Goods sought to be procured are not available from local suppliers; or
 - (d) When there is a need to prevent situations that defeat competition or restrain trade.
- 5.3. Government owned or –controlled corporations (GOCCs) may be eligible to participate only if they can establish that they (a) are legally and financially autonomous, (b) operate under commercial law, and (c) are not attached agencies of the Procuring Entity.
- 5.4. Unless otherwise provided in the **BDS**, the Bidder must have completed a Single Largest Completed Contract (SLCC) similar to the Project and the value of which, adjusted, if necessary, by the Bidder to current prices using the Philippine Statistics Authority (PSA) consumer price index, must be at least equivalent to a percentage of the ABC stated in the **BDS**.

For this purpose, contracts similar to the Project shall be those described in the **BDS**, and completed within the relevant period stated in the Invitation to Bid and **ITB** Clause 12.1(a)(ii).

- 5.5. The Bidder must submit a computation of its Net Financial Contracting Capacity (NFCC), which must be at least equal to the ABC to be bid, calculated as follows:

NFCC = [(Current assets minus current liabilities) (15)] minus the value of all outstanding or uncompleted portions of the projects under ongoing contracts, including awarded contracts yet to be started, coinciding with the contract to be bid.

The values of the domestic bidder’s current assets and current liabilities shall be based on the latest Audited Financial Statements submitted to the BIR.

For purposes of computing the foreign bidders’ NFCC, the value of the current assets and current liabilities shall be based on their audited financial statements prepared in accordance with international financial reporting standards.

If the prospective bidder opts to submit a committed Line of Credit, it must be at least equal to ten percent (10%) of the ABC to be bid. If issued by a foreign universal or commercial bank, it shall be confirmed or authenticated by a local universal or commercial bank.

6. Bidder's Responsibilities

- 6.1. The Bidder or its duly authorized representative shall submit a sworn statement in the form prescribed in Section VIII. Bidding Forms as required in **ITB** Clause 12.1(b)(iii).
- 6.2. The Bidder is responsible for the following:
 - (a) Having taken steps to carefully examine all of the Bidding Documents;
 - (b) Having acknowledged all conditions, local or otherwise, affecting the implementation of the contract;
 - (c) Having made an estimate of the facilities available and needed for the contract to be bid, if any;
 - (d) Having complied with its responsibility to inquire or secure Supplemental/Bid Bulletin(s) as provided under **ITB** Clause 10.4.
 - (e) Ensuring that it is not "blacklisted" or barred from bidding by the GOP or any of its agencies, offices, corporations, or LGUs, including foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the GPPB;
 - (f) Ensuring that each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
 - (g) Authorizing the HoPE or its duly authorized representative/s to verify all the documents submitted;
 - (h) Ensuring that the signatory is the duly authorized representative of the Bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the Bidder in the bidding, with the duly notarized Secretary's Certificate attesting to such fact, if the Bidder is a corporation, partnership, cooperative, or joint venture;
 - (i) Complying with the disclosure provision under Section 47 of RA 9184 and its IRR in relation to other provisions of RA 3019;
 - (j) Complying with existing labor laws and standards, in the case of procurement of services; Moreover, bidder undertakes to:
 - (i) Ensure the entitlement of workers to wages, hours of work, safety and health and other prevailing conditions of work as established by national laws, rules and regulations; or collective bargaining agreement; or arbitration award, if and when applicable.

In case there is a finding by the Procuring Entity or the DOLE of underpayment or non-payment of workers' wage and wage-related benefits, bidder agrees that the performance security or portion of the contract amount shall be withheld in favor of the complaining workers pursuant to appropriate provisions of Republic Act No. 9184 without prejudice to the institution of appropriate actions under the Labor Code, as amended, and other social legislations.

- (ii) Comply with occupational safety and health standards and to correct deficiencies, if any.

In case of imminent danger, injury or death of the worker, bidder undertakes to suspend contract implementation pending clearance to proceed from the DOLE Regional Office and to comply with Work Stoppage Order; and

- (iii) Inform the workers of their conditions of work, labor clauses under the contract specifying wages, hours of work and other benefits under prevailing national laws, rules and regulations; or collective bargaining agreement; or arbitration award, if and when applicable, through posting in two (2) conspicuous places in the establishment's premises; and
- (k) Ensuring that it did not give or pay, directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.

Failure to observe any of the above responsibilities shall be at the risk of the Bidder concerned.

- 6.3. The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents.
- 6.4. It shall be the sole responsibility of the Bidder to determine and to satisfy itself by such means as it considers necessary or desirable as to all matters pertaining to the contract to be bid, including: (a) the location and the nature of this Project; (b) climatic conditions; (c) transportation facilities; and (d) other factors that may affect the cost, duration, and execution or implementation of this Project.
- 6.5. The Procuring Entity shall not assume any responsibility regarding erroneous interpretations or conclusions by the prospective or eligible bidder out of the data furnished by the procuring entity. However, the Procuring Entity shall ensure that all information in the Bidding Documents, including bid/supplemental bid bulletin/s issued, are correct and consistent.
- 6.6. Before submitting their bids, the Bidder is deemed to have become familiar with all existing laws, decrees, ordinances, acts and regulations of the Philippines which may affect this Project in any way.
- 6.7. The Bidder shall bear all costs associated with the preparation and submission of his bid, and the Procuring Entity will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- 6.8. The Bidder should note that the Procuring Entity will accept bids only from those that have paid the applicable fee for the Bidding Documents at the office indicated in the Invitation to Bid.

7. Origin of Goods

Unless otherwise indicated in the **BDS**, there is no restriction on the origin of goods other than those prohibited by a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, subject to **ITB** Clause 27.1.

8. Subcontracts

- 8.1. Unless otherwise specified in the **BDS**, the Bidder may subcontract portions of the Goods to an extent as may be approved by the Procuring Entity and stated in the **BDS**. However, subcontracting of any portion shall not relieve the Bidder from any liability or obligation that may arise from the contract for this Project.
- 8.2. Subcontractors must submit the documentary requirements under **ITB** Clause 12 and comply with the eligibility criteria specified in the **BDS**. In the event that any subcontractor is found by the Procuring Entity to be ineligible, the subcontracting of such portion of the Goods shall be disallowed.
- 8.3. The Bidder may identify the subcontractor to whom a portion of the Goods will be subcontracted at any stage of the bidding process or during contract implementation. If the Bidder opts to disclose the name of the subcontractor during bid submission, the Bidder shall include the required documents as part of the technical component of its bid.

B. Contents of Bidding Documents

9. Pre-Bid Conference

- 9.1.
 - (a) If so specified in the **BDS**, a pre-bid conference shall be held at the venue and on the date indicated therein, to clarify and address the Bidders' questions on the technical and financial components of this Project.
 - (b) The pre-bid conference shall be held at least twelve (12) calendar days before the deadline for the submission and receipt of bids, but not earlier than seven (7) calendar days from the posting of the invitation to bid/bidding documents in the PhilGEPS website. If the Procuring Entity determines that, by reason of the method, nature, or complexity of the contract to be bid, or when international participation will be more advantageous to the GOP, a longer period for the preparation of bids is necessary, the pre-bid conference shall be held at least thirty (30) calendar days before the deadline for the submission and receipt of bids, as specified in the **BDS**.
- 9.2. Bidders are encouraged to attend the pre-bid conference to ensure that they fully understand the Procuring Entity's requirements. Non-attendance of the Bidder will in no way prejudice its bid; however, the Bidder is expected to know the changes and/or amendments to the Bidding Documents as recorded in the minutes of the pre-bid conference and the Supplemental/Bid Bulletin. The minutes of the pre-bid conference shall be recorded and prepared not later than five (5) calendar days after the pre-bid conference. The minutes shall be made available to prospective bidders not later than five (5) days upon written request.
- 9.3. Decisions of the BAC amending any provision of the bidding documents shall be issued in writing through a Supplemental/Bid Bulletin at least seven (7) calendar days before the deadline for the submission and receipt of bids.

10. Clarification and Amendment of Bidding Documents

- 10.1. Prospective bidders may request for clarification on and/or interpretation of any part of the Bidding Documents. Such request must be in writing and submitted to the Procuring Entity at the address indicated in the **BDS** at least ten (10) calendar days before the deadline set for the submission and receipt of Bids.
- 10.2. The BAC shall respond to the said request by issuing a Supplemental/Bid Bulletin, to be made available to all those who have properly secured the Bidding Documents, at least seven (7) calendar days before the deadline for the submission and receipt of Bids.
- 10.3. Supplemental/Bid Bulletins may also be issued upon the Procuring Entity's initiative for purposes of clarifying or modifying any provision of the Bidding Documents not later than seven (7) calendar days before the deadline for the submission and receipt of Bids. Any modification to the Bidding Documents shall be identified as an amendment.
- 10.4. Any Supplemental/Bid Bulletin issued by the BAC shall also be posted in the PhilGEPS and the website of the Procuring Entity concerned, if available, and at any conspicuous place in the premises of the Procuring Entity concerned. It shall be the responsibility of all Bidders who have properly secured the Bidding Documents to inquire and secure Supplemental/Bid Bulletins that may be issued by the BAC. However, Bidders who have submitted bids before the issuance of the Supplemental/Bid Bulletin must be informed and allowed to modify or withdraw their bids in accordance with ITB Clause 23.

C. Preparation of Bids

11. Language of Bids

The eligibility requirements or statements, the bids, and all other documents to be submitted to the BAC must be in English. If the eligibility requirements or statements, the bids, and all other documents submitted to the BAC are in foreign language other than English, it must be accompanied by a translation of the documents in English. The documents shall be translated by the relevant foreign government agency, the foreign government agency authorized to translate documents, or a registered translator in the foreign bidder's country; and shall be authenticated by the appropriate Philippine foreign service establishment/post or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines.

However, for Contracting Parties to the Apostille Convention, the documents shall be authenticated through an apostille by the Competent Authority, except for countries identified by the Department of Foreign Affairs (DFA) that will still require legalization (red ribbon) by the relevant Embassy or Consulate.

A Contracting Party refers to a State that has joined the Apostille Convention, whether or not the Convention has entered into force for that State.

A Competent Authority refers to the authority designated by a Contracting Party that is competent to issue an apostille. A Contracting Party may designate one or more Competent Authorities and may designate Competent Authorities that are competent to issue an apostille for certain categories of public documents. Information about designated Competent Authorities may be found on the Apostille Section of the Hague Conference website under "Competent Authorities".

The English translation shall govern, for purposes of interpretation of the bid.

12. Documents Comprising the Bid: Eligibility and Technical Components

12.1. Unless otherwise indicated in the **BDS**, the first envelope shall contain the following eligibility and technical documents:

(a) Eligibility Documents –

Class “A” Documents:

- (i) PhilGEPS Certificate of Registration and Membership in accordance with Section 8.5.2 of the IRR. For procurement to be performed overseas, it shall be subject to the Guidelines to be issued by the GPPB.
- (ii) Statement of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid; and

Statement of the Bidder’s SLCC similar to the contract to be bid, in accordance with ITB Clause 5.4, within the relevant period as provided in the **BDS**.

The two statements required shall indicate for each contract the following:

- (ii.1) name of the contract;
 - (ii.2) date of the contract;
 - (ii.3) contract duration;
 - (ii.4) owner’s name and address;
 - (ii.5) kinds of Goods;
 - (ii.6) For Statement of Ongoing Contracts - amount of contract and value of outstanding contracts;
 - (ii.7) For Statement of SLCC - amount of completed contracts, adjusted by the Bidder to current prices using PSA’s consumer price index, if necessary for the purpose of meeting the SLCC requirement;
 - (ii.8) date of delivery; and
 - (ii.9) end user’s acceptance or official receipt(s) or sales invoice issued for the contract, if completed, which shall be attached to the statements.
- (iii) NFCC computation in accordance with ITB Clause 5.5 or a committed Line of Credit from a universal or commercial bank.

Class “B” Document:

- (iv) If applicable, the Joint Venture Agreement (JVA) in case the joint venture is already in existence, or duly notarized statements from all

the potential joint venture partners in accordance with Section 23.1(b) of the IRR.

- (b) Technical Documents –
 - (i) Bid security in accordance with **ITB** Clause 18. If the Bidder opts to submit the bid security in the form of:
 - (i.1) a bank draft/guarantee or an irrevocable letter of credit issued by a foreign bank, it shall be accompanied by a confirmation from a Universal or Commercial Bank; or
 - (i.2) a surety bond, it shall be accompanied by a certification by the Insurance Commission that the surety or insurance company is authorized to issue such instruments;
 - (ii) Conformity with technical specifications, as enumerated and specified in Sections VI and VII of the Bidding Documents; and
 - (iii) Sworn statement in accordance with Section 25.3 of the IRR of RA 9184 and using the form prescribed in Section VIII. Bidding Forms.
 - (iv) For foreign bidders claiming eligibility by reason of their country's extension of reciprocal rights to Filipinos, a certification from the relevant government office of their country stating that Filipinos are allowed to participate in their government procurement activities for the same item or product.

13. Documents Comprising the Bid: Financial Component

13.1. The financial component of the bid shall contain the following:

- (a) Financial Bid Form, which includes bid prices and the applicable Price Schedules, in accordance with **ITB** Clauses 15.1 and 15.4;
- (b) If the Bidder claims preference as a Domestic Bidder, a certification from the DTI issued in accordance with **ITB** Clause 27, unless otherwise provided in the **BDS**; and
- (c) Any other document related to the financial component of the bid as stated in the **BDS**.

13.2. (a) Unless otherwise stated in the **BDS**, all bids that exceed the ABC shall not be accepted.

- (b) Unless otherwise indicated in the **BDS**, for foreign-funded procurement, a ceiling may be applied to bid prices provided the following conditions are met:
 - (i) Bidding Documents are obtainable free of charge on a freely accessible website. If payment of Bidding Documents is required by the procuring entity, payment could be made upon the submission of bids.

- (ii) The procuring entity has procedures in place to ensure that the ABC is based on recent estimates made by the responsible unit of the procuring entity and that the estimates reflect the quality, supervision and risk and inflationary factors, as well as prevailing market prices, associated with the types of works or goods to be procured.
- (iii) The procuring entity has trained cost estimators on estimating prices and analyzing bid variances.
- (iv) The procuring entity has established a system to monitor and report bid prices relative to ABC and engineer's/procuring entity's estimate.
- (v) The procuring entity has established a monitoring and evaluation system for contract implementation to provide a feedback on actual total costs of goods and works.

14. Alternative Bids

14.1 Alternative Bids shall be rejected. For this purpose, alternative bid is an offer made by a Bidder in addition or as a substitute to its original bid which may be included as part of its original bid or submitted separately therewith for purposes of bidding.

A bid with options is considered an alternative bid regardless of whether said bid proposal is contained in a single envelope or submitted in two (2) or more separate bid envelopes.

14.2 Each Bidder shall submit only one Bid, either individually or as a partner in a JV. A Bidder who submits or participates in more than one bid (other than as a subcontractor if a subcontractor is permitted to participate in more than one bid) will cause all the proposals with the Bidder's participation to be disqualified. This shall be without prejudice to any applicable criminal, civil and administrative penalties that may be imposed upon the persons and entities concerned.

15. Bid Prices

15.1. The Bidder shall complete the appropriate Schedule of Prices included herein, stating the unit prices, total price per item, the total amount and the expected countries of origin of the Goods to be supplied under this Project.

15.2. The Bidder shall fill in rates and prices for all items of the Goods described in the Schedule of Prices. Bids not addressing or providing all of the required items in the Bidding Documents including, where applicable, Schedule of Prices, shall be considered non-responsive and, thus, automatically disqualified. In this regard, where a required item is provided, but no price is indicated, the same shall be considered as non-responsive, but specifying a zero (0) or a dash (-) for the said item would mean that it is being offered for free to the Government, except those required by law or regulations to be accomplished.

15.3. The terms Ex Works (EXW), Cost, Insurance and Freight (CIF), Cost and Insurance Paid to (CIP), Delivered Duty Paid (DDP), and other trade terms used to describe the obligations of the parties, shall be governed by the rules prescribed in the current edition of the International Commercial Terms (INCOTERMS) published by the International Chamber of Commerce, Paris.

15.4. Prices indicated on the Price Schedule shall be entered separately in the following manner:

- (a) For Goods offered from within the Procuring Entity's country:
 - (i) The price of the Goods quoted EXW (ex works, ex factory, ex warehouse, ex showroom, or off-the-shelf, as applicable);
 - (ii) The cost of all customs duties and sales and other taxes already paid or payable;
 - (iii) The cost of transportation, insurance, and other costs incidental to delivery of the Goods to their final destination; and
 - (iv) The price of other (incidental) services, if any, listed in the **BDS**.
- (b) For Goods offered from abroad:
 - (i) Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted DDP with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
 - (ii) The price of other (incidental) services, if any, listed in the **BDS**.
- (c) For Services, based on the form which may be prescribed by the Procuring Entity, in accordance with existing laws, rules and regulations

15.5. Prices quoted by the Bidder shall be fixed during the Bidder's performance of the contract and not subject to variation or price escalation on any account. A bid submitted with an adjustable price quotation shall be treated as non-responsive and shall be rejected, pursuant to **ITB** Clause 24.

All bid prices for the given scope of work in the contract as awarded shall be considered as fixed prices, and therefore not subject to price escalation during contract implementation, except under extraordinary circumstances. Upon the recommendation of the Procuring Entity, price escalation may be allowed in extraordinary circumstances as may be determined by the National Economic and Development Authority in accordance with the Civil Code of the Philippines, and upon approval by the GPPB. Nevertheless, in cases where the cost of the awarded contract is affected by any applicable new laws, ordinances, regulations, or other acts of the GOP, promulgated after the date of bid opening, a contract price adjustment shall be made or appropriate relief shall be applied on a no loss-no gain basis.

16. Bid Currencies

16.1. Prices shall be quoted in the following currencies:

- (a) For Goods that the Bidder will supply from within the Philippines, the prices shall be quoted in Philippine Pesos.
- (b) For Goods that the Bidder will supply from outside the Philippines, the prices may be quoted in the currency(ies) stated in the **BDS**. However, for purposes of bid evaluation, bids denominated in foreign currencies shall be converted to Philippine currency based on the exchange rate as published in the *Bangko Sentral ng Pilipinas* (BSP) reference rate bulletin on the day of the bid opening.

- 16.2. If so allowed in accordance with ITB Clause 16.1, the Procuring Entity for purposes of bid evaluation and comparing the bid prices will convert the amounts in various currencies in which the bid price is expressed to Philippine Pesos at the foregoing exchange rates.
- 16.3. Unless otherwise specified in the BDS, payment of the contract price shall be made in Philippine Pesos.

17. Bid Validity

- 17.1. Bids shall remain valid for the period specified in the **BDS** which shall not exceed one hundred twenty (120) calendar days from the date of the opening of bids.
- 17.2. In exceptional circumstances, prior to the expiration of the bid validity period, the Procuring Entity may request Bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. The bid security described in ITB Clause 18 should also be extended corresponding to the extension of the bid validity period at the least. A Bidder may refuse the request without forfeiting its bid security, but his bid shall no longer be considered for further evaluation and award. A Bidder granting the request shall not be required or permitted to modify its bid.

18. Bid Security

- 18.1. The Bidder shall submit a Bid Securing Declaration or any form of Bid Security in the amount stated in the **BDS**, which shall be not less than the percentage of the ABC in accordance with the following schedule:

Form of Bid Security	Amount of Bid Security (Not Less than the Percentage of the ABC)
(a) Cash or cashier's/manager's check issued by a Universal or Commercial Bank.	Two percent (2%)
(b) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.	
(c) Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security.	Five percent (5%)

The Bid Securing Declaration mentioned above is an undertaking which states, among others, that the Bidder shall enter into contract with the procuring entity and furnish the performance security required under ITB Clause 33.2, within ten (10) calendar days from receipt of the Notice of Award, and commits to pay the corresponding amount as fine, and be suspended for a period of time from being qualified to participate in any government procurement activity in the event it violates any of the conditions stated therein as provided in the guidelines issued by the GPPB.

- 18.2. The bid security should be valid for the period specified in the **BDS**. Any bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.
- 18.3. No bid securities shall be returned to Bidders after the opening of bids and before contract signing, except to those that failed or declared as post-disqualified, upon submission of a written waiver of their right to file a request for reconsideration and/or protest, or upon the lapse of the reglementary period to file a request for reconsideration or protest. Without prejudice on its forfeiture, bid securities shall be returned only after the Bidder with the Lowest Calculated Responsive Bid (LCRB) has signed the contract and furnished the performance security, but in no case later than the expiration of the bid security validity period indicated in ITB Clause 18.2.
- 18.4. Upon signing and execution of the contract pursuant to ITB Clause 32, and the posting of the performance security pursuant to ITB Clause 33, the successful Bidder's bid security will be discharged, but in no case later than the bid security validity period as indicated in the ITB Clause 18.2.
- 18.5. The bid security may be forfeited:
- (a) if a Bidder:
 - (i) withdraws its bid during the period of bid validity specified in **ITB** Clause 17;
 - (ii) does not accept the correction of errors pursuant to **ITB** Clause 28.3(b);
 - (iii) has a finding against the veracity of any of the documents submitted as stated in **ITB** Clause 29.2;
 - (iv) submission of eligibility requirements containing false information or falsified documents;
 - (v) submission of bids that contain false information or falsified documents, or the concealment of such information in the bids in order to influence the outcome of eligibility screening or any other stage of the public bidding;
 - (vi) allowing the use of one's name, or using the name of another for purposes of public bidding;
 - (vii) withdrawal of a bid, or refusal to accept an award, or enter into contract with the Government without justifiable cause, after the Bidder had been adjudged as having submitted the LCRB;
 - (viii) refusal or failure to post the required performance security within the prescribed time;
 - (ix) refusal to clarify or validate in writing its bid during post-qualification within a period of seven (7) calendar days from receipt of the request for clarification;
 - (x) any documented attempt by a Bidder to unduly influence the outcome of the bidding in his favor;

- (xi) failure of the potential joint venture partners to enter into the joint venture after the bid is declared successful; or
 - (xii) all other acts that tend to defeat the purpose of the competitive bidding, such as habitually withdrawing from bidding, submitting late Bids or patently insufficient bid, for at least three (3) times within a year, except for valid reasons.
- (b) if the successful Bidder:
- (i) fails to sign the contract in accordance with **ITB** Clause 32; or
 - (ii) fails to furnish performance security in accordance with **ITB** Clause 33.

19. Format and Signing of Bids

- 19.1. Bidders shall submit their bids through their duly authorized representative using the appropriate forms provided in Section VIII. Bidding Forms on or before the deadline specified in the **ITB** Clauses 21 in two (2) separate sealed bid envelopes, and which shall be submitted simultaneously. The first shall contain the technical component of the bid, including the eligibility requirements under **ITB** Clause 12.1, and the second shall contain the financial component of the bid. This shall also be observed for each lot in the case of lot procurement.
- 19.2. Forms as mentioned in **ITB** Clause 19.1 must be completed without any alterations to their format, and no substitute form shall be accepted. All blank spaces shall be filled in with the information requested.
- 19.3. The Bidder shall prepare and submit an original of the first and second envelopes as described in **ITB** Clauses 12 and 13. In addition, the Bidder shall submit copies of the first and second envelopes. In the event of any discrepancy between the original and the copies, the original shall prevail.
- 19.4. Each and every page of the Bid Form, including the Schedule of Prices, under Section VIII hereof, shall be signed by the duly authorized representative/s of the Bidder. Failure to do so shall be a ground for the rejection of the bid.
- 19.5. Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by the duly authorized representative/s of the Bidder.

20. Sealing and Marking of Bids

- 20.1. Bidders shall enclose their original eligibility and technical documents described in **ITB** Clause 12 in one sealed envelope marked “ORIGINAL - TECHNICAL COMPONENT”, and the original of their financial component in another sealed envelope marked “ORIGINAL - FINANCIAL COMPONENT”, sealing them all in an outer envelope marked “ORIGINAL BID”.
- 20.2. Each copy of the first and second envelopes shall be similarly sealed duly marking the inner envelopes as “COPY NO. ___ - TECHNICAL COMPONENT” and “COPY NO. ___ – FINANCIAL COMPONENT” and the outer envelope as “COPY NO. ___”, respectively. These envelopes containing the original and the copies shall then be enclosed in one single envelope.

- 20.3. The original and the number of copies of the Bid as indicated in the **BDS** shall be typed or written in ink and shall be signed by the Bidder or its duly authorized representative/s.
- 20.4. All envelopes shall:
- (a) contain the name of the contract to be bid in capital letters;
 - (b) bear the name and address of the Bidder in capital letters;
 - (c) be addressed to the Procuring Entity's BAC in accordance with **ITB** Clause 21;
 - (d) bear the specific identification of this bidding process indicated in the **ITB** Clause 1.2; and
 - (e) bear a warning "DO NOT OPEN BEFORE..." the date and time for the opening of bids, in accordance with **ITB** Clause 21.
- 20.5. Bid envelopes that are not properly sealed and marked, as required in the bidding documents, shall not be rejected, but the Bidder or its duly authorized representative shall acknowledge such condition of the bid as submitted. The BAC or the Procuring Entity shall assume no responsibility for the misplacement of the contents of the improperly sealed or marked bid, or for its premature opening.

D. Submission and Opening of Bids

21. Deadline for Submission of Bids

Bids must be received by the Procuring Entity's BAC at the address and on or before the date and time indicated in the **BDS**. In case the deadline for submission of bids fall on a non-working day duly declared by the president, governor or mayor or other government official authorized to make such declaration, the deadline shall be the next working day.

22. Late Bids

Any bid submitted after the deadline for submission and receipt of bids prescribed by the Procuring Entity, pursuant to **ITB** Clause 21, shall be declared "Late" and shall not be accepted by the Procuring Entity. The BAC shall record in the minutes of bid submission and opening, the Bidder's name, its representative and the time the late bid was submitted.

23. Modification and Withdrawal of Bids

23.1. The Bidder may modify its bid after it has been submitted; provided that the modification is received by the Procuring Entity prior to the deadline prescribed for submission and receipt of bids. The Bidder shall not be allowed to retrieve its original bid, but shall be allowed to submit another bid equally sealed and properly identified in accordance with **ITB** Clause 20, linked to its original bid marked as "TECHNICAL MODIFICATION" or "FINANCIAL MODIFICATION" and stamped "received" by the BAC. Bid modifications received after the applicable deadline shall not be considered and shall be returned to the Bidder unopened.

23.2. A Bidder may, through a Letter of Withdrawal, withdraw its bid after it has been submitted, for valid and justifiable reason; provided that the Letter of Withdrawal is received by the Procuring Entity prior to the deadline prescribed for submission and

receipt of bids. The Letter of Withdrawal must be executed by the duly authorized representative of the Bidder identified in the Omnibus Sworn Statement, a copy of which should be attached to the letter.

- 23.3. Bids requested to be withdrawn in accordance with ITB Clause 23.1 shall be returned unopened to the Bidders. A Bidder, who has acquired the bidding documents, may also express its intention not to participate in the bidding through a letter which should reach and be stamped by the BAC before the deadline for submission and receipt of bids. A Bidder that withdraws its bid shall not be permitted to submit another bid, directly or indirectly, for the same contract.
- 23.4. No bid may be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Financial Bid Form. Withdrawal of a bid during this interval shall result in the forfeiture of the Bidder's bid security, pursuant to ITB Clause 18.5, and the imposition of administrative, civil and criminal sanctions as prescribed by RA 9184 and its IRR.

24. Opening and Preliminary Examination of Bids

- 24.1. The BAC shall open the bids in public, immediately after the deadline for the submission and receipt of bids, as specified in the **BDS**. In case the Bids cannot be opened as scheduled due to justifiable reasons, the BAC shall take custody of the Bids submitted and reschedule the opening of Bids on the next working day or at the soonest possible time through the issuance of a Notice of Postponement to be posted in the PhilGEPS website and the website of the Procuring Entity concerned.
- 24.2. Unless otherwise specified in the **BDS**, the BAC shall open the first bid envelopes and determine each Bidder's compliance with the documents prescribed in ITB Clause 12, using a non-discretionary "pass/fail" criterion. If a Bidder submits the required document, it shall be rated "passed" for that particular requirement. In this regard, bids that fail to include any requirement or are incomplete or patently insufficient shall be considered as "failed". Otherwise, the BAC shall rate the said first bid envelope as "passed".
- 24.3. Unless otherwise specified in the **BDS**, immediately after determining compliance with the requirements in the first envelope, the BAC shall forthwith open the second bid envelope of each remaining eligible bidder whose first bid envelope was rated "passed". The second envelope of each complying bidder shall be opened within the same day. In case one or more of the requirements in the second envelope of a particular bid is missing, incomplete or patently insufficient, and/or if the submitted total bid price exceeds the ABC unless otherwise provided in ITB Clause 13.2, the BAC shall rate the bid concerned as "failed". Only bids that are determined to contain all the bid requirements for both components shall be rated "passed" and shall immediately be considered for evaluation and comparison.
- 24.4. Letters of Withdrawal shall be read out and recorded during bid opening, and the envelope containing the corresponding withdrawn bid shall be returned to the Bidder unopened.
- 24.5. All members of the BAC who are present during bid opening shall initial every page of the original copies of all bids received and opened.

- 24.6. In the case of an eligible foreign bidder as described in ITB Clause 5, the following Class “A” Documents may be substituted with the appropriate equivalent documents, if any, issued by the country of the foreign Bidder concerned, which shall likewise be uploaded and maintained in the PhilGEPS in accordance with Section 8.5.2 of the IRR:
- (a) Registration certificate from the Securities and Exchange Commission (SEC), Department of Trade and Industry (DTI) for sole proprietorship, or CDA for cooperatives;
 - (b) Mayor’s/Business permit issued by the local government where the principal place of business of the bidder is located; and
 - (c) Audited Financial Statements showing, among others, the prospective bidder’s total and current assets and liabilities stamped “received” by the Bureau of Internal Revenue or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two years from the date of bid submission.
- 24.7. Each partner of a joint venture agreement shall likewise submit the requirements in **ITB** Clause 12.1(a)(i). Submission of documents required under **ITB** Clauses 12.1(a)(ii) to 12.1(a)(iii) by any of the joint venture partners constitutes compliance.
- 24.8. The Procuring Entity shall prepare the minutes of the proceedings of the bid opening that shall include, as a minimum: (a) names of Bidders, their bid price (per lot, if applicable, and/or including discount, if any), bid security, findings of preliminary examination, and whether there is a withdrawal or modification; and (b) attendance sheet. The BAC members shall sign the abstract of bids as read.
- 24.9. The bidders or their duly authorized representatives may attend the opening of bids. The BAC shall ensure the integrity, security, and confidentiality of all submitted bids. The Abstract of Bids as read and the minutes of the bid opening shall be made available to the public upon written request and payment of a specified fee to recover cost of materials.
- 24.10. To ensure transparency and accurate representation of the bid submission, the BAC Secretariat shall notify in writing all bidders whose bids it has received through its PhilGEPS-registered physical address or official e-mail address. The notice shall be issued within seven (7) calendar days from the date of the bid opening.

E. Evaluation and Comparison of Bids

25. Process to be Confidential

- 25.1. Members of the BAC, including its staff and personnel, as well as its Secretariat and TWG, are prohibited from making or accepting any kind of communication with any bidder regarding the evaluation of their bids until the issuance of the Notice of Award, unless otherwise allowed in the case of **ITB** Clause 26.
- 25.2. Any effort by a bidder to influence the Procuring Entity in the Procuring Entity’s decision in respect of bid evaluation, bid comparison or contract award will result in the rejection of the Bidder’s bid.

26. Clarification of Bids

To assist in the evaluation, comparison, and post-qualification of the bids, the Procuring Entity may ask in writing any Bidder for a clarification of its bid. All responses to requests for clarification shall be in writing. Any clarification submitted by a Bidder in respect to its bid and that is not in response to a request by the Procuring Entity shall not be considered.

27. Domestic Preference

- 27.1. Unless otherwise stated in the **BDS**, the Procuring Entity will grant a margin of preference for the purpose of comparison of bids in accordance with the following:
- (a) The preference shall be applied when the lowest Foreign Bid is lower than the lowest bid offered by a Domestic Bidder.
 - (b) For evaluation purposes, the lowest Foreign Bid shall be increased by fifteen percent (15%).
 - (c) In the event that the lowest bid offered by a Domestic Bidder does not exceed the lowest Foreign Bid as increased, then the Procuring Entity shall award the contract to the Domestic Bidder at the amount of the lowest Foreign Bid.
 - (d) If the Domestic Bidder refuses to accept the award of contract at the amount of the Foreign Bid within two (2) calendar days from receipt of written advice from the BAC, the Procuring Entity shall award to the bidder offering the Foreign Bid, subject to post-qualification and submission of all the documentary requirements under these Bidding Documents.
- 27.2. A Bidder may be granted preference as a Domestic Bidder subject to the certification from the DTI that the Bidder is offering unmanufactured articles, materials or supplies of the growth or production of the Philippines, or manufactured articles, materials, or supplies manufactured or to be manufactured in the Philippines substantially from articles, materials, or supplies of the growth, production, or manufacture, as the case may be, of the Philippines.

28. Detailed Evaluation and Comparison of Bids

- 28.1. The Procuring Entity will undertake the detailed evaluation and comparison of bids which have passed the opening and preliminary examination of bids, pursuant to **ITB** Clause 24, in order to determine the Lowest Calculated Bid.
- 28.2. The Lowest Calculated Bid shall be determined in two steps:
- (a) The detailed evaluation of the financial component of the bids, to establish the correct calculated prices of the bids; and
 - (b) The ranking of the total bid prices as so calculated from the lowest to the highest. The bid with the lowest price shall be identified as the Lowest Calculated Bid.
- 28.3. The Procuring Entity's BAC shall immediately conduct a detailed evaluation of all bids rated "passed," using non-discretionary pass/fail criteria. The BAC shall consider the following in the evaluation of bids:
- (a) Completeness of the bid. Unless the **BDS** allows partial bids, bids not addressing or providing all of the required items in the Schedule of Requirements including, where applicable, Schedule of Prices, shall be considered non-responsive and, thus, automatically disqualified. In this regard, where a required item is provided, but no price is indicated, the same

shall be considered as non-responsive, but specifying a zero (0) or a dash (-) for the said item would mean that it is being offered for free to the Procuring Entity, except those required by law or regulations to be provided for; and

- (b) Arithmetical corrections. Consider computational errors and omissions to enable proper comparison of all eligible bids. It may also consider bid modifications. Any adjustment shall be calculated in monetary terms to determine the calculated prices.
- 28.4. Based on the detailed evaluation of bids, those that comply with the above-mentioned requirements shall be ranked in the ascending order of their total calculated bid prices, as evaluated and corrected for computational errors, discounts and other modifications, to identify the Lowest Calculated Bid. Total calculated bid prices, as evaluated and corrected for computational errors, discounts and other modifications, which exceed the ABC shall not be considered, unless otherwise indicated in the **BDS**.
- 28.5. The Procuring Entity's evaluation of bids shall be based on the bid price quoted in the Bid Form, which includes the Schedule of Prices.
- 28.6. Bids shall be evaluated on an equal footing to ensure fair competition. For this purpose, all bidders shall be required to include in their bids the cost of all taxes, such as, but not limited to, value added tax (VAT), income tax, local taxes, and other fiscal levies and duties which shall be itemized in the bid form and reflected in the detailed estimates. Such bids, including said taxes, shall be the basis for bid evaluation and comparison.
- 28.7. If so indicated pursuant to ITB Clause 1.2, Bids are being invited for individual lots or for any combination thereof, provided that all Bids and combinations of Bids shall be received by the same deadline and opened and evaluated simultaneously so as to determine the Bid or combination of Bids offering the lowest calculated cost to the Procuring Entity. Bid prices quoted shall correspond to all items specified for each lot and to all quantities specified for each item of a lot. Bid Security as required by ITB Clause 18 shall be submitted for each contract (lot) separately. The basis for evaluation of lots is specified in BDS Clause 28.3.

29. Post-Qualification

- 29.1. The BAC shall determine to its satisfaction whether the Bidder that is evaluated as having submitted the Lowest Calculated Bid complies with and is responsive to all the requirements and conditions specified in **ITB** Clauses 5, 12, and 13.
- 29.2. Within a non-extendible period of five (5) calendar days from receipt by the bidder of the notice from the BAC that it submitted the Lowest Calculated Bid, the Bidder shall submit its latest income and business tax returns filed and paid through the BIR Electronic Filing and Payment System (eFPS) and other appropriate licenses and permits required by law and stated in the **BDS**.
- Failure to submit any of the post-qualification requirements on time, or a finding against the veracity thereof, shall disqualify the bidder for award. Provided in the event that a finding against the veracity of any of the documents submitted is made, it shall cause the forfeiture of the bid security in accordance with Section 69 of the IRR of RA 9184.
- 29.3. The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted pursuant to **ITB** Clauses 12 and 13, as well

as other information as the Procuring Entity deems necessary and appropriate, using a non-discretionary “pass/fail” criterion, which shall be completed within a period of twelve (12) calendar days.

- 29.4. If the BAC determines that the Bidder with the Lowest Calculated Bid passes all the criteria for post-qualification, it shall declare the said bid as the LCRB, and recommend to the HoPE the award of contract to the said Bidder at its submitted price or its calculated bid price, whichever is lower.
- 29.5. A negative determination shall result in rejection of the Bidder’s Bid, in which event the Procuring Entity shall proceed to the next Lowest Calculated Bid with a fresh period to make a similar determination of that Bidder’s capabilities to perform satisfactorily. If the second Bidder, however, fails the post qualification, the procedure for post qualification shall be repeated for the Bidder with the next Lowest Calculated Bid, and so on until the LCRB is determined for recommendation for contract award.
- 29.6. Within a period not exceeding fifteen (15) calendar days from the determination by the BAC of the LCRB and the recommendation to award the contract, the HoPE or his duly authorized representative shall approve or disapprove the said recommendation.
- 29.7. In the event of disapproval, which shall be based on valid, reasonable, and justifiable grounds as provided for under Section 41 of the IRR of RA 9184, the HoPE shall notify the BAC and the Bidder in writing of such decision and the grounds for it. When applicable, the BAC shall conduct a post-qualification of the Bidder with the next Lowest Calculated Bid. A request for reconsideration may be filed by the bidder with the HoPE in accordance with Section 37.1.3 of the IRR of RA 9184.

30. Reservation Clause

- 30.1. Notwithstanding the eligibility or post-qualification of a Bidder, the Procuring Entity concerned reserves the right to review its qualifications at any stage of the procurement process if it has reasonable grounds to believe that a misrepresentation has been made by the said Bidder, or that there has been a change in the Bidder’s capability to undertake the project from the time it submitted its eligibility requirements. Should such review uncover any misrepresentation made in the eligibility and bidding requirements, statements or documents, or any changes in the situation of the Bidder which will affect its capability to undertake the project so that it fails the preset eligibility or bid evaluation criteria, the Procuring Entity shall consider the said Bidder as ineligible and shall disqualify it from submitting a bid or from obtaining an award or contract.
- 30.2. Based on the following grounds, the Procuring Entity reserves the right to reject any and all bids, declare a Failure of Bidding at any time prior to the contract award, or not to award the contract, without thereby incurring any liability, and make no assurance that a contract shall be entered into as a result of the bidding:
 - (a) If there is *prima facie* evidence of collusion between appropriate public officers or employees of the Procuring Entity, or between the BAC and any of the Bidders, or if the collusion is between or among the bidders themselves, or between a Bidder and a third party, including any act which restricts, suppresses or nullifies or tends to restrict, suppress or nullify competition;
 - (b) If the Procuring Entity’s BAC is found to have failed in following the prescribed bidding procedures; or

- (c) For any justifiable and reasonable ground where the award of the contract will not redound to the benefit of the GOP as follows:
 - (i) If the physical and economic conditions have significantly changed so as to render the project no longer economically, financially or technically feasible as determined by the HoPE;
 - (ii) If the project is no longer necessary as determined by the HoPE; and
 - (iii) If the source of funds for the project has been withheld or reduced through no fault of the Procuring Entity.

30.3. In addition, the Procuring Entity may likewise declare a failure of bidding when:

- (a) No bids are received;
- (b) All prospective Bidders are declared ineligible;
- (c) All bids fail to comply with all the bid requirements or fail post-qualification; or
- (d) The bidder with the LCRB refuses, without justifiable cause to accept the award of contract, and no award is made in accordance with Section 40 of the IRR of RA 9184.

F. Award of Contract

31. Contract Award

- 31.1. Subject to **ITB** Clause 29, the HoPE or its duly authorized representative shall award the contract to the Bidder whose bid has been determined to be the LCRB.
- 31.2. Prior to the expiration of the period of bid validity, the Procuring Entity shall notify the successful Bidder in writing that its bid has been accepted, through a Notice of Award duly received by the Bidder or its representative personally or sent by registered mail or electronically, receipt of which must be confirmed in writing within two (2) days by the Bidder with the LCRB and submitted personally or sent by registered mail or electronically to the Procuring Entity.
- 31.3. Notwithstanding the issuance of the Notice of Award, award of contract shall be subject to the following conditions:
 - (a) Submission of valid JVA, if applicable, within ten (10) calendar days from receipt of the Notice of Award;
 - (b) Posting of the performance security in accordance with **ITB** Clause 33;
 - (c) Signing of the contract as provided in **ITB** Clause 32; and
 - (d) Approval by higher authority, if required, as provided in Section 37.3 of the IRR of RA 9184.
- 31.4. At the time of contract award, the Procuring Entity shall not increase or decrease the quantity of goods originally specified in Section VI. Schedule of Requirements.

32. Signing of the Contract

- 32.1. At the same time as the Procuring Entity notifies the successful Bidder that its bid has been accepted, the Procuring Entity shall send the Contract Form to the Bidder, which contract has been provided in the Bidding Documents, incorporating therein all agreements between the parties.
- 32.2. Within ten (10) calendar days from receipt of the Notice of Award, the successful Bidder shall post the required performance security, sign and date the contract and return it to the Procuring Entity.
- 32.3. The Procuring Entity shall enter into contract with the successful Bidder within the same ten (10) calendar day period provided that all the documentary requirements are complied with.
- 32.4. The following documents shall form part of the contract:
 - (a) Contract Agreement;
 - (b) Bidding Documents;
 - (c) Winning bidder's bid, including the Technical and Financial Proposals, and all other documents/statements submitted (*e.g.*, bidder's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation;
 - (d) Performance Security;
 - (e) Notice of Award of Contract; and
 - (f) Other contract documents that may be required by existing laws and/or specified in the **BDS**.

33. Performance Security

- 33.1. To guarantee the faithful performance by the winning Bidder of its obligations under the contract, it shall post a performance security within a maximum period of ten (10) calendar days from the receipt of the Notice of Award from the Procuring Entity and in no case later than the signing of the contract.
- 33.2. The Performance Security shall be denominated in Philippine Pesos and posted in favor of the Procuring Entity in an amount not less than the percentage of the total contract price in accordance with the following schedule:

Form of Performance Security	Amount of Performance Security (Not less than the Percentage of the Total Contract Price)
(a) Cash or cashier's/manager's check issued by a Universal or Commercial Bank.	Five percent (5%)
(b) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.	
(c) Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security.	Thirty percent (30%)

33.3. Failure of the successful Bidder to comply with the above-mentioned requirement shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security, in which event the Procuring Entity shall have a fresh period to initiate and complete the post qualification of the second Lowest Calculated Bid. The procedure shall be repeated until the LCRB is identified and selected for recommendation of contract award. However, if no Bidder passed post-qualification, the BAC shall declare the bidding a failure and conduct a re-bidding with re-advertisement, if necessary.

34. Notice to Proceed

Within seven (7) calendar days from the date of approval of the contract by the appropriate government approving authority, the Procuring Entity shall issue the Notice to Proceed (NTP) together with a copy or copies of the approved contract to the successful Bidder. All notices called for by the terms of the contract shall be effective only at the time of receipt thereof by the successful Bidder.

35. Protest Mechanism

Decisions of the procuring entity at any stage of the procurement process may be questioned in accordance with Section 55 of the IRR of RA 9184.

Section III. Bid Data Sheet

ITB Clause	
1.1	The Procuring Entity is SOCIAL SECURITY SYSTEM .
1.2	<p>The name of the Contract is: Supply, Delivery, Deployment and Installation into Operational State of 150 Units of Self-Service Express Terminals (SET) (formerly Self-Service Information Terminals (SSIT)) (RE-ADVERTISEMENT)</p> <p>The identification number of the Contract is _____.</p> <p>The lot(s) and reference is/are:</p> <p>Supply, Delivery, Deployment and Installation into Operational State of 150 Units of Self-Service Express Terminals (SET) (formerly Self-Service Information Terminals (SSIT)) (RE-ADVERTISEMENT)</p>
2	<p>The Funding Source is:</p> <p>The Government of the Philippines (GOP) through the Approved 2020 Corporate Operating Budget, in the amount of ₱47,577,025.50 broken down as follows:</p> <ul style="list-style-type: none"> • ₱ 38,977,026.00 - Hardware and Software – Capital Outlay – E-Center Implementation • ₱ 8,599,999.50 – Maintenance and Other Operating Expenses (MOOE) - Repair of Computer Equipment (4-Yr Maintenance Services) <p>The name of the Project is: Supply, Delivery, Deployment and Installation into Operational State of 150 Units of Self-Service Express Terminals (SET) (formerly Self-Service Information Terminal (SSIT)) (RE-ADVERTISEMENT).</p>
3.1	No further instructions.
5.1	The Bidder should not have any pending case filed against the SSS, its employees and officials.
5.2	Foreign bidders, except those falling under ITB Clause 5.2(b), may not participate in this Project.
5.4	<p>The Bidder must have completed, within three (3) years prior to the submission and opening of bids, a single contract that is similar to this Project, and the value of which, adjusted, if necessary, by the Bidder to current prices using the Philippine Statistics Authority (PSA) consumer index, must be equivalent to at least fifty percent (50%) of the ABC.</p> <p>For this purpose, similar contracts shall refer to those projects that have supplied, delivered, deployed and installed into operational state Self-Service Express Terminals with complete software, hardware and application components.</p>
7	No further instructions.
8.1	Subcontracting is not allowed.

8.2	Not applicable.
9.1	The SOCIAL SECURITY SYSTEM will hold a pre-bid conference for this Project as indicated in the Advertisement.
10.1	<p>The Procuring Entity's address is:</p> <p><i>The Chairperson</i> <i>BIDS AND AWARDS COMMITTEE</i> <i>2nd Floor, SSS Main Building</i> <i>East Avenue, Diliman, Quezon City</i> <i>Tel No: (632) 8922-1070, 8920-6401 loc.5492 & 6382</i> <i>E-mail: bac@sss.gov.ph</i> <i>Website: http://www.sss.gov.ph</i></p>
12.1(a)	<p><i>First Envelope:</i></p> <p>(i) PhilGEPS Certificate of Registration and membership in accordance with Section 8.5.2 of the 2016 Revised IRR of RA 9184. For procurement to be performed overseas, it shall be subject to the Guidelines to be issued by the GPPB.</p> <p>(ii) Statement of all its ongoing government and private contracts including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid. The statement shall include, for each contract, the following:</p> <p style="padding-left: 40px;">(ii.1) name of the contract;</p> <p style="padding-left: 40px;">(ii.2) date of the contract;</p> <p style="padding-left: 40px;">(ii.3) contract duration;</p> <p style="padding-left: 40px;">(ii.4) owner's name and address;</p> <p style="padding-left: 40px;">(ii.5) kinds of Goods;</p> <p style="padding-left: 40px;">(ii.6) amount of contract and value of outstanding contracts;</p> <p style="padding-left: 40px;">(ii.7) date of delivery; and</p> <p style="padding-left: 40px;">(ii.8) end user's acceptance or official receipt(s) or sales invoice issued for the contract, if completed, which shall be attached to the statements.</p> <p>(iii) Statement of Single Largest Completed Contract similar to the project to be bid within the period of three (3) years prior to the date of submission and receipt of bids and equivalent to at least fifty percent (50%) of the ABC</p> <p style="padding-left: 40px;"><i>(For Statement of SLCC, it shall include the amount of completed contracts, adjusted by the Bidder to current prices using PSA's consumer price index, if necessary for the purpose of meeting the SLCC requirement.)</i></p> <p>(iv) NFCC computation in accordance with ITB Clause 5.5 or a committed Line of Credit from a universal or commercial bank;</p>

- (v) JVA or the Duly Notarized Statement in accordance with Section 23.1 (b) of the 2016 Revised IRR of RA9184, if applicable;
- (vi) Bid Securing Declaration or any form of Bid Security in the amount stated in the BDS, which shall be not less than the percentage of the ABC in accordance with the following schedule:

Form of Bid Security	Amount of Bid Security (Not less than the Percentage of the ABC)
Cash or cashier's/manager's check issued by a Universal or Commercial Bank.	Two percent (2%) or ₱951,540.51
Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.	
Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security.	Five percent (5%) or ₱2,378,851.28

- * Bank issued securities must be issued by a universal/commercial bank.
- * Surety Bonds must be accompanied by a certification from Insurance Commission that issuer is authorized to issue such security.
- * Bid Securing Declaration must be notarized by a duly commissioned Notary Public.

- (vii) Technical Proposal/Specifications
 - (a) Statement of Compliance with the Technical Specifications, as enumerated and specified in Sections VI (Schedule of Requirements) and VII (Technical Specifications) of the Bidding Documents;
- (viii) Omnibus Sworn Statement (form supplied)
 - (a) Sworn statement by the Bidder or its duly authorized representative in accordance with Section 25.3 of RA 9184 and its 2016 Revised IRR notarized by a duly commissioned Notary Public.
 - (i) Statement attesting to the Bidder's responsibilities pursuant to ITB Clause 6.
 - (ii) That it is not "blacklisted" or barred from bidding the GOP or any of its agencies, offices, corporations or LGUs, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the GPPB;
 - (iii) That each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;

	<p>(iv) That it authorizes the SOCIAL SECURITY SYSTEM or its duly authorized representative(s) to verify all the documents submitted;</p> <p>(v) That the signatory is the duly authorized representative of the Bidder, and granted full power and authority to do, execute, and perform any and all acts necessary and/or to represent the Bidder in the bidding;</p> <p>(vi) That it complies with the disclosure provision under Section 47 of RA 9184 in relation to other provisions of RA 3019;</p> <p>(vii) That it complies with existing labor laws and standards. The winning/supplier shall also:</p> <ol style="list-style-type: none"> a. Comply with the provisions of the Social Security Act of 2018 (Republic Act No. 11199) and all labor and social legislations, rules and regulations. b. SSS has the option to deduct from the contract price any delinquency amount due to SSS. <p>(viii) That it did not give or pay, directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel, or representative of the government in relation to any procurement project or activity.</p>
12.1(a)(ii)	The bidder's SLCC similar to the contract to be bid should have been completed within three (3) years prior to the deadline for the submission and receipt of bids.
12.1(a)(iii)	In the absence of NFCC, use the committed Line of Credit from a universal or commercial bank (Form Supplied).
13.1 (a)	<p><i>Second Envelope</i></p> <p>Financial Proposal</p> <ol style="list-style-type: none"> 1. Bid Form (Form Supplied) 2. Bid Breakdown (Form Supplied)
13.1(b)	No further instructions.
13.1(c)	No additional requirements.
13.2	<p>The ABC is ₱47,577,025.50, broken down as follows:</p> <ul style="list-style-type: none"> • ₱ 38,977,026.00 - Hardware and Software – Capital Outlay – E-Center Implementation • ₱ 8,599,999.50 – Maintenance and Other Operating Expenses (MOOE) - Repair of Computer Equipment (4-Yr Maintenance Services) <p>Any bid with a financial component exceeding the amount per item (Capital Outlay/MOOE) shall not be accepted.</p>
15.4(a)(iv)	No incidental services are required.
15.4(b)(i)	Not applicable.
15.4(b)(ii)	No incidental services are required.
16.1(b)	The Bid prices for Goods supplied from outside of the Philippines shall be quoted in Philippine Pesos.

16.3	Not applicable.
17.1	Bids will be valid for one hundred twenty (120) calendar days reckoned from the date of the submission and opening of bids.
18.1	The bid security shall be in the form of a Bid Securing Declaration, or any of the following forms and amounts: 1. The amount of not less than ₱ 951,540.51 (2%), if bid security is in cash, cashier's/manager's check, bank draft/guarantee or irrevocable letter of credit; or 2. The amount of not less than ₱ 2,378,851.28 (5%), if bid security is in Surety Bond.
18.2	The bid security shall be valid for one hundred twenty (120) calendar days reckoned from the date of the submission and opening of bids.
20.3	Each Bidder shall submit five (5) sets. 1. One (1) Envelope marked ORIGINAL; and 2. Four (4) Envelopes marked COPY NO. ____ .
21	The address for submission of bids is the Social Security System's: BIDS AND AWARDS COMMITTEE <i>Bidding Room (formerly CDPRD Computer Room), 2nd Floor, SSS Main Building East Avenue, Diliman, Quezon City</i> The deadline for submission of bids is indicated in the Bid Bulletin.
24.1	The place of bid opening is the Social Security System's: BIDS AND AWARDS COMMITTEE <i>Bidding Room (formerly CDPRD Computer Room), 2nd Floor, SSS Main Building East Avenue, Diliman, Quezon City</i> The date and time of bid opening is indicated in the Bid Bulletin.
24.2	No further instructions.
24.3	No further instructions.
27.1	No further instructions.
28.3 (a)	Grouping and Evaluation of Lots – Partial bid is not allowed. The goods are grouped in a single lot and the lot shall not be divided into sub-lots for the purpose of bidding, evaluation, and contract award.
28.4	No further instructions.
29.2	The bidder with the lowest calculated bid as evaluated shall submit within non-extendible five (5) calendar days upon written notice the following documentary requirements: 1. Latest income tax return corresponding to the Audited Financial Statements submitted, filed electronically (EFPS);

	<p>2. Quarterly VAT (business tax returns) per Revenue Regulations 3-2005 for the last six (6) months filed electronically (EFPS);</p> <p>3. Demo units as follows:</p> <ul style="list-style-type: none"> a) PC Workstation for the Freestanding SET; b) Touch screen monitor; c) Web camera; d) Thermal Printer; e) Contactless Smartcard Reader; f) Fingerprint Scanner and Software; g) Touch screen Tablet PC for the Portable SET; h) Uninterruptible Power Supply
32.4(f)	No additional requirement.

Section IV. General Conditions of Contract

1. Definitions

1.1. In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring Entity and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- (c) “The Goods” means all of the supplies, equipment, machinery, spare parts, other materials and/or general support services which the Supplier is required to provide to the Procuring Entity under the Contract.
- (d) “The Services” means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Supplier covered under the Contract.
- (e) “GCC” means the General Conditions of Contract contained in this Section.
- (f) “SCC” means the Special Conditions of Contract.
- (g) “The Procuring Entity” means the organization purchasing the Goods, as named in the **SCC**.
- (h) “The Procuring Entity’s country” is the Philippines.
- (i) “The Supplier” means the individual contractor, manufacturer distributor, or firm supplying/manufacturing the Goods and Services under this Contract and named in the **SCC**.
- (j) The “Funding Source” means the organization named in the **SCC**.
- (k) “The Project Site,” where applicable, means the place or places named in the **SCC**.
- (l) “Day” means calendar day.
- (m) The “Effective Date” of the contract will be the date of signing the contract, however the Supplier shall commence performance of its obligations only upon receipt of the Notice to Proceed and copy of the approved contract.
- (n) “Verified Report” refers to the report submitted by the Implementing Unit to the HoPE setting forth its findings as to the existence of grounds or causes for termination and explicitly stating its recommendation for the issuance of a Notice to Terminate.

2. Corrupt, Fraudulent, Collusive, and Coercive Practices

2.1. Unless otherwise provided in the **SCC**, the Procuring Entity as well as the bidders, contractors, or suppliers shall observe the highest standard of ethics during the procurement and execution of this Contract. In pursuance of this policy, the Procuring Entity:

- (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) "corrupt practice" means behavior on the part of officials in the public or private sectors by which they improperly and unlawfully enrich themselves, others, or induce others to do so, by misusing the position in which they are placed, and it includes the offering, giving, receiving, or soliciting of anything of value to influence the action of any such official in the procurement process or in contract execution; entering, on behalf of the Government, into any contract or transaction manifestly and grossly disadvantageous to the same, whether or not the public officer profited or will profit thereby, and similar acts as provided in Republic Act 3019.
 - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring Entity, and includes collusive practices among Bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the Procuring Entity of the benefits of free and open competition.
 - (iii) "collusive practices" means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Procuring Entity, designed to establish bid prices at artificial, non-competitive levels.
 - (iv) "coercive practices" means harming or threatening to harm, directly or indirectly, persons, or their property to influence their participation in a procurement process, or affect the execution of a contract;
 - (v) "obstructive practice" is
 - (aa) deliberately destroying, falsifying, altering or concealing of evidence material to an administrative proceedings or investigation or making false statements to investigators in order to materially impede an administrative proceedings or investigation of the Procuring Entity or any foreign government/foreign or international financing institution into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the administrative proceedings or investigation or from pursuing such proceedings or investigation; or
 - (bb) acts intended to materially impede the exercise of the inspection and audit rights of the Procuring Entity or any foreign government/foreign or international financing institution herein.

- (b) will reject a proposal for award if it determines that the Bidder recommended for award has engaged in any of the practices mentioned in this Clause for purposes of competing for the contract.

2.2. Further the Funding Source, Borrower or Procuring Entity, as appropriate, will seek to impose the maximum civil, administrative and/or criminal penalties available under the applicable law on individuals and organizations deemed to be involved with any of the practices mentioned in **GCC** Clause 2.1(a).

3. Inspection and Audit by the Funding Source

The Supplier shall permit the Funding Source to inspect the Supplier's accounts and records relating to the performance of the Supplier and to have them audited by auditors appointed by the Funding Source, if so required by the Funding Source.

4. Governing Law and Language

4.1. This Contract shall be interpreted in accordance with the laws of the Republic of the Philippines.

4.2. This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract. All correspondence and other documents pertaining to this Contract exchanged by the parties shall be written in English.

5. Notices

5.1. Any notice, request, or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request, or consent shall be deemed to have been given or made when received by the concerned party, either in person or through an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the **SCC**, which shall be effective when delivered and duly received or on the notice's effective date, whichever is later.

5.2. A Party may change its address for notice hereunder by giving the other Party notice of such change pursuant to the provisions listed in the **SCC** for **GCC** Clause 5.1.

6. Scope of Contract

6.1. The Goods and Related Services to be provided shall be as specified in Section VI. Schedule of Requirements.

6.2. This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. Any additional requirements for the completion of this Contract shall be provided in the **SCC**.

7. Subcontracting

7.1. Subcontracting of any portion of the Goods, if allowed in the **BDS**, does not relieve the Supplier of any liability or obligation under this Contract. The Supplier will be responsible for the acts, defaults, and negligence of any subcontractor, its agents, servants or workmen as fully as if these were the Supplier's own acts, defaults, or negligence, or those of its agents, servants or workmen.

- 7.2. If subcontracting is allowed, the Supplier may identify its subcontractor during contract implementation. Subcontractors disclosed and identified during the bidding may be changed during the implementation of this Contract. In either case, subcontractors must submit the documentary requirements under **ITB** Clause 12 and comply with the eligibility criteria specified in the **BDS**. In the event that any subcontractor is found by the Procuring Entity to be ineligible, the subcontracting of such portion of the Goods shall be disallowed.

8. Procuring Entity's Responsibilities

- 8.1. Whenever the performance of the obligations in this Contract requires that the Supplier obtain permits, approvals, import, and other licenses from local public authorities, the Procuring Entity shall, if so needed by the Supplier, make its best effort to assist the Supplier in complying with such requirements in a timely and expeditious manner.
- 8.2. The Procuring Entity shall pay all costs involved in the performance of its responsibilities in accordance with GCC Clause 6.

9. Prices

- 9.1. For the given scope of work in this Contract as awarded, all bid prices are considered fixed prices, and therefore not subject to price escalation during contract implementation, except under extraordinary circumstances and upon prior approval of the GPPB in accordance with Section 61 of R.A. 9184 and its IRR or except as provided in this Clause.
- 9.2. Prices charged by the Supplier for Goods delivered and/or services performed under this Contract shall not vary from the prices quoted by the Supplier in its bid, with the exception of any change in price resulting from a Change Order issued in accordance with GCC Clause 29.

10. Payment

- 10.1. Payments shall be made only upon a certification by the HoPE to the effect that the Goods have been rendered or delivered in accordance with the terms of this Contract and have been duly inspected and accepted. Except with the prior approval of the President no payment shall be made for services not yet rendered or for supplies and materials not yet delivered under this Contract. At least one percent (1%) but shall not exceed five percent (5%) of the amount of each payment shall be retained by the Procuring Entity to cover the Supplier's warranty obligations under this Contract as described in **GCC** Clause 17.
- 10.2. The Supplier's request(s) for payment shall be made to the Procuring Entity in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and/or Services performed, and by documents submitted pursuant to the **SCC** provision for GCC Clause 6.2, and upon fulfillment of other obligations stipulated in this Contract.
- 10.3. Pursuant to **GCC** Clause 10.2, payments shall be made promptly by the Procuring Entity, but in no case later than sixty (60) days after submission of an invoice or claim by the Supplier. Payments shall be in accordance with the schedule stated in the **SCC**.
- 10.4. Unless otherwise provided in the **SCC**, the currency in which payment is made to the Supplier under this Contract shall be in Philippine Pesos.

- 10.5. Unless otherwise provided in the SCC, payments using Letter of Credit (LC), in accordance with the Guidelines issued by the GPPB, is allowed. For this purpose, the amount of provisional sum is indicated in the SCC. All charges for the opening of the LC and/or incidental expenses thereto shall be for the account of the Supplier.

11. Advance Payment and Terms of Payment

- 11.1. Advance payment shall be made only after prior approval of the President and shall not exceed fifteen percent (15%) of the Contract amount, unless otherwise directed by the President or in cases allowed under Annex “D” of RA 9184.
- 11.2. All progress payments shall first be charged against the advance payment until the latter has been fully exhausted.
- 11.3. For Goods supplied from abroad, unless otherwise indicated in the SCC, the terms of payment shall be as follows:
- (a) On Contract Signature: Fifteen Percent (15%) of the Contract Price shall be paid within sixty (60) days from signing of the Contract and upon submission of a claim and a bank guarantee for the equivalent amount valid until the Goods are delivered and in the form provided in Section VIII. Bidding Forms.
 - (b) On Delivery: Sixty-five percent (65%) of the Contract Price shall be paid to the Supplier within sixty (60) days after the date of receipt of the Goods and upon submission of the documents (i) through (vi) specified in the SCC provision on Delivery and Documents.
 - (c) On Acceptance: The remaining twenty percent (20%) of the Contract Price shall be paid to the Supplier within sixty (60) days after the date of submission of the acceptance and inspection certificate for the respective delivery issued by the Procuring Entity’s authorized representative. In the event that no inspection or acceptance certificate is issued by the Procuring Entity’s authorized representative within forty five (45) days of the date shown on the delivery receipt, the Supplier shall have the right to claim payment of the remaining twenty percent (20%) subject to the Procuring Entity’s own verification of the reason(s) for the failure to issue documents (vii) and (viii) as described in the SCC provision on Delivery and Documents.

12. Taxes and Duties

The Supplier, whether local or foreign, shall be entirely responsible for all the necessary taxes, stamp duties, license fees, and other such levies imposed for the completion of this Contract.

13. Performance Security

- 13.1. Within ten (10) calendar days from receipt of the Notice of Award from the Procuring Entity but in no case later than the signing of the contract by both parties, the successful Bidder shall furnish the performance security in any of the forms prescribed in the **ITB** Clause 33.2.
- 13.2. The performance security posted in favor of the Procuring Entity shall be forfeited in the event it is established that the winning bidder is in default in any of its obligations under the contract.

- 13.3. The performance security shall remain valid until issuance by the Procuring Entity of the Certificate of Final Acceptance.
- 13.4. The performance security may be released by the Procuring Entity and returned to the Supplier after the issuance of the Certificate of Final Acceptance subject to the following conditions:
 - (a) There are no pending claims against the Supplier or the surety company filed by the Procuring Entity;
 - (b) The Supplier has no pending claims for labor and materials filed against it; and
 - (c) Other terms specified in the **SCC**.
- 13.5. In case of a reduction of the contract value, the Procuring Entity shall allow a proportional reduction in the original performance security, provided that any such reduction is more than ten percent (10%) and that the aggregate of such reductions is not more than fifty percent (50%) of the original performance security.

14. Use of Contract Documents and Information

- 14.1. The Supplier shall not, except for purposes of performing the obligations in this Contract, without the Procuring Entity's prior written consent, disclose this Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring Entity. Any such disclosure shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 14.2. Any document, other than this Contract itself, enumerated in GCC Clause 14.1 shall remain the property of the Procuring Entity and shall be returned (all copies) to the Procuring Entity on completion of the Supplier's performance under this Contract if so required by the Procuring Entity.

15. Standards

The Goods provided under this Contract shall conform to the standards mentioned in the Section VII. Technical Specifications; and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the institution concerned.

16. Inspection and Tests

- 16.1. The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring Entity. The **SCC** and Section VII. Technical Specifications shall specify what inspections and/or tests the Procuring Entity requires and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 16.2. If applicable, the inspections and tests may be conducted on the premises of the Supplier or its subcontractor(s), at point of delivery, and/or at the goods' final destination. If conducted on the premises of the Supplier or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring Entity. The Supplier shall provide the Procuring Entity with results of such inspections and tests.

- 16.3. The Procuring Entity or its designated representative shall be entitled to attend the tests and/or inspections referred to in this Clause provided that the Procuring Entity shall bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all traveling and board and lodging expenses.
- 16.4. The Procuring Entity may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Procuring Entity, and shall repeat the test and/or inspection, at no cost to the Procuring Entity, upon giving a notice pursuant to GCC Clause 5.
- 16.5. The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Procuring Entity or its representative, shall release the Supplier from any warranties or other obligations under this Contract.

17. Warranty

- 17.1. The Supplier warrants that the Goods supplied under the Contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials, except when the technical specifications required by the Procuring Entity provides otherwise.
- 17.2. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.
- 17.3. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier for a minimum period specified in the **SCC**.

The obligation for the warranty shall be covered by, at the Supplier's option, either retention money in an amount equivalent to at least one percent (1%) but shall not exceed five percent (5%) of every progress payment, or a special bank guarantee equivalent to at least one percent (1%) but shall not exceed five percent (5%) of the total Contract Price or other such amount if so specified in the **SCC**. The said amounts shall only be released after the lapse of the warranty period specified in the **SCC**; provided, however, that the Supplies delivered are free from patent and latent defects and all the conditions imposed under this Contract have been fully met.

- 17.4. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, within the period specified in the **SCC** and with all reasonable speed, repair or replace the defective Goods or parts thereof, without cost to the Procuring Entity.
- 17.5. If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in GCC Clause 17.4, the Procuring Entity may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring Entity may have against the Supplier under the Contract and under the applicable law.

18. Delays in the Supplier's Performance

- 18.1. Delivery of the Goods and/or performance of Services shall be made by the Supplier in accordance with the time schedule prescribed by the Procuring Entity in Section VI. Schedule of Requirements.
- 18.2. If at any time during the performance of this Contract, the Supplier or its Subcontractor(s) should encounter conditions impeding timely delivery of the Goods and/or performance of Services, the Supplier shall promptly notify the Procuring Entity in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, and upon causes provided for under GCC Clause 22, the Procuring Entity shall evaluate the situation and may extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of Contract.
- 18.3. Except as provided under GCC Clause 22, a delay by the Supplier in the performance of its obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 19, unless an extension of time is agreed upon pursuant to GCC Clause 29 without the application of liquidated damages.

19. Liquidated Damages

Subject to GCC Clauses 18 and 22, if the Supplier fails to satisfactorily deliver any or all of the Goods and/or to perform the Services within the period(s) specified in this Contract inclusive of duly granted time extensions if any, the Procuring Entity shall, without prejudice to its other remedies under this Contract and under the applicable law, deduct from the Contract Price, as liquidated damages, the applicable rate of one tenth (1/10) of one (1) percent of the cost of the unperformed portion for every day of delay until actual delivery or performance. Once the amount of liquidated damages reaches ten percent (10%), the Procuring Entity may rescind or terminate the Contract pursuant to GCC Clause 23, without prejudice to other courses of action and remedies open to it.

20. Settlement of Disputes

- 20.1. If any dispute or difference of any kind whatsoever shall arise between the Procuring Entity and the Supplier in connection with or arising out of this Contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 20.2. If after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Procuring Entity or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.
- 20.3. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under this Contract.
- 20.4. In the case of a dispute between the Procuring Entity and the Supplier, the dispute shall be resolved in accordance with Republic Act 9285 ("R.A. 9285"), otherwise known as the "Alternative Dispute Resolution Act of 2004."
- 20.5. Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and the Procuring Entity shall pay the Supplier any monies due the Supplier.

21. Liability of the Supplier

- 21.1. The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines, subject to additional provisions, if any, set forth in the SCC.
- 21.2. Except in cases of criminal negligence or willful misconduct, and in the case of infringement of patent rights, if applicable, the aggregate liability of the Supplier to the Procuring Entity shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

22. Force Majeure

- 22.1. The Supplier shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that the Supplier's delay in performance or other failure to perform its obligations under the Contract is the result of a *force majeure*.
- 22.2. For purposes of this Contract the terms "force majeure" and "fortuitous event" may be used interchangeably. In this regard, a fortuitous event or force majeure shall be interpreted to mean an event which the Supplier could not have foreseen, or which though foreseen, was inevitable. It shall not include ordinary unfavorable weather conditions; and any other cause the effects of which could have been avoided with the exercise of reasonable diligence by the Supplier. Such events may include, but not limited to, acts of the Procuring Entity in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 22.3. If a force majeure situation arises, the Supplier shall promptly notify the Procuring Entity in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring Entity in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure.

23. Termination for Default

- 23.1. The Procuring Entity may rescind or terminate a contract for default, without prejudice to other courses of action and remedies available under the circumstances when, outside of force majeure, the Supplier fails to deliver or perform any or all of the Goods within the period(s) specified in the contract, or within any extension thereof granted by the Procuring Entity pursuant to a request made by the Supplier prior to the delay, and such failure amounts to at least ten percent (10%) of the contract price;
- 23.2. The Procuring Entity may terminate the contract when, as a result of force majeure, the Supplier is unable to deliver or perform any or all of the Goods, amounting to at least ten percent (10%) of the contract price, for a period of not less than sixty (60) calendar days after receipt of the notice from the Procuring Entity stating that the circumstance of force majeure is deemed to have ceased;
- 23.3. The Procuring Entity shall terminate the contract when the Supplier fails to perform any other obligation under the Contract.
- 23.4. In the event the Procuring Entity terminates this Contract in whole or in part, for any of the reasons provided under GCC Clauses 23 to 26, the Procuring Entity may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Procuring Entity for any excess costs for such similar Goods or Services. However, the Supplier shall continue performance of this Contract to the extent not terminated.

- 23.5. In case the delay in the delivery of the Goods and/or performance of the Services exceeds a time duration equivalent to ten percent (10%) of the specified contract time plus any time extension duly granted to the Supplier, the Procuring Entity may terminate this Contract, forfeit the Supplier's performance security and award the same to a qualified Supplier.

24. Termination for Insolvency

The Procuring Entity shall terminate this Contract if the Supplier is declared bankrupt or insolvent as determined with finality by a court of competent jurisdiction. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Procuring Entity and/or the Supplier.

25. Termination for Convenience

- 25.1. The Procuring Entity may terminate this Contract, in whole or in part, at any time for its convenience. The HoPE may terminate a contract for the convenience of the Government if he has determined the existence of conditions that make Project Implementation economically, financially or technically impractical and/or unnecessary, such as, but not limited to, fortuitous event(s) or changes in law and national government policies.
- 25.2. The Goods that have been delivered and/or performed or are ready for delivery or performance within thirty (30) calendar days after the Supplier's receipt of Notice to Terminate shall be accepted by the Procuring Entity at the contract terms and prices. For Goods not yet performed and/or ready for delivery, the Procuring Entity may elect:
- (a) to have any portion delivered and/or performed and paid at the contract terms and prices; and/or
 - (b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed and/or performed goods and for materials and parts previously procured by the Supplier.
- 25.3. If the Supplier suffers loss in its initial performance of the terminated contract, such as purchase of raw materials for goods specially manufactured for the Procuring Entity which cannot be sold in open market, it shall be allowed to recover partially from this Contract, on a *quantum meruit* basis. Before recovery may be made, the fact of loss must be established under oath by the Supplier to the satisfaction of the Procuring Entity before recovery may be made.

26. Termination for Unlawful Acts

- 26.1. The Procuring Entity may terminate this Contract in case it is determined *prima facie* that the Supplier has engaged, before or during the implementation of this Contract, in unlawful deeds and behaviors relative to contract acquisition and implementation. Unlawful acts include, but are not limited to, the following:
- (a) Corrupt, fraudulent, and coercive practices as defined in **ITB** Clause 3.1(a);
 - (b) Drawing up or using forged documents;
 - (c) Using adulterated materials, means or methods, or engaging in production contrary to rules of science or the trade; and
 - (d) Any other act analogous to the foregoing.

27. Procedures for Termination of Contracts

27.1. The following provisions shall govern the procedures for termination of this Contract:

- (a) Upon receipt of a written report of acts or causes which may constitute ground(s) for termination as aforementioned, or upon its own initiative, the Implementing Unit shall, within a period of seven (7) calendar days, verify the existence of such ground(s) and cause the execution of a Verified Report, with all relevant evidence attached;
- (b) Upon recommendation by the Implementing Unit, the HoPE shall terminate this Contract only by a written notice to the Supplier conveying the termination of this Contract. The notice shall state:
 - (i) that this Contract is being terminated for any of the ground(s) aforementioned, and a statement of the acts that constitute the ground(s) constituting the same;
 - (ii) the extent of termination, whether in whole or in part;
 - (iii) an instruction to the Supplier to show cause as to why this Contract should not be terminated; and
 - (iv) special instructions of the Procuring Entity, if any.
- (c) The Notice to Terminate shall be accompanied by a copy of the Verified Report;
- (d) Within a period of seven (7) calendar days from receipt of the Notice of Termination, the Supplier shall submit to the HoPE a verified position paper stating why this Contract should not be terminated.

If the Supplier fails to show cause after the lapse of the seven (7) day period, either by inaction or by default, the HoPE shall issue an order terminating this Contract;
- (e) The Procuring Entity may, at any time before receipt of the Supplier's verified position paper described in item (d) above withdraw the Notice to Terminate if it is determined that certain items or works subject of the notice had been completed, delivered, or performed before the Supplier's receipt of the notice;
- (f) Within a non-extendible period of ten (10) calendar days from receipt of the verified position paper, the HoPE shall decide whether or not to terminate this Contract. It shall serve a written notice to the Supplier of its decision and, unless otherwise provided, this Contract is deemed terminated from receipt of the Supplier of the notice of decision. The termination shall only be based on the ground(s) stated in the Notice to Terminate;
- (g) The HoPE may create a Contract Termination Review Committee (CTRC) to assist him in the discharge of this function. All decisions recommended by the CTRC shall be subject to the approval of the HoPE; and
- (h) The Supplier must serve a written notice to the Procuring Entity of its intention to terminate the contract at least thirty (30) calendar days before its intended termination. The Contract is deemed terminated if it is not resumed in thirty (30) calendar days after the receipt of such notice by the Procuring Entity.

28. Assignment of Rights

The Supplier shall not assign his rights or obligations under this Contract, in whole or in part, except with the Procuring Entity's prior written consent.

29. Contract Amendment

Subject to applicable laws, no variation in or modification of the terms of this Contract shall be made except by written amendment signed by the parties.

30. Application

These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of this Contract.

Section V. Special Conditions of Contract

GCC Clause	
1.1 (g)	The Procuring Entity is SOCIAL SECURITY SYSTEM .
1.1 (i)	The Supplier is <i>[to be inserted at the time of contract award]</i> .
1.1 (j)	<p>The Funding Source is:</p> <p>The Government of the Philippines (GOP) through the Approved 2020 Corporate Operating Budget, in the amount of ₱47,577,025.00 broken down as follows:</p> <ul style="list-style-type: none"> • ₱ 38,977,026.00 - Hardware and Software – Capital Outlay – E-Center Implementation • ₱ 8,599,999.50 – Maintenance and Other Operating Expenses (MOOE) - Repair of Computer Equipment (4-Yr Maintenance Services)
1.1 (k)	The Project sites are at the SSS Main Building, East Avenue, Diliman, Quezon City, SSS Branches and Service Offices Nationwide, Foreign Offices and Public Locations. Please refer to Annex A – Distribution List.
2.1	No further instructions.
5.1	<p>The SOCIAL SECURITY SYSTEM’s address for Notices is:</p> <p>THE CHAIRPERSON BIDS AND AWARDS COMMITTEE <i>2nd Floor, SSS Main Building East Avenue, Diliman, Quezon City Tel. No. (632) 8922-1070; 8920-6401 local 5492 & 6382 Email: bac@sss.gov.ph Website: http://www.sss.gov.ph</i></p> <p>The Supplier’s address for Notices refers to winning bidder.</p>
6.2	<p>Delivery and Documents –</p> <p>For purposes of the Contract, “EXW,” “FOB,” “FCA,” “CIF,” “CIP,” “DDP” and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows:</p> <p>“The delivery terms applicable to this Contract are delivered at the SSS Main Building, East Avenue, Diliman, Quezon City, SSS Branches and Service Offices Nationwide, Foreign Offices and Public Locations. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination.”</p> <p>Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI. Schedule of Requirements. The details of shipping and/or other documents to be furnished by the Supplier are as follows:</p> <p>Upon delivery of the Goods to the Project Sites, the Supplier shall notify the SSS and present the following documents to the SSS:</p>

- (i) Original and four copies of the Supplier's invoice showing Goods' description, quantity, unit price, and total amount;
- (ii) Original and four copies delivery receipt/note, railway receipt, or truck receipt;
- (iii) Original Supplier's factory inspection report;
- (iv) Original and four copies of the Manufacturer's and/or Supplier's warranty certificate;
- (v) Original and four copies of the certificate of origin (for imported Goods);
- (vi) Delivery receipt detailing number and description of items received signed by the authorized receiving personnel;
- (vii) Certificate of Acceptance/Inspection Report signed by the SSS's representative at the Project Sites; and
- (viii) Four copies of the Invoice Receipt for Property signed by the SSS's representative at the Project Sites.

For purposes of this Clause the Procuring Entity's Representatives at the Project Sites are:

- a) Member Electronic Services Department (MESD),
- b) IT Resource Management Department (ITRMD).

Product Licensing –

- (a) All copies of products to be installed must be licensed and/or registered solely for SSS use according to the existing copyright laws and the manufacturer's or licensors established conditions. The bidder shall provide a discussion on proposed licensing scheme.
- (b) If supplier is not the manufacturer, a written certification from the manufacturer must be submitted stating its ability to meet all the requirements and other conditions of this bidding document.
- (c) Ownership over and title to the deliverables/products/software, including the source codes, if any, shall be transferred from the Winning Bidder to SSS upon final acceptance and full payment by SSS. Risk of loss or damage to the deliverables shall pass to SSS upon final acceptance.

Software License -

- (a) SSS shall maintain records which identify (a) the Licensed Processor on which the software is executed, and (b) the corresponding Software License granted by the Winning Bidder which authorizes such execution. For the equipment requiring authorization keys for execution, entering such data into the software license facility shall satisfy this requirement. Upon request, the SSS shall make records available to the SUPPLIER within a reasonable period of time.
- (b) The authorization keys if provided with software must be used to install the software on the Licensed Processor.

- (c) SSS shall not decompile or reverse assemble the software including any hardware implementation of the software for the purpose of reverse engineering.

Incidental Services –

The Supplier is required to provide all of the following services, including additional services, if any, specified in Section VI. Schedule of Requirements.

- (a) performance or supervision of on-site assembly and/or start-up of the supplied Goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- (d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
- (e) training of the Procuring Entity’s personnel, at the Supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.

The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

Spare Parts –

The Supplier is required to provide all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

- (a) such spare parts as the Procuring Entity may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under this Contract; and
- (b) in the event of termination of production of the spare parts:
 - i. advance notification to the Procuring Entity of the pending termination, in sufficient time to permit the Procuring Entity to procure needed requirements; and
 - ii. following such termination, furnishing at no cost to the Procuring Entity, the blueprints, drawings, and specifications of the spare parts, if requested.

The spare parts required are listed in Section VI. Schedule of Requirements and the cost thereof are included in the Contract Price.

The Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods within the duration of the warranty period.

Other spare parts and components shall be supplied as promptly as possible, but in any case, within *48 hours* of placing the order.

Packaging –

The Supplier shall provide such packaging of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in this Contract. The packaging shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packaging case size and weights shall take into consideration, where appropriate, the remoteness of the GOODS' final destination and the absence of heavy handling facilities at all points in transit.

The packaging, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified below, and in any subsequent instructions ordered by the Procuring Entity.

The outer packaging must be clearly marked on at least four (4) sides as follows:

Name of the Procuring Entity

Name of the Supplier

Contract Description

Final Destination

Gross weight

Any special lifting instructions

Any special handling instructions

Any relevant HAZCHEM classifications

A packaging list identifying the contents and quantities of the package is to be placed on an accessible point of the outer packaging if practical. If not practical the packaging list is to be placed inside the outer packaging but outside the secondary packaging.

Insurance –

The Goods supplied under this Contract shall be fully insured by the Supplier in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery. The Goods remain at the risk and title of the Supplier until their final acceptance by the Procuring Entity.

Transportation –

Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, transport of the Goods to the port of destination or such other named place of destination in the Philippines, as shall be specified in this Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.

Where the Supplier is required under this Contract to transport the Goods to a specified place of destination within the Philippines, defined as the Project Site, transport to such place of destination in the Philippines, including insurance and storage, as shall be specified in this Contract, shall be arranged by the Supplier, and related costs shall be included in the Contract Price.

	<p>Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, Goods are to be transported on carriers of Philippine registry. In the event that no carrier of Philippine registry is available, Goods may be shipped by a carrier which is not of Philippine registry provided that the Supplier obtains and presents to the Procuring Entity certification to this effect from the nearest Philippine consulate to the port of dispatch. In the event that carriers of Philippine registry are available but their schedule delays the Supplier in its performance of this Contract the period from when the Goods were first ready for shipment and the actual date of shipment the period of delay will be considered <i>force majeure</i> in accordance with GCC Clause 22.</p> <p>The Procuring Entity accepts no liability for the damage of Goods during transit other than those prescribed by INCOTERMS for DDP Deliveries. In the case of Goods supplied from within the Philippines or supplied by domestic Suppliers risk and title will not be deemed to have passed to the Procuring Entity until their receipt and final acceptance at the final destination.</p> <p>Patent Rights –</p> <p>The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.</p>
10.1	One-time payment upon final project acceptance. SSS shall pay the contract price to the Winning Bidder within sixty (60) days after the date of submission of the Certificate of Final Acceptance for the respective delivery issued by the Procuring Entity’s authorized representative and subject to the usual accounting and COA rules and regulations.
10.3	The payment shall be subject to retention of Withholding Tax and other applicable taxes in accordance with existing Laws and BIR Rules and Regulations, to be remitted directly to the BIR by the SSS.
10.4	Not applicable.
10.5	Payment using LC is not allowed.
11.3	Maintain the GCC Clause.
13.4(c)	No further instructions.
16.1	<p>The inspections and tests that will be conducted are:</p> <p>A. <u>DURING POST QUALIFICATION</u></p> <ol style="list-style-type: none"> 1. The Bidder with the lowest calculated bid shall provide demonstration unit/s of the proposed ICT equipment, for technical evaluation of the TWG within five (5) days upon notice by the BAC. 2. Specifications of the demonstration unit/s to be supplied and delivered by the Bidder shall be equal or higher than the proposed products. 3. Equipment subject for demonstration shall be as follows: <ol style="list-style-type: none"> i. PC Workstation for the Freestanding SET; ii. Touch screen monitor; iii. Web camera; iv. Thermal Printer; v. Contactless Smartcard Reader; vi. Fingerprint Scanner and Software; vii. Touch screen Tablet PC for the Portable SET; viii. Uninterruptible Power Supply;

B. PRODUCT DELIVERY AND INSPECTION

1. Within thirty (30) calendar days upon receipt of Purchase Order and signed Contract, The Winning Bidder shall deliver two (2) sets of Self-Service Express Terminals (SETs) to IT Resource Management Department (ITRMD) for initial inspection. Upon completion of the initial inspection, ITRMD shall turn-over the delivered SETs to Technical Support Department (TSD).
2. Within three (3) working days upon the turnover of the SETs, TSD shall perform standard machine configuration (for replication purposes). After completion of the standard machine configuration, TSD shall return the standardized SETs to the Winning Bidder for replication to the remaining SETs.
3. Within one hundred-twenty (120) calendar days (inclusive of ten (10) calendar days for the set-up and configuration of the SETs) upon receipt of Purchase Order and signed contract,
 - a. The Winning Bidder shall replicate the remaining 148 units of SETs at their warehouse;
 - b. TSD shall perform customization of the SETs;
 - c. ITRDM shall perform testing and quality inspection;
 - d. Office Services Department (OSD) shall perform property tagging and labelling of all the components;
 - e. The Winning Bidder shall deploy, install and operationalize the SETs in the SSS Branches.
4. The Winning Bidder shall provide a Project Management Professional (PMP) who will oversee the implementation of the project. The PMP must be directly employed with the bidder for at least six (6) months prior to submission of the bid. A Project Implementation Plan must be submitted and approved within twenty (20) calendar days upon receipt of Notice to Proceed and signed Contract.
5. Initial Hardware/Software Inspection
 - a. Within thirty (30) calendar days upon receipt of the Purchase Order, the Winning Bidder shall provide the following to ITRMD:
 - i. Serial Numbers of the SET Computer Unit and the Application/Database/Management Server with the corresponding MAC Addresses.
 - ii. Operating System Product Keys
 - iii. At least three (3) proposed SET design
 - b. Within thirty (30) calendar days upon receipt of the Purchase Order, the Winning Bidder shall deliver two (2) sets of the SET Computer Unit to the Technical Support Department (TSD).
 - c. Within two (2) working days upon the delivery of the two (2) sets of the SET Computer Unit, IT Resource Management Department (ITRMD) personnel will conduct initial inspection of the equipment and TSD will do the standard machine configuration (for cloning purposes).

- d. Within one hundred-twenty (120) calendar days (inclusive of ten (10) calendar days for the set-up and configuration of the SET Computer Unit) upon receipt of Purchase Order/Contract:
 - i. The winning bidder shall clone the remaining 148 units of SET Computer Unit at the Supplier's warehouse
 - ii. TSD shall perform customization of the SET Computer Unit
 - iii. ITRMD and OSD shall perform testing and quality inspection, labeling of all the components
 - iv. The winning bidder shall deploy, install and operationalize the SET in the Branches.

The Winning Bidder shall provide a Project Management Professional who will oversee the implementation of the project. The PMP must be directly employed with the bidder for at least six (6) months prior to submission of the bid.

C. FINAL PRODUCT ACCEPTANCE

1. Final product acceptance shall only be issued by Head of ITRMD upon completion of the following:
 - a. Hardware and Software inspection;
 - b. The installed SET shall undergo a Product Performance Evaluation for a period of **twenty (20) calendar days**, which shall commence on the first Monday immediately following the day when the **Notice of Complete Delivery and Installation** is submitted by the Supplier together with the accomplished Property Acknowledgement Receipt (PAR) to ITRMD.

ITRMD, TSD, ISD4 and MESD shall issue a **CERTIFICATE OF FINAL ACCEPTANCE** once the Product Performance Evaluation is completed successfully and the results conform with the requirements and specifications.
2. Immediately upon successful completion of the Product Performance Evaluation, SSS shall notify the Supplier in writing of acceptance of the product and issue the **Certificate of Final Acceptance** to authorize payment, subject to the applicable COA rules and regulations.
3. If successful completion of the Product Performance Evaluation is not attained within twenty (20) calendar days from the Notice of Complete Installation by the Supplier, SSS shall have the option of terminating the contract or continuing the product performance evaluation.

However, in continuing the product performance evaluation, a daily penalty of 1/10 of 1% of the contract price shall be imposed on the Supplier until successful performance and accepted by SSS. The SSS' option to terminate the contract shall remain in effect until such time a successful completion of the performance test is attained. However, when the penalty amount has reached 10% of the total contract price, the SSS shall automatically terminate the contract.

	<p>Upon cancellation of the contract, SSS shall forfeit the performance security and the contract may be awarded to the next bidder with Lowest Calculated and Responsive Bid.</p> <p>In awarding the contract to the bidder with the next Lowest Calculated and Responsive Bid, the forfeited performance security will be applied to the difference in the bid price. If the forfeited performance security is insufficient, the bidder whose bond was forfeited shall shoulder the remaining difference in cost.</p> <p>No payment will be made until the hardware and the developed system are accepted and based on the Technical Specifications (see Section VII).</p> <p>D. <u>FINAL ACCEPTANCE CRITERIA</u></p> <ol style="list-style-type: none"> 1. Must pass initial hardware and software inspection. 2. Completed deployment and installation into operational state of SETs to the Branches/Units based on ANNEX A, Distribution List. 3. Must pass Product Performance Evaluation based on the statement of compliance in Section VII – Technical Specifications.
17.3	<p>One (1) year warranty with preventive and remedial services is required on all delivered goods and shall take effect immediately upon issuance of Certificate of Final Acceptance by SSS.</p> <p>The Winning Bidder’s obligations under the required warranty are specified in Section VII – Technical Specifications – “Warranty Requirements” and “Preventive and Remedial Requirements Within the Warranty Period”.</p>
17.4	<p>The period for correction of defects under the warranty period is specified in Section VII – Technical Specifications – “Remedial Requirements Within the Warranty Period”</p>
19	<p>LIQUIDATED DAMAGES</p> <ol style="list-style-type: none"> 1. Actions for breach of the terms and conditions of the contract shall be governed by Philippine laws. The liability of the guilty party and the measure of damages recoverable by the aggrieved party shall be determined in accordance with such laws. 2. Except in cases of criminal negligence or willful misconduct, and in the case of infringement of patent rights, the aggregate liability of the Winning Bidder to SSS shall not exceed the Total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment. 3. In case of delay or failure to deliver the deliverables and perform the services within the required period, the Winning Bidder shall be liable for damages for the delay and shall pay SSS liquidated damages, not by way of penalty, an amount equivalent to one tenth (1/10) of one (1) percent (0.001) of the cost of unperformed portion for every day of delay until actual delivery or performance and accepted by SSS. 4. SSS need not prove that it has incurred actual damages to be entitled to liquidated damages. Such amount shall be deducted from any money due or which may become due to the Winning Bidder, or collected from the Performance Security posted by the Winning Bidder, whichever is convenient to SSS.

	<p>Once the cumulative amount of the liquidated damages reaches ten percent (10%) of the Contract Price, SSS may rescind or terminate this Agreement, without prejudice to other courses of action and remedies available under the circumstances.</p>
21.1	<p>A. REPRESENTATION AND WARRANTIES</p> <ol style="list-style-type: none"> 1. The Winning Bidder warrants that it has the authority of the licensor to supply the software and assume the responsibilities of the licensor in relation to the software. 2. The Winning Bidder has the right and authority to grant the software licenses to SSS. 3. The Winning Bidder warrants that the software does not infringe any intellectual property rights of any person or entity. 4. SSS shall immediately notify the Winning Bidder as soon as practicable of any suspected or alleged infringement of the intellectual property right/s of any person or entity concerning the delivered and installed software. 5. The Winning Bidder shall be liable for any expense or damage arising out of any erasure, damage or destruction of files, data or programs due to its fault or negligence. 6. The Winning Bidder shall not release SSS or SSS members' information to another client or to another person or entity, since all information shall be treated with confidentiality and in accordance with the Data Privacy Act of 2012 and its IRR, except where the prior written consent of SSS or its member is obtained, or such information is required to be disclosed pursuant to any applicable law or legal process issued by any court. 7. The Winning Bidder's warranty shall be in addition to the provisions in Section IV, General Conditions of the Contract and Section V, Special Conditions of the Contract hereof and to the express or implied warranties under the Philippine Laws. <p>B. INTELLECTUAL PROPERTY RIGHTS AND TITLE</p> <ol style="list-style-type: none"> 1. The Winning Bidder guarantees that the project as a whole and the solution in particular do not infringe any intellectual property rights of any person or entity. 2. The Winning Bidder shall fully indemnify and hold harmless SSS against any losses, expenses, and/or liability, whether direct or indirect, arising out of a claim by a third party that the software delivered and installed by the Winning Bidder pursuant to this Agreement infringes any intellectual property right of that third party. 3. SSS shall notify the Winning Bidder as soon as practicable of any infringement, suspected infringement, or alleged infringement by the software of the intellectual property right of any person or entity. 4. Without prejudice to SSS' right to defend a claim alleging such infringement, the Winning Bidder shall, if requested by SSS, conduct the defense of a claim alleging such infringement at its own expense.

5. SSS shall, if requested by the Winning Bidder, provide the latter with utmost, full, and complete assistance in conducting the defense of such infringement claim.
6. Without limiting the generality of the foregoing, if it is determined by any independent tribunal, administrative or judicial, or if it is agreed between the parties to the dispute that an infringement of the intellectual property rights of any person or entity has occurred relative to the software, the Winning Bidder shall at its own expense: (a) modify or replace the software in order to achieve non-infringement status, (b) procure for SSS the right to continue the use or possession of the software, (c) if the solutions in the foregoing could not be achieved within a reasonable time, the Winning Bidder shall remove the infringing software and replace such by a system equivalent in configuration and performance.
7. Ownership over and title to the deliverables including the source codes under the contract, except for the Intellectual Property Rights over the software, shall be transferred from the Winning Bidder to SSS upon its final acceptance and full payment by SSS. Risk of loss damage to the deliverables shall pass to SSS upon final acceptance.

C. OTHER PROVISIONS

1. **CONFIDENTIALITY.** Neither party shall, without the prior written consent of the other, disclose or make available to any person, make public, or use directly or indirectly, except for the performance and implementation of the works, any confidential information, acquired from an information holder in connection with the performance of this Contract, unless: (i) the information is known to the disclosing party, as evidenced by its written records, prior to obtaining the same from the information holder and is not otherwise subject to disclosure restrictions on the disclosing party, (ii) the information is disclosed to the disclosing party by a third party who did not receive the same, directly or indirectly, from an information holder, and who has no obligation of secrecy with respect thereto, or (iii) required to be disclosed by law.

The obligation of confidentiality by both parties, as provided herein, shall survive the termination of the contract.

2. **MERGER AND CONSOLIDATION.** In case of merger, consolidation or change of ownership of the Winning Bidder with other company, it is the responsibility of the surviving company/consolidated company/acquiring entity to inform SSS of the change in corporate structure/ownership. Failure to do so shall translate in such company assuming all liabilities of the acquired/merged company under the contract.
3. **FORCE MAJEURE.** Neither party shall be liable for any delay or failure to perform its obligations pursuant to the Contract if such delay is due to force majeure. Force Majeure shall mean events beyond the control of and affecting either party which cannot be foreseen or if foreseeable cannot be either prevented nor avoided despite the exercise of due diligence.
4. **NON-ASSIGNMENT.** Neither party may assign the Contract in whole or in part without the consent of the other party.

The Winning Bidder shall not subcontract in whole or in part the project and deliverables subject of the Contract without the written consent of SSS.

5. **WAIVER.** Failure by either party to insist upon the other the strict performance of any of the terms and conditions hereof shall not be deemed a relinquishment or waiver of any subsequent breach or default of the terms and conditions hereof, which can only be deemed made if expressed in writing and signed by its duly authorized representative. No such waiver shall be construed as modification of any of the provisions of the Agreement or as a waiver of any past or future default or breach hereof, except as expressly stated in such waiver.
6. **CUMULATIVE REMEDIES.** Any and all remedies granted to the parties under the applicable laws and the Contract shall be deemed cumulative and may, therefore, at the sole option and discretion, be availed of by the aggrieved party simultaneously, successively, or independently.
7. **NO EMPLOYER-EMPLOYEE RELATIONSHIP.** It is expressly and manifestly understood and agreed upon that the employees of Winning Bidder assigned to perform the project are not employees of SSS. Neither is there an employer-employee relationship between SSS and Winning Bidder.

The Contract does not create an employer-employee relationship between SSS and the Winning Bidder including its personnel; that the services rendered by the personnel assigned by Winning Bidder to SSS in the performance of its obligation under the contract do not represent government service and will not be credited as such; that its personnel assigned to SSS are not entitled to benefits enjoyed by SSS' officials and employees such as Personal Economic Relief Allowance (PERA), Representation and Transportation Allowance (RATA), ACA, etc; that these personnel are not related within the third degree of consanguinity or affinity to the contracting officer and appointing authority of SSS; that they have not been previously dismissed from the government service by reason of an administrative case; that they have not reached the compulsory retirement age of sixty-five (65); and that they possess the education, experience and skills required to perform the job. The Winning Bidder hereby acknowledges that no authority has been given by SSS to hire any person as an employee of the latter. Any instruction given by SSS or any of its personnel to Winning Bidder's employees are to be construed merely as a measure taken by the former to ensure and enhance the quality of project performed hereunder. Winning Bidder shall, at all times, exercise supervision and control over its employees in the performance of its obligations under the contract.

8. **PARTNERSHIP.** Nothing in the contract shall constitute a partnership between the parties. No party or its agents or employees shall be deemed to be the agent, employee or representative of any other party.
9. **COMPLIANCE WITH SS LAW.** The Winning Bidder shall report all its employees to SSS for coverage and their contributions, as well as, all amortizations for salary/education/calamity and other SSS loans shall be updated.

Should Winning Bidder fail to comply with its obligation under the provisions of the SS Law and Employees' Compensation Act, SSS shall have the authority to deduct any unpaid SS and EC contributions, salary, educational, emergency and/or calamity loan amortizations, employer's liability for damages, including interests and penalties from Winning Bidder's receivables under this Agreement.

Further, prescription does not run against SSS for its failure to demand SS contributions or payments from Winning Bidder. Moreover, Winning Bidder shall forever hold in trust SS contributions or payments of its employees until the same is fully remitted to SSS.

10. **COMPLIANCE WITH LABOR LAWS.** The Winning Bidder, as employer of the personnel assigned to undertake the project, shall comply with all its obligations under existing laws and their implementing rules and regulations on the payment of minimum wage, overtime pay, and other labor-related benefits as well as remittances or payment of the appropriate amount or contributions/payment (SSS, EC, Pag-IBIG, PhilHealth and taxes) with concerned government agencies/offices.

It is agreed further, that prior to the release of any payment by SSS to Winning Bidder, its President, or its duly authorized representative, shall submit a sworn statement that all monies due to all its employees assigned to the project as well as benefits by law and other related labor legislation have been paid by Winning Bidder and that he/she assumed full responsibility thereof.

11. **COMPLIANCE WITH TAX LAWS.** The Winning Bidder shall in compliance with tax laws, pay the applicable taxes in full and on time and shall regularly present to SSS within the duration of the Contract, tax clearance from Bureau of Internal Revenue (BIR) as well as copy of its income and business tax returns duly stamped by the BIR and duly validated with the tax payments made thereon. Failure by Winning Bidder to comply with the foregoing shall entitle SSS to suspend payment of the Contract Price.

12. **SETTLEMENT OF DISPUTES.** All actions and controversies that may arise from the Contract involving but not limited to demands for specific performance of the obligations as specified herein and/or in the interpretation of any provisions or clauses contained herein, shall, in the first instance, be settled within thirty (30) calendar days through amicable means, such as, but not limited to mutual discussion.

Should the dispute remain unresolved by the end of the aforementioned period, the dispute shall be settled in accordance with the applicable provisions of Republic Act No. 9285, otherwise known as the Alternative Dispute Resolution Act of 2004.

13. **GOVERNING LAW.** The contract shall be governed by and interpreted according to the laws of the Republic of the Philippines.

14. **AMENDMENTS.** The contract may be amended only in writing and executed by the parties or their duly authorized representatives.

	<p>15. SEPARABILITY. If any one or more of the provisions contained in the contract or any document executed in connection herewith shall be invalid, illegal or unenforceable in any respect under any applicable law, then: (i) the validity, legality and enforceability of the remaining provisions contained herein or therein shall not in any way be affected or impaired and shall remain in full force and effect; and (ii) the invalid, illegal or unenforceable provision shall be replaced by the parties immediately with a term or provision that is valid, legal and enforceable and that comes closest to expressing the intention of such invalid, illegal or unenforceable term or provision.</p> <p>16. VENUE OF ACTION. Any suit or proceeding arising out of or relating to the contract shall be instituted in the appropriate court in Quezon City, parties are thereby waiving any other venue.</p> <p>17. BINDING EFFECT. The contract shall be binding upon the parties hereto, their assignee/s and successor/s-in-interest.</p> <p>18. NON-PUBLICITY. No press release in oral, written or electronic form shall be issued covering this transaction without prior written approval of SSS. Inclusion in any reference literature shall also be undertaken only upon prior written approval of SSS.</p>
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Section VI. Schedule of Requirements

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project sites.

Item Number	Description	Quantity	Total	Delivered, Weeks/Months
1	Supply, delivery and installation into operational state of Self-Service Express Terminals (SET) (formerly Self-Service Information Terminals (SSIT)): <ul style="list-style-type: none"> a. Free Standing SET b. Portable SET c. Un-interruptible Power Supply 	144 6 150	144 6 150	Within one hundred twenty (120) calendar days (inclusive of ten (10) calendar days for the set-up and configuration of the SETs) from receipt of Notice to Proceed
2	Supply, delivery and installation into operational state of an Application/Database/Management Server	1	1	
3	Software Installers and Documentation	1 lot	1 lot	
4	Application development of various SET functionalities	1 lot	1 lot	
5	Project Management Services	1 lot	1 lot	The winning bidder shall conduct a pre-implementation planning workshop with the designated SSS Project Committee and shall provide a Project Implementation Plan within twenty (20) calendar days from issuance of Notice to Proceed
6	Training Must include internationally recognized certification that are specific to the proposed product and handled by duly certified instructors. If training is not available locally, then winning vendor must provide training abroad with no additional cost to SSS. <ul style="list-style-type: none"> a) User Training – Basic Administration and Troubleshooting 	20 pax	20 pax	Within one hundred twenty (120) calendar days from receipt of Notice to Proceed


	b) System/Network Administration	6 pax	6 pax	
	c) Built-in Applications Programming	6 pax	6 pax	
	d) Management Server Administration (Operating System, Database, Networking)	5 pax	5 pax	
7	One (1) Year Warranty with Preventive Maintenance and Remedial Service			To commence immediately upon SSS issuance of Certificate of Final Acceptance
8	Four (4) Years Preventive Maintenance Services			To commence immediately upon expiration of the one (1) year warranty period

Section VII. Technical Specifications

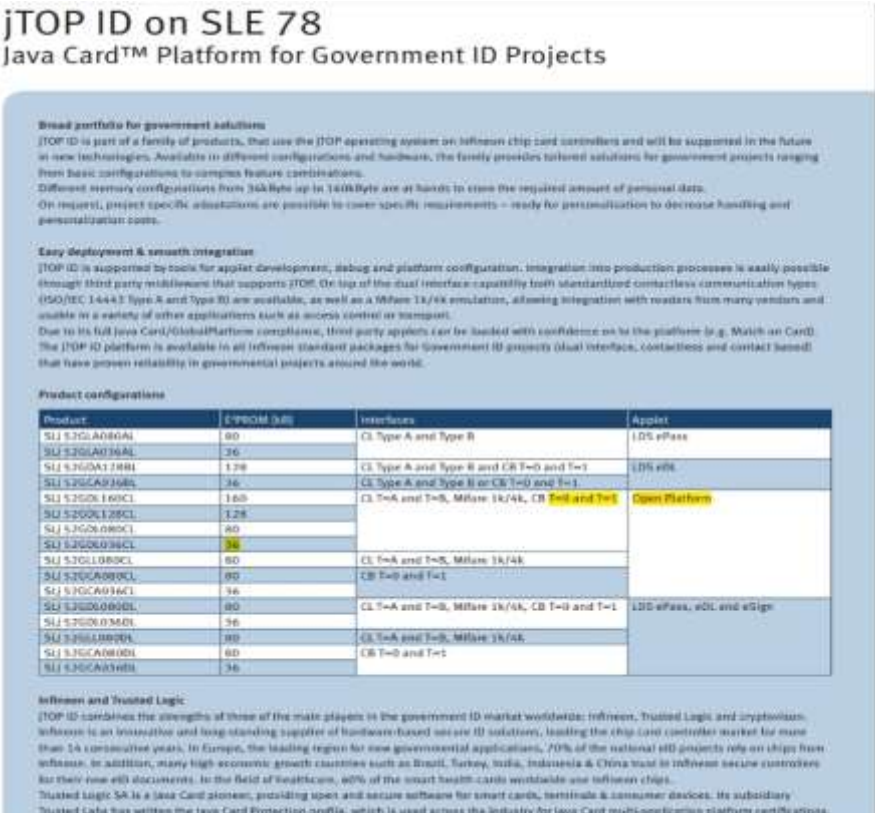
Bidders must state in the Statement of Compliance below either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the provisions of **ITB** Clause 3.1(a)(ii) and/or **GCC** Clause 2.1(a)(ii).

ITEM	MINIMUM TECHNICAL AND FUNCTIONAL SPECIFICATION	STATEMENT OF COMPLIANCE
1. Supply, delivery and installation into operational state of 144 units of Freestanding SET and 6 units Portable SET		
	A. PC Workstation for the FREESTANDING SET	
	Processor: 4 Cores, 8 Threads, 8MB L3 Cache, Latest Generation chipset	
	Memory: 16GB 2133MHz DDR4 (2 x 8GB DIMMs – Dual Channel)	
	Hard Drive: 1TB SATA 7200 RPM Hard Disk Drive and 250 GB SATA 6Gbps Solid State Drive (SSD)	
	Video Card: Dedicated, with at least 1GB RAM capable of dual display	
	Network Interface Card: a) On-board Ethernet 10/100/1000 Mbps b) Built-in Wireless LAN Adapter (802.11ac)	
	USB Port: 6 On-board USB ports with at least two (2) ports located at the front panel and at least two (2) USB 3.0 ports	
	Audio Port: On-board Audio ports <ul style="list-style-type: none"> • Audio-out • Headphone and microphone connector or combo on front panel 	
	Sound Card: High Definition Audio	
	Video Interface:	

ITEM	MINIMUM TECHNICAL AND FUNCTIONAL SPECIFICATION	STATEMENT OF COMPLIANCE
	DVI or HDMI or DisplayPort (Use of Converters/Adapters is not allowed)	
	Media Card Reader: Integrated Multi One Card Reader	
	Casing: SFF Desktop: Maximum height is 4 inches SFF Tower: Maximum width is 4 inches	
	Touch Screen Monitor: <ul style="list-style-type: none"> • Display Size: 19” exclusive of frame, bezel and/or protective features. • Display Type: Touch Screen Industrial-Grade Monitor, LED Backlit • Touch Panel: minimum of 5-point Capacitive • Touch Panel Protection: Hard Glass Cover • Touch Panel Interface: USB • Resolution: 1024x768 	
	Operating System: Must be able to support SSS existing SET application system running on WINDOWS 10 Professional 64-bit and IE11/Edge. Must be Original Equipment Manufacturer (OEM) License	
	Web Camera: HD Web Camera	
	Thermal Printer Unit for Freestanding SET: <ul style="list-style-type: none"> • Print Method: Direct Thermal • Paper Width: 80mm • Thermal Printing: Monochrome • Interface: USB 	
	Contactless Smartcard Reader: <ul style="list-style-type: none"> • ISO 14443 A and B Compliant • Terminal use profile: <ul style="list-style-type: none"> ○ Power On: 24 hours, 365 days per year, during 7 years ○ Working Time: 14 Hours per day • Must have a slot for Security Access Management Module (SAMM) card; SSS will provide the DLL to read the fingerprint minutiae, Common Reference Number (CRN), and name of the SSS member in the chip • Can read/write on UMID cards after SAMM card initialization by SSS • <i>SAMM card/chip must comply to the JCOP OS for SmartMX in eGOV, banking, and public transport</i> • USB interface connected to the PC/fingerprint scanner • Can read INCITS 378 standard fingerprint minutiae template from the card and its algorithm must be certified by NIST 	

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	<ul style="list-style-type: none"> With Blank SAMM Cards with the following specifications:  <p>jTOP ID on SLE 78 Java Card™ Platform for Government ID Projects</p> <p>Broad portfolio for government solutions jTOP ID is part of a family of products, that use the jTOP operating system as reference chip card controllers and will be supported in the future by new technologies. Available in different configurations and hardware, the family provides tailored solutions for government projects ranging from basic configurations to complex feature configurations. Different memory configurations from 768Kbit up to 1408Kbit are at hand to store the required amount of personal data. On request, project specific adaptations are possible to cover specific requirements – ready for personalization to decrease handling and personalization costs.</p> <p>Data deployment & smooth integration jTOP ID is supported by tools for application development, debug and platform configuration. Integration into production processes is easily possible through third party solutions that support jTOP. On top of the dual interface capability both standardised contactless communication (ISO 14443 Type A and Type B) are available, as well as a Mifare 1K/4K emulator, allowing integration with readers from many vendors and usable in a variety of other applications such as access control or transport. Due to its full Java Card (GlobalPlatform) compliance, jTOP Java Cards can be loaded with confidence on to the platform (e.g. Smart-ID Card). The jTOP ID platform is available in all Infineon standard packages for Government ID projects (dual interface, contactless and contact based) that have proven reliability in governmental projects around the world.</p> <p>Product configurations</p> <table border="1" data-bbox="376 760 1015 1016"> <thead> <tr> <th>Product</th> <th>EPROM (Kbit)</th> <th>Interfaces</th> <th>Appl.</th> </tr> </thead> <tbody> <tr> <td>SLE 5701AC0004L</td> <td>80</td> <td>CI, Type A and Type B</td> <td>ESB ePass</td> </tr> <tr> <td>SLE 5701AB0004L</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLE 5702A12001</td> <td>128</td> <td>CI, Type A and Type B and CE T=0 and T=1</td> <td>ESB eID</td> </tr> <tr> <td>SLE 5701AB0001</td> <td>36</td> <td>CI, Type A and Type B and CE T=0 and T=1</td> <td></td> </tr> <tr> <td>SLE 5702A14001</td> <td>140</td> <td>CI, T=0 and T=1, Mifare 1K/4K, CE T=0 and T=1</td> <td>Open Platform</td> </tr> <tr> <td>SLE 5701B12001</td> <td>128</td> <td></td> <td></td> </tr> <tr> <td>SLE 5702A10001</td> <td>80</td> <td></td> <td></td> </tr> <tr> <td>SLE 5702B10001</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLE 5701100001</td> <td>80</td> <td>CI, T=0 and T=1, Mifare 1K/4K</td> <td></td> </tr> <tr> <td>SLE 5702A00001</td> <td>80</td> <td>CE T=0 and T=1</td> <td></td> </tr> <tr> <td>SLE 5701A00001</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLE 5702A00001</td> <td>80</td> <td>CI, T=0 and T=1, Mifare 1K/4K, CE T=0 and T=1</td> <td>ESB ePass, eID, and eSign</td> </tr> <tr> <td>SLE 5701B00001</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLE 5701B00001</td> <td>80</td> <td>CI, T=0 and T=1, Mifare 1K/4K</td> <td></td> </tr> <tr> <td>SLE 5702A00001</td> <td>80</td> <td>CE T=0 and T=1</td> <td></td> </tr> <tr> <td>SLE 5702B00001</td> <td>36</td> <td></td> <td></td> </tr> </tbody> </table> <p>Infineon and Trusted Logo jTOP ID combines the strengths of three of the main players in the government ID market worldwide: Infineon, Trusted Logo, and cryptosystem. Infineon is an innovative and long-standing supplier of hardware-based secure ID solutions, leading the chip card controller market for more than 14 consecutive years. In Europe, the leading region for new governmental applications, 70% of the national eID projects rely on chips from Infineon. In addition, many high economic growth countries such as Brazil, Turkey, India, Indonesia & China trust in Infineon secure controllers for their new eID documents. In the field of healthcare, 60% of the smart health cards worldwide use Infineon chips. Trusted Logo SA is a Java Card platform, providing open and secure software for smart cards, terminals & connected devices. Its subsidiary Trusted Logo has written the Java Card Protection profile, which is used across the industry for Java Card multi-application platform certifications.</p>	Product	EPROM (Kbit)	Interfaces	Appl.	SLE 5701AC0004L	80	CI, Type A and Type B	ESB ePass	SLE 5701AB0004L	36			SLE 5702A12001	128	CI, Type A and Type B and CE T=0 and T=1	ESB eID	SLE 5701AB0001	36	CI, Type A and Type B and CE T=0 and T=1		SLE 5702A14001	140	CI, T=0 and T=1, Mifare 1K/4K, CE T=0 and T=1	Open Platform	SLE 5701B12001	128			SLE 5702A10001	80			SLE 5702B10001	36			SLE 5701100001	80	CI, T=0 and T=1, Mifare 1K/4K		SLE 5702A00001	80	CE T=0 and T=1		SLE 5701A00001	36			SLE 5702A00001	80	CI, T=0 and T=1, Mifare 1K/4K, CE T=0 and T=1	ESB ePass, eID, and eSign	SLE 5701B00001	36			SLE 5701B00001	80	CI, T=0 and T=1, Mifare 1K/4K		SLE 5702A00001	80	CE T=0 and T=1		SLE 5702B00001	36			
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	<p>Fingerprint Scanner and Software:</p> <ul style="list-style-type: none"> Must be able to conduct a one-to-one fingerprint biometrics matching between a live scanned finger from UMID Card Fast 1:1 authentication (1 sec.) and 1:n identification (1 sec.) High performance optical sensor (500 DPI), with large capture area: 14mm x 22mm or higher Interface: USB 2.0 or higher Can read/process ANSI/INCITS 378-2004 for 1-to-1 matching 																																																																					
	<p>SET Enclosure:</p> <ul style="list-style-type: none"> Must be free standing, sturdy, and ergonomically designed. Must be stable, include ballast or counterweights if necessary. Must not occupy more than one (1) square meter of space. Touch screen monitor must have a top height of 4.5ft from floor level. Monitor must be sealed away from contaminants. Secure, back service access door only. Movable drawer/tray for CPU/System Unit servicing. Must include cooling fans and ventilation. SET Color & Theme must be consistent with the SSS Corporate Color (Blue Pantone 301-U). SSS Logo must be incorporated in the SET Design. Final SET Design shall be approved by the SSS Implementation Team. 																																																																					

ITEM	MINIMUM TECHNICAL AND FUNCTIONAL SPECIFICATION	STATEMENT OF COMPLIANCE
	<p>Network Cable (for each SET):</p> <ul style="list-style-type: none"> • CAT5e UTP Cable (Stranded) • Crimped with RJ45 Connector on both ends • At least 3 meters length if structured cabling is present in the branch • Maximum of 100 meters length if structured cabling is not present in the branch 	
	<p>B. Touch Screen Tablet PC for the PORTABLE SET</p>	
	<p>Display: 12.1-inch TFT</p>	
	<p>Touch Panel: 5-point Multi-touch support, Capacitive</p>	
	<p>Processor: 2 Cores, 4 Threads, 2.2 Ghz, 6 MB L3 Cache</p>	
	<p>Memory: 2 GB DDR2</p>	
	<p>Storage: Minimum of 240 GB SSD</p>	
	<p>Web Cam: Built-in or Not Built-in HD Web Camera</p>	
	<p>Operating System: Must be able to support SSS existing SET application system running on WINDOWS 10 Professional 64-bit and IE11/Edge. Must be Original Equipment Manufacturer (OEM) License</p>	
	<p>Thermal Printer Unit for Portable SET:</p> <ul style="list-style-type: none"> • Print Method: Direct Thermal • Paper Width: 80mm • Thermal Printing: Monochrome • Interface: USB 	
	<p>Contactless Smartcard Reader:</p> <ul style="list-style-type: none"> • ISO 14443 A and B Compliant • Terminal use profile: <ul style="list-style-type: none"> ○ Power On: 24 hours, 365 days per year, during 7 years ○ Working Time: 14 Hours per day • Must have a slot for Security Access Management Module (SAMM) card; SSS will provide the DLL to read the fingerprint minutiae, Common Reference Number (CRN), and name of the SSS member in the chip • Can read/write on UMID cards after SAMM card initialization by SSS • SAMM card/chip must comply to the JCOP OS for SmartMX in eGOV, banking, and public transport 	

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	<ul style="list-style-type: none"> • USB interface connected to the PC/fingerprint scanner • Can read INCITS 378 standard fingerprint minutiae template from the card and its algorithm must be certified by NIST • With Blank SAMM Cards with the following specifications:  <p>jTOP ID on SLE 78 Java Card™ Platform for Government ID Projects</p> <p>Broad portfolio for government solutions jTOP ID is part of a family of products, that use the jTOP operating system on Infineon chip card controllers and will be supported in the future in new technologies. Available in different configurations and hardware, the family provides tailored solutions for government projects ranging from basic configurations to complex feature combinations. Different memory configurations from 32kByte up to 140kByte are at hand to cover the required amount of personal data. On request, project specific adaptations are possible to cover specific requirements – ready for personalization to decrease handling and personalization costs.</p> <p>Easy deployment & smooth integration jTOP ID is supported by tools for applet development, debug and platform configuration. Integration into production processes is easily possible through third party middleware that supports jTOP. On top of the dual interface capability (soft) standardized contactless communication types (ISO/IEC 14443 Type A and Type B) are available, as well as a MiFare 1k/4k emulation, allowing integration with readers from many vendors and usable in a variety of other applications such as access control or transport. Due to its full Java Card/GlobalPlatform compliance, third party applets can be loaded with confidence on to the platform (e.g. Match on Card). The jTOP ID platform is available in all Infineon standard packages for Government ID projects (dual interface, contactless and contact based) that have proven reliability in governmental projects around the world.</p> <p>Product configurations</p> <table border="1"> <thead> <tr> <th>Product</th> <th>EMVCoID (bit)</th> <th>Interfaces</th> <th>Applet</th> </tr> </thead> <tbody> <tr> <td>SLJ 53G1A08GA1</td> <td>80</td> <td>Cl Type A and Type B</td> <td>IDS ePass</td> </tr> <tr> <td>SLJ 53G1A036A1</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G1A0178H1</td> <td>178</td> <td>Cl Type A and Type B and CB T=0 and T=1</td> <td>IDS eM1</td> </tr> <tr> <td>SLJ 53G1A036H1</td> <td>36</td> <td>Cl Type A and Type B or CB T=0 and T=1</td> <td></td> </tr> <tr> <td>SLJ 53G0L160C1</td> <td>160</td> <td>Cl T=A and T=B, MiFare 1k/4k, CB T=0 and T=1</td> <td>Open Platform</td> </tr> <tr> <td>SLJ 53G0L128C1</td> <td>128</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G0L080C1</td> <td>80</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G0L036C1</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G1L080C1</td> <td>80</td> <td>Cl T=A and T=B, MiFare 1k/4k</td> <td></td> </tr> <tr> <td>SLJ 53G1A080C1</td> <td>80</td> <td>CB T=0 and T=1</td> <td></td> </tr> <tr> <td>SLJ 53G1A036C1</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G1L080H1</td> <td>80</td> <td>Cl T=A and T=B, MiFare 1k/4k, CB T=0 and T=1</td> <td>IDS ePass, eDL and eSign</td> </tr> <tr> <td>SLJ 53G1L036H1</td> <td>36</td> <td></td> <td></td> </tr> <tr> <td>SLJ 53G1A080H1</td> <td>80</td> <td>Cl T=A and T=B, MiFare 1k/4k</td> <td></td> </tr> <tr> <td>SLJ 53G1A036H1</td> <td>36</td> <td>CB T=0 and T=1</td> <td></td> </tr> </tbody> </table> <p>Infineon and Trusted Logic jTOP ID combines the strengths of three of the main players in the government ID market worldwide: Infineon, Trusted Logic and cryptolans. Infineon is an innovative and long-standing supplier of hardware-based secure ID solutions, leading the chip card controller market for more than 24 consecutive years. In Europe, the leading region for new governmental applications, 70% of the national ID projects rely on chips from Infineon. In addition, many high economic growth countries such as Brazil, Turkey, India, Indonesia & China trust in Infineon secure controllers for their new ID documents. In the field of health care, 60% of the smart health cards worldwide use Infineon chips. Trusted Logic SA is a Java Card pioneer, providing open and secure software for smart cards, terminals & consumer devices. Its subsidiary Trusted Labs has written the Java Card Protection profile, which is used across the industry for Java Card multi-application platform certification.</p>	Product	EMVCoID (bit)	Interfaces	Applet	SLJ 53G1A08GA1	80	Cl Type A and Type B	IDS ePass	SLJ 53G1A036A1	36			SLJ 53G1A0178H1	178	Cl Type A and Type B and CB T=0 and T=1	IDS eM1	SLJ 53G1A036H1	36	Cl Type A and Type B or CB T=0 and T=1		SLJ 53G0L160C1	160	Cl T=A and T=B, MiFare 1k/4k, CB T=0 and T=1	Open Platform	SLJ 53G0L128C1	128			SLJ 53G0L080C1	80			SLJ 53G0L036C1	36			SLJ 53G1L080C1	80	Cl T=A and T=B, MiFare 1k/4k		SLJ 53G1A080C1	80	CB T=0 and T=1		SLJ 53G1A036C1	36			SLJ 53G1L080H1	80	Cl T=A and T=B, MiFare 1k/4k, CB T=0 and T=1	IDS ePass, eDL and eSign	SLJ 53G1L036H1	36			SLJ 53G1A080H1	80	Cl T=A and T=B, MiFare 1k/4k		SLJ 53G1A036H1	36	CB T=0 and T=1		
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	<p>Fingerprint Scanner and Software:</p> <ul style="list-style-type: none"> • Must be able to conduct a one-to-one fingerprint biometrics matching between a live scanned finger from UMID Card • Fast 1:1 authentication (1 sec.) and 1:1 identification (1 sec.) • High performance optical sensor (500 DPI), with large capture area: 14mm x 22mm or higher • Interface: USB 2.0 or higher • Can read/process ANSI/INCITS 378-2004 for 1-to-1 matching 																																																																	
	<p>Carrying Case/Enclosure:</p> <ul style="list-style-type: none"> • Trolley-type, water-tight, hard shell case with handle • Double as portable SET enclosure when deployed • Include portable legs that can support entire case when deployed. Legs must fit in case for travel • Must be stable, include ballast or counterweight if necessary • Maximum carrying case dimension: 28 inches x 19 inches x 13 inches (Height x Width x Depth) • Maximum weight with all components for travel: 23Kgs • Casing/enclosure must be insulated and padded • Must include proper ventilation when deployed as portable SET • Final portable SET case/enclosure shall be approved by the SSS Implementation Team 																																																																	

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	<ul style="list-style-type: none"> • Each case/enclosure must be able to securely hold the Touch-screen Tablet PC and peripherals during travel and deployment • SET Color Theme must be consistent with the SSS Corporate Color (Blue Pantone 301-U) • SSS Logo must be incorporated in the SET Design 	
	C. UNINTERRUPTIBLE POWER SUPPLY	
	<p>Main Features:</p> <ul style="list-style-type: none"> • Output Connection: IEC-320C13 • Number of battery-backed outlets: 3/6 • Number of surge outlet: ½ • Communication Interface: USB • Form Factor: Mini-Tower • Must have Surge Protection • UPS Monitoring Software: Liebert Multi-link 4, compatible with SSS existing Microsoft Windows 10 	
	<p>Operation:</p> <ul style="list-style-type: none"> • Capacity (VA/W): 500/300 • Nominal Input Power: 230V AC, Single Phase with Ground, 50Hz or 60HZ auto-select • Default Frequency: 50Hz • Input Voltage Window: 160V AC to 287V AC • Input Frequency Window: 50Hz/60Hz +5% • Input Protection Type: Resettable Circuit Breaker • Boost Mode Voltage: Input Voltage x 115% • Transfer Time (AC to DC): 4ms to 6ms typical • Noise Level: 40dBA online mode 	
	<p>Output (Battery Mode):</p> <ul style="list-style-type: none"> • Output Voltage: 230V AC • Voltage Regulation: <5% • Wave Form: Stepped Sinewave • Backup Time at full load: > 5 Minutes 	
	<p>Battery:</p> <ul style="list-style-type: none"> • Battery Type: Sealed, non-spillage • Maintenance Free Lead Acid • Service Life: 5 years typical lifetime • Recharge Time: 6hrs to 8hrs to 90% 	
	<p>Any of the following Product Certifications:</p> <ul style="list-style-type: none"> • EMI Classification: IEC/EN/AS62040-2 • Safety: IEC/EN/AS62040-1-1 • Transportation: ISTA procedure 1A Certification 	

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	D. OTHER REQUIREMENTS	
	<ul style="list-style-type: none"> • All pre-installed software must be licensed by the manufacturer to SSS • Proposed SET computer unit shall be Energy Star Compliant, which shall have an Energy Star service mark that can be verified on the unit, product packaging, product literature or listed in the Energy Star website. 	
2. Supply, delivery and installation into operational state of one (1) unit Application/Database/Management Server		
	Processor: <ul style="list-style-type: none"> • Number of Cores: 4 • Threads: 8 • Clock Speed: at least 2.40 Ghz • Level 3 Cache: 12MB • TDP: 80W to 95W • Architecture: 64-bit 	
	System Board: <ul style="list-style-type: none"> • At least 2 PCI-Express Slots • At least 6 USB Ports (2 Located at the Front side, 2 located at the back) • At least 2 LAN RJ-45 Ports 	
	Chipset: <ul style="list-style-type: none"> • Same brand as the processor (CPU) • Latest generation 	
	System Memory: <ul style="list-style-type: none"> • Minimum of 32GB DDR3 • UDIMM or RDIMM • Memory Specification Compliance – PC3 10600R or PC3-10600E 	
	Graphics Memory: Integrated	
	Storage: <ul style="list-style-type: none"> • 2 x 500GB SATA HDD 7200RPM • 2 x 250GB SATA HDD 7200RPM 	
	Storage Controller: <ul style="list-style-type: none"> • SATA RAID • Must be configured for RAID Level 10 	
	Optical Storage: DVD+/- RW	
	Keyboard: USB QWERTY Keyboard – 104 Keys (same brand as the System Unit)	

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	Mouse: USB, Laser/optical, with at least 2 buttons (same brand as the System Unit)	
	Network: Dual Ethernet Gigabit	
	Display Monitor: <ul style="list-style-type: none"> • 22 inches LED, 1680x1050 Resolution • DVI or HDMI • Energy Star-Compliant • Same brand as the System Unit 	
	Form Factor: Rack mounted	
	Power Supply: <ul style="list-style-type: none"> • Power supply must have at least Energy 80 Plus certification (Platinum or Gold) • Power supply must be fully redundant • Power supply must be hot-pluggable/swappable 	
	Operating System (OS): <ul style="list-style-type: none"> • OS must be identical in architecture or comparable with SSS existing MS Windows Server OS • Must be latest release and licensed for use by SSS • 64-bit Architecture • Designed to run in an x86-based multi-core-based processors 	
	Relational Database Management System (RDBMS): <ul style="list-style-type: none"> • RDBMS must be identical or comparable with SSS existing MS SQL Server RDBMS • Must be latest release and licensed for use by SSS 	
	Manufacturer of the Proposed Application/Database/Management Server must be a Partner of Energy Star and can be verified/listed in the Energy Star website.	
3. Software Installers and Documentation		
	<ul style="list-style-type: none"> • All software installers and documentation shall be stored in a central electronic repository. 	
	<ul style="list-style-type: none"> • All software installers and device drivers. 	
	<ul style="list-style-type: none"> • All Customized application source codes 	
	<ul style="list-style-type: none"> • Application system installation and maintenance manual. 	
	<ul style="list-style-type: none"> • Monitoring system manual. 	
	<ul style="list-style-type: none"> • Operating System installation and maintenance manual. 	
	<ul style="list-style-type: none"> • System and database administration manual 	

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	<ul style="list-style-type: none"> • Backup and recovery manual 	
	<ul style="list-style-type: none"> • User training manual 	
4. Application development of various SET functionalities		
	<p>4.1. For the UMID Card, the following functionalities are as follows:</p> <p>4.1.1. The UMID Card will be read through a contactless card reader/writer with Security Access Module. SET must be able to display the status while reading the UMID Card.</p> <p>4.1.1.1. If card reader is defective, the system displays the message <i>“You cannot use this machine, card reader is defective.”</i> The system ends processing.</p> <p>4.1.1.2. If the smartcard reader cannot read the smartcard chip, the system displays the message <i>“No card detected”</i>. The system ends processing.</p> <p>4.1.1.3. If the SMM detects the card is not authentic, the system displays the message <i>“Your UMID Card is not valid for SSS transaction. To enable its use with SSS, please seek assistance from our Member Service Representative (MSR) at our frontline service counter or go to the nearest SSS branch.”</i> The system ends processing.</p> <p>4.1.1.4. If the UMID card is not the recently issued UMID card, the system displays the message <i>“The UMID card presented is not the latest card”</i>. The system ends processing.</p> <p>4.1.1.5. If the card status is “blocked”, the system displays the message <i>“The card is blocked, the member should undergo re-enrollment”</i>. The system ends the processing.</p> <p>4.1.1.6. If the SMM detects the card is not issued by SSS, the system checks the CRN read from the chip is in the SSN-CRN Database conduct a one-to-one fingerprint biometrics matching and if block 36 is empty, proceed to <u>Linking of CRN on UMID Card Issued by GSIS.</u> Otherwise, the system displays the message <i>“For SSS members with confirmed CVS rejected card applications only, please seek assistance at the MSS”</i>.</p>	

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	<p style="text-align: center;"><u>For Initial Use</u></p> <p>4.1.2. Conduct a one-to-one fingerprint biometrics matching.</p> <p>4.1.2.1. The fingerprint minutiae from UMID Card will be matched with the live scan of the member’s fingerprint using the fingerprint scanner.</p> <p>4.1.2.2. For positive match, the system proceeds to the following:</p> <p style="text-align: center;"><u>Activation of SSS-issued UMID card</u></p> <p>4.1.2.3. The system requires the entry of 6-digit PIN by using the virtual keyboard.</p> <p>4.1.2.4. The system changes the following data elements:</p> <p style="text-align: center;">Card Database Record:</p> <p>a) Change card status to "Active"</p> <p>b) Encrypt and fill up the PIN data element with the encoded PIN</p> <p>c) Change activation date with system date</p> <p style="text-align: center;">Smart Card Chip:</p> <p>a) Change chip status to "Active"</p> <p>b) Fill up the PIN data element with encoded PIN</p> <p>c) Update the SSS block 36 with SS Number</p> <p>d) Display onscreen message that the Card has been activated/authenticated and direct the Member/Pensioner to avail of the Services and Transactions of the SET.</p> <p>4.1.2.5. If successful, system will direct the Member/Pensioner to avail of the Services and Transactions of the SET.</p> <p>4.1.2.6. If not successful, the system will repeat the process for four (4) times. If still did not match an onscreen message will appear <i>“The system has failed to authenticate your card. You cannot proceed. You may access your account on the following day.”</i></p> <p style="text-align: center;"><u>For succeeding use of SET</u></p> <p>4.1.3. Conduct a one-to-one fingerprint biometrics matching or entry of 6-digit PIN.</p>	

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	<p style="text-align: center;"><u>For Fingerprint authentication:</u></p> <p>4.1.3.1. The fingerprint minutiae from UMID Card will be matched with the live scan of the member’s fingerprint, using the fingerprint scanner.</p> <p>4.1.3.2. If successful, system will direct the Member/Pensioner to avail of the Services and Transactions of the SET.</p> <p style="padding-left: 40px;">4.1.3.2.1. If not successful, the system will repeat the process for four (4) times. If still did not match an onscreen message will appear. <i>“The system has failed to authenticate your card. You cannot proceed. You may access your account on the following day.”</i></p> <p style="text-align: center;"><u>For 6-Digit PIN authentication:</u></p> <p>4.1.3.3. Requires the Member/Pensioner to enter his/her 6-digit PIN and compare with card database record.</p> <p style="padding-left: 40px;">4.1.3.3.1. If matched, system will direct the Member/Pensioner to avail of the Services and Transactions of the SET.</p> <p style="padding-left: 40px;">4.1.3.3.2. If not match, the system will repeat the process for four (4) times. If still did not match an onscreen message will appear. <i>“The system has failed to authenticate your card. You cannot proceed. You may access your account on the following day.”</i></p> <p style="text-align: center;"><u>PIN Change (active cards only)</u></p> <p>4.1.4. Conduct a one-to-one fingerprint biometrics matching</p> <p style="padding-left: 40px;">4.1.4.1. Upon authentication of UMID Card, require the entry of 6-digit PIN by using the virtual keyboard.</p> <p style="padding-left: 40px;">4.1.4.2. The system changes the following data elements:</p> <p style="padding-left: 40px;">4.1.4.3. For the Card Database Record, Encrypt and fill up the PIN data element with the encoded PIN</p> <p style="padding-left: 40px;">4.1.4.4. For the Smart Card Chip, fill up the PIN data element with encoded PIN.</p>	

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	<p>4.1.4.5. If not match, the system will repeat the process for four (4) times. If still did not match an onscreen message will appear. <i>“The system has failed to authenticate your card. You cannot proceed. You may access your account on the following day.”</i></p> <p><u>Linking of CRN on UMID Card Issued By GSIS (block 36 is empty)</u></p> <p>4.1.5. The system checks if not an SSS-issued UMID card and the CRN read from the chip is in the SSN-CRN Database. Otherwise, the system displays the message <i>“For SSS members with confirmed CVS rejected card applications only, please seek assistance at the Member Services Section”</i>.</p> <p>4.1.5.1. The system retrieves the SS number from the SSN-CRN database and fills up the following data elements:</p> <p>4.1.5.1.1. Card database Record, the system retrieves the shared data (to be given to the winning bidder) from the chip to build the corresponding record with card status as "Active" and the activation date as system date.</p> <p>4.1.5.1.2. For Card Smartcard Chip, update block 36 with SS Number</p> <p>4.1.5.2. The system displays <i>“The UMID card data is now built in the SSS database. You may now use your UMID card in availing of available transactions in the SET.”</i></p> <p><u>Available Services and Transactions of the SET</u></p> <p><u>For Members:</u></p> <ol style="list-style-type: none"> a) Simplified Web Registration b) Online Inquiry (Actual premiums, Benefits Eligibility, ER History, Flexi-fund Information, Maternity Claims, Salary Loan, Sickness Claim and UMID Card Eligibility) c) Submission of Application for Salary Loan d) Updating of Contact Information e) Submission of Maternity Notification f) Submission of Application for Retirement g) Inquiry and Generation of Payment Reference Number (PRN) 	

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	<p style="text-align: center;"><u>Available Services and Transactions of the SET</u></p> <p style="text-align: center;"><u>For Pensioners:</u></p> <ul style="list-style-type: none"> a) Simplified Web Registration b) Online Inquiry (includes display of Claims Information and Monthly Pension Payment History) c) Annual Confirmation of Pensioners (ACOP) d) Change of Address/Contact Information <p>4.1.6. Items c. to f. for Members and Item c. for Pensioners requires fingerprint authentication before transaction can be submitted:</p> <p>4.1.7. SET must be able to write the details of the online inquiries and transactions in the database and display on screen.</p> <p>4.1.8. SET must be able to print the availed online inquiries and submitted transactions with the corresponding transaction numbers. Only a maximum of 5 printouts per Member/Pensioner per day can be printed.</p>	
4.2	<p>Must be able to access the SSS Website and allow Members/Employers to transact with SSS.</p> <ul style="list-style-type: none"> • A virtual keyboard will be used in the data entry of website registration and login to My.SSS account. 	
4.3	<p>Must be able to provide access to the Citizen’s Charter and User Feedback to prior registrants, members, employers and pensioners, even without a UMID Card or SSS Web Account.</p> <ul style="list-style-type: none"> • A virtual keyboard will be used in the data entry of website registration and login to My.SSS account. 	
4.4	<p>Management and Control Server:</p> <ul style="list-style-type: none"> • Monitoring the usage of the SET from a central site. • Initiating system updates onsite or thru a centralized system • Generating usage report in pdf and spreadsheet format • Secured access to the SET unit form both remote and onsite • Accept transaction logs from each SET • Consolidate transaction logs and provide graphical management reports • Manage each SET remotely 	
4.5	<p>SET transaction logs and report:</p> <ul style="list-style-type: none"> a) Must be able to automatically log all transaction events, such as user touches, availed services, processing time at the local site. b) Must be able to automatically upload transaction reports to the proposed management server. 	
4.6	<p>Database Capacity</p> <ul style="list-style-type: none"> a) SET – Must be able to handle a cumulative three-year database logs of transactions. 	

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	b) Management Server – Must be able to handle a cumulative five-year database logs of all SET.	
	4.7 Network Connectivity Must be capable of connecting to the existing SSS network infrastructure through LAN or WIFI	
	4.8 System Performance Must be capable of 24x7 operation	
5. Project Management Services		
	5.1 The winning bidder shall conduct a pre-implementation planning workshop with the designated SSS Project Committee and shall provide a Project Implementation Plan within twenty (20) calendar days from issuance of Notice to Proceed and signed contract.	
	5.2 Components of the Project Implementation Plan must include the following: a) Project Team Composition and Responsibilities b) Project Schedule including detailed: i. Applications customization plan ii. Training, customization and deployment schedule iii. Equipment customization and installation Plan iv. Deployment Schedule v. Acceptance Procedures	
	5.3 The winning bidder shall provide supervision and project management services for the duration of the project.	
6. Training		
	6.1 Must include internationally recognized certification that are specific to the proposed product and handled by duly certified instructors. If training is not available locally, then winning vendor must provide training abroad with no additional cost to SSS	
	6.2 User Training – Basic Administration and Troubleshooting for 20 pax	
	6.3 System/Network Administration for 6 pax	
	6.4 Built-in Applications Programming 6 pax	
	6.5 Management Server Administration (Operating System, Database, Networking) 5 pax	
7. One (1) Year Warranty with Preventive Maintenance and Remedial Services		
	A 1-year warranty is required on all delivered goods and shall take effect upon issuance of Certificate of Final Acceptance. Said warranty, in addition to the provisions of GCC Clause 17 and to the expressed or implied warranties, as provided for under Philippine laws, shall include, as follows:	

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	<p>1. The winning bidder should warrant that should there be announced improvements on the proposed product and/or any of its components, after date of submission of proposals and before date of implementation, such improved product or its components should be delivered to and installed at the SSS by the Supplier without affecting the submitted bid price proposal.</p>	
	<p>2. During the warranty period, SSS should be entitled to all applicable software version upgrades (OS, bundled software), security patches, and feature packs at no additional cost to SSS.</p>	
	<p>3. During the warranty period, winning bidder shall provide onsite maintenance support based on Annex A (Distribution List) except foreign branches, consisting of Preventive and Remedial Services on all delivered products and/or its components at no additional cost to SSS.</p> <p>The winning bidder shall provide telephone support for foreign branches, repairs and semi-annual maintenance will be done at the Main Office.</p>	
	<p>4. All maintenance and technical support shall be available locally. The winning bidder shall utilize experienced and trained technicians or engineers under its direct employment and supervision in rendering the required maintenance. Hence, the winning bidder shall provide a list of support personnel that will be assigned to the project with detailed resume on experience and training.</p>	
	<p>5. The following warranties shall also be performed or made available by the winning bidder:</p> <ul style="list-style-type: none"> a. Software performance check and fine tuning. b. The frequency of preventive maintenance shall be on semi-annual basis. Where applicable, the preventive maintenance shall include standard cleaning, of the equipment to ensure that it is in optimum operating condition. c. The Supplier shall utilize experienced and trained technicians or engineers under its supervision in rendering the required maintenance. Hence, the winning Supplier is required to provide a list of support personnel with detailed resume on experience and training. d. Spare parts shall be available 24x7 in case of system malfunction. e. Service units shall be available 24x7 for all equipment 	
	<p>6. Winning bidder must have a Helpdesk Support System in place to accommodate SSS technical request:</p> <ul style="list-style-type: none"> a. Must provide ticket for each technical request or issues and must provide status report until resolution. b. Must be available twenty-four hours (24) x seven (7) days a week including holidays. c. Must provide notification for technical support via web, email and telephone 	

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	<p>7. Hardware/Software Preventive Maintenance</p> <p>a. The frequency of preventive maintenance shall be on semi- annual basis</p> <p>b. The winning bidder shall inform the IT Resource Management Department (ITRMD) at least 2 weeks prior to the scheduled preventive maintenance.</p> <p>c. Where applicable, the preventive maintenance shall include standard cleaning, inspection, and testing of equipment to ensure that it is in optimum operating condition, as well as, to reduce the possibility of equipment failure.</p>																	
	<p>8. Hardware/Software Remedial Services</p> <p>a. Within two (2) hours upon receipt of notice, either through phone, electronic communication, or in writing, the service contractor shall address the problem by making a phone call to the concerned SSS unit. If the problem persists, the service contractor shall address the problem onsite.</p> <p>b. For offices located in NCR, the service contractor must be onsite within two (2) hours after problem is not resolved upon initial notification.</p> <p>c. For offices located outside NCR, service response requirements for onsite repair of service contractor shall be as follows:</p> <table border="1" data-bbox="391 1236 1255 2197"> <thead> <tr> <th data-bbox="391 1236 618 1315">GROUP</th> <th data-bbox="618 1236 846 1315">CLUSTER / DIVISION</th> <th data-bbox="846 1236 1255 1315">RESPONSE TIME</th> </tr> </thead> <tbody> <tr> <td data-bbox="391 1315 618 1507" rowspan="6">LUZON OPERATIONS</td> <td data-bbox="618 1315 846 1507">LUZON NORTH 1</td> <td data-bbox="846 1315 1255 1507">Within 24 Hours <i>Except for:</i> <i>Baguio - Within 2 Hours</i> <i>Agoo and La Union - Within 12 Hours</i></td> </tr> <tr> <td data-bbox="618 1507 846 1597">LUZON NORTH 2</td> <td data-bbox="846 1507 1255 1597">Within 24 Hours</td> </tr> <tr> <td data-bbox="618 1597 846 1712">LUZON CENTRAL 1</td> <td data-bbox="846 1597 1255 1712">Within 12 Hours <i>Except for:</i> <i>Baler - Within 24 Hours</i></td> </tr> <tr> <td data-bbox="618 1712 846 1801">LUZON CENTRAL 2</td> <td data-bbox="846 1712 1255 1801">Within 12 Hours</td> </tr> <tr> <td data-bbox="618 1801 846 1966">LUZON SOUTH 1</td> <td data-bbox="846 1801 1255 1966">Within 12 Hours <i>Except for:</i> <i>San Pablo - Within 2 Hours</i> <i>Infanta - Within 24 Hours</i></td> </tr> <tr> <td data-bbox="618 1966 846 2197">LUZON SOUTH 2</td> <td data-bbox="846 1966 1255 2197">Within 12 Hours <i>Except for:</i> <i>Calapan - Within 24 Hours</i> <i>Odiongan, Puerto Princesa, San Jose Occ. Mindoro - Within 36 Hours</i></td> </tr> </tbody> </table>	GROUP	CLUSTER / DIVISION	RESPONSE TIME	LUZON OPERATIONS	LUZON NORTH 1	Within 24 Hours <i>Except for:</i> <i>Baguio - Within 2 Hours</i> <i>Agoo and La Union - Within 12 Hours</i>	LUZON NORTH 2	Within 24 Hours	LUZON CENTRAL 1	Within 12 Hours <i>Except for:</i> <i>Baler - Within 24 Hours</i>	LUZON CENTRAL 2	Within 12 Hours	LUZON SOUTH 1	Within 12 Hours <i>Except for:</i> <i>San Pablo - Within 2 Hours</i> <i>Infanta - Within 24 Hours</i>	LUZON SOUTH 2	Within 12 Hours <i>Except for:</i> <i>Calapan - Within 24 Hours</i> <i>Odiongan, Puerto Princesa, San Jose Occ. Mindoro - Within 36 Hours</i>	
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		LUZON BICOL	Within 12 Hours <i>Except for:</i> <i>Naga - Within 2 Hours</i> <i>Masbate and Virac - Within 36 Hours</i>		
	VISAYAS OPERATIONS	VISAYAS CENTRAL 1	Within 24 Hours <i>Except for:</i> <i>Cebu and Cebu NRA - Within 2 Hours</i> <i>Lapu-Lapu and Mandaue - Within 12 Hours</i>		
		VISAYAS CENTRAL 2	Within 24 Hours		
		VISAYAS WEST 1	Within 24 Hours <i>Except for:</i> <i>Bacolod and Bacolod East - Within 2 Hours</i>		
		VISAYAS WEST 2	Within 24 Hours		
	MINDANAO OPERATIONS	MINDANAO NORTH	Within 24 Hours <i>Except for:</i> <i>CDO - Within 2 Hours</i> <i>Camiguin - Within 36 Hours</i>		
		MINDANAO SOUTH 1	Within 12 Hours <i>Except for:</i> <i>Davao and Davao – Ilustre - Within 2 Hours</i>		
		MINDANAO SOUTH 2	Within 24 Hours <i>Except for:</i> <i>General Santos City - Within 12 Hours</i>		
		MINDANAO WEST	Within 24 Hours <i>Except for:</i> <i>Zamboanga - Within 2 Hours</i> <i>Basilan - Within 12 hrs</i>		
	<p>a. Once on site, the service contractor shall repair the malfunctioning equipment, provided equipment has been operated in normal conditions.</p> <p>b. If a malfunctioning unit is diagnosed to be defective, the Supplier shall replace the defective part or component. All replacement parts shall be brand new and of equal quality and shall become the property of SSS. In the same manner, the parts replaced shall become the Supplier’s property.</p> <p>However, if replacement of the defective part or component doesn’t address the problem, the Supplier should replace the whole unit. Replacement unit shall be brand new and of equal quality and shall become the property of SSS. In the same manner, the replaced unit shall become the Supplier’s property.</p>				

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	<p>c. The service contractor must at all times (24 x 7) maintain a reasonable supply of replacement and spare parts to effect the remedial services required. The SSS may, at any time during the term of agreement, require the contractor to provide an inventory list of such supply of Replacement and Spare Parts.</p> <p>d. The service contractor shall reinstall corrupted software caused by hardware failure.</p> <p>e. If within 24 hours, upon arriving onsite, the service contractor fails to restore / repair the malfunctioning part / component, the service contractor must supply and install a service unit within the next 12 hours. SSS use of service units must not exceed 15 calendar days from the date the problem was first reported to the supplier, defective units must be fixed or replaced within 15 days. All shipment / delivery fees must be charged against the account of the service contractor.</p> <p>f. SSS Representative. A designated SSS representative shall always be present during the performance of the above-mentioned maintenance and remedial services to provide assistance especially in compliance with safety regulations. In the event that safety is compromised, the Supplier shall terminate the ongoing work and to resume the same only as soon as the danger to one's safety is eliminated.</p>	
	<p>9. Service Report Requirements</p> <p>a. Preventive Maintenance</p> <p>For every completed preventive maintenance, the service contractor shall provide the IT Resource Management Department (ITRMD) and the concerned Office/Department/Branch a copy of an accomplished service report, confirming the completed preventive maintenance. The report shall be duly signed by the designated SSS representative, as described above, and by his/her immediate supervisor. The aforementioned service report shall be accomplished on a per location basis (Office / Department / Branch).</p> <p>The service report shall include the following information:</p> <ol style="list-style-type: none"> i. Name of Contractor's Service Crew/s ii. Applicable Period of Preventive Maintenance iii. Time In and Out of Service Crew/s iv. Description of the units serviced, to include as follows: <ul style="list-style-type: none"> • Unit/Item Description; • Type; • Model; and, • Serial Number / Part Number. <p>b. Remedial Services</p> <p>For each remedial service conducted, the service contractor shall provide the ITRMD and the concerned Office/Department/Branch a copy of an accomplished service report, confirming the completed service.</p>	

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	<p>The report shall be duly signed by a designated SSS representative and by his/her immediate supervisor.</p> <p>The above-mentioned service report shall include the following information:</p> <ol style="list-style-type: none"> i. Problem Notification Details <ul style="list-style-type: none"> • Name of Notifying SSS Personnel; • Date and Time of Notification; and, • Initially Reported Problem. ii. Service Contractor's Response Details <ul style="list-style-type: none"> • Date and Time of the Service Crew's arrival on site; • Diagnosed Problem; • Cause of Problem; • Resolutions Made; • Complete description of all replacement parts and the malfunctioning or faulty machine parts; • Service Contractor's recommendations, as to how the problem may be prevented in the future; • Date and time the problem was resolved; • Description of the unit/s serviced, to include as follows: <ul style="list-style-type: none"> - Item Description; - Type; - Model; and, - Serial Number / Part Number. 	
	<p>10. The winning bidder acknowledges that the SSS will suffer loss by the delay or failure to have the services completed in all parts within the period stipulated under the contract. The contractor shall pay the SSS liquidated damages, the applicable rate of one tenth (1/10) of one (1) percent of the cost of the unperformed portion for every day of delay until actual delivery or performance.</p>	
8. Four (4) Years Maintenance Services		
	<p>1. A four (4) - year Maintenance Services is required on all delivered goods and shall take effect immediately after the expiration of the One (1) - year warranty period.</p>	
	<p>2. During the maintenance services period, SSS should be entitled to all applicable software version upgrades (OS, bundled software), security patches, and feature packs at no additional cost to SSS.</p>	
	<p>3. During the maintenance services period, winning bidder shall provide onsite maintenance support, consisting of Preventive and Remedial Services on all delivered products and/or its components at no additional cost to SSS.</p>	
	<p>4. All maintenance and technical support shall be available locally. The winning bidder shall utilize experienced and trained technicians or engineers under its direct employment and supervision in rendering the required maintenance. Hence, the winning bidder shall provide a list of support personnel with detailed resume on experience and training.</p>	

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	<p>5. The following shall be in addition to the expressed or implied, as provided for under Philippine laws:</p> <ul style="list-style-type: none"> a. Software performance check and fine tuning. b. The frequency of preventive maintenance shall be on a semi-annual basis. Where applicable, the preventive maintenance shall include standard cleaning, of the equipment to ensure that it is in optimum operating condition. c. The Supplier shall utilize experienced and trained technicians or engineers under its supervision in rendering the required maintenance. Hence, the winning Supplier is required to provide a list of support personnel with detailed resume on experience and training. d. Spare parts shall be available 24x7 in case of system malfunction. e. Service units shall be available 24x7 for all equipment 	
	<p>6. Winning bidder must have a Helpdesk Support System in place to accommodate SSS technical request during the maintenance services period:</p> <ul style="list-style-type: none"> a. Must provide ticket for each technical request or issues and must provide status report until resolution. b. Must be available twenty-four hours (24) x seven (7) days a week including holidays. c. Must provide notification for technical support via web, email and telephone 	
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	<p>8. Hardware/Software Preventive Maintenance</p> <ul style="list-style-type: none"> a. The frequency of preventive maintenance shall be on a semi-annual basis b. The winning bidder shall inform the IT Resource Management Department (ITRMD) at least 2 weeks prior to the scheduled preventive maintenance. c. Where applicable, the preventive maintenance shall include standard cleaning, inspection, and testing of equipment to ensure that it is in optimum operating condition, as well as, to reduce the possibility of equipment failure. 	
	<p>9. Hardware/Software Remedial Services</p> <ul style="list-style-type: none"> a. Within two (2) hours upon receipt of notice, either through phone, electronic communication, or in writing, the service contractor shall address the problem by making a phone call to the concerned SSS unit. If the problem persists, the service contractor shall address the problem onsite. 	

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		MINDANAO SOUTH 1	Within 12 Hours <i>Except for:</i> <i>Davao and Davao – Ilustre - Within 2 Hours</i>	
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	<p>d. Once on site, the service contractor shall repair the malfunctioning equipment, provided equipment has been operated in normal conditions.</p> <p>e. If a malfunctioning unit is diagnosed to be defective, the Supplier shall replace the defective part or component. All replacement parts shall be brand new and of equal quality and shall become the property of SSS. In the same manner, the parts replaced shall become the Supplier's property.</p> <p>f. However, after replacement of the defective part or component doesn't address the problem, the Supplier should replace the whole unit. Replacement unit shall be brand new and of equal quality and shall become the property of SSS. In the same manner, the replaced unit shall become the Supplier's property.</p> <p>g. The service contractor must at all times (24 x 7) maintain a reasonable supply of replacement and spare parts to effect the remedial services required. The SSS may, at any time during the term of agreement, require the contractor to provide an inventory list of such supply of Replacement and Spare Parts.</p> <p>h. The service contractor shall reinstall corrupted software caused by hardware failure.</p> <p>i. If within 24 hours, upon arriving onsite, the service contractor fails to restore / repair the malfunctioning part / component, the service contractor must supply and install a service unit within the next 12 hours. SSS use of service units must not exceed 15 calendar days from the date the problem was first reported to the supplier, defective units must be fixed or replaced within 15 days. All shipment / delivery fees must be charged against the account of the service contractor.</p>			

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	<p>j. SSS Representative. A designated SSS representative shall always be present during the performance of the above-mentioned maintenance and remedial services to provide assistance especially in compliance with safety regulations.</p> <p>In the event that safety is compromised, the Supplier shall terminate the ongoing work and to resume the same only as soon as the danger to one's safety is eliminated.</p>	
	<p>10. Service Report Requirements</p> <p>a. Preventive Maintenance</p> <p>For every completed preventive maintenance, the service contractor shall provide the IT Resource Management Department (ITRMD) and the concerned Office/Department/Branch a copy of an accomplished service report, confirming the completed preventive maintenance. The report shall be duly signed by the designated SSS representative, as described above, and by his/her immediate supervisor. The aforementioned service report shall be accomplished on a per location basis (Office/Department/Branch).</p> <p>The service report shall include the following information:</p> <ol style="list-style-type: none"> i. Name of Contractor's Service Crew/s ii. Applicable Period of Preventive Maintenance iii. Time In and Out of Service Crew/s iv. Description of the units serviced, to include as follows: <ul style="list-style-type: none"> • Unit/Item Description; • Type; • Model; and, • Serial Number / Part Number. <p>b. Remedial Services</p> <p>For each remedial service conducted, the service contractor shall provide the ITRMD and the concerned Office/Department/Branch a copy of an accomplished service report, confirming the completed service. The report shall be duly signed by a designated SSS representative and by his/her immediate supervisor.</p> <p>The above-mentioned service report shall include the following information:</p> <ol style="list-style-type: none"> i. Problem Notification Details <ul style="list-style-type: none"> • Name of Notifying SSS Personnel; • Date and Time of Notification; and, • Initially Reported Problem. ii. Service Contractor's Response Details <ul style="list-style-type: none"> • Date and Time of the Service Crew's arrival on site; • Diagnosed Problem; • Cause of Problem; 	

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	<ul style="list-style-type: none"> • Resolutions Made; • Complete description of all replacement parts and the malfunctioning or faulty machine parts; • Service Contractor’s recommendations, as to how the problem may be prevented in the future; • Date and time the problem was resolved; • Description of the unit/s serviced, to include as follows: <ul style="list-style-type: none"> - Item Description; - Type; - Model; and, - Serial Number / Part Number. 	
	<p>11. The winning bidder acknowledges that the SSS will suffer loss by the delay or failure to have the services completed in all parts within the Four (4) year Maintenance period. The contractor shall pay the SSS liquidated damages, the applicable rate of one tenth (1/10) of one (1) percent of the cost of the unperformed portion for every day of delay until actual delivery or performance.</p>	
9. CERTIFICATIONS AND OTHER DOCUMENTS		
	<p>1. Certifications:</p> <ol style="list-style-type: none"> a. Certificate from the bidder that the spare parts are available within the warranty Period. b. Certificate from the manufacturer that the proposed product is brand new and can be supported during the duration of the contract. c. Certificate of Authorized Distributorship/Dealership from the Manufacturer of the proposed product/s addressed to the Procuring Entity or Certificate of Authorized Dealership from Distributor and Certificate of Authorized Distributorship from the Manufacturers of the proposed product/s addressed to the Procuring Entity. Certification shall be valid until the expiration of the Contract. d. Certification from the bidder stating that it has Helpdesk Support System in place to accommodate SSS technical support request/s. <p>2. Other Documents:</p> <ol style="list-style-type: none"> a. A list of support personnel that will be assigned to the project. b. ISO 9001 certification of the Manufacturer for the last three (3) years prior to the submission and opening of bids. The ISO 9000 Certification will be required for the Manufacturers of the following: <ol style="list-style-type: none"> 1. PC Workstation for the Freestanding SET; 2. Touch screen monitor; 3. HD Web camera for Freestanding and Portable (if not built-in) SET; 4. Thermal Printer for the Portable SET; 5. Contactless Smartcard Reader; 6. Fingerprint Scanner; 	

ITEM	MINIMUM TECHNICAL AND FUNCTIONAL SPECIFICATION	STATEMENT OF COMPLIANCE
	7. Touch screen Tablet PC for the Portable SET; 8. Application/Database/Management Server 9. Uninterruptible Power Supply	

Section VIII. Bidding Forms

Bid Form

Date: _____
Invitation to Bid¹ N^o: _____

To: *[name and address of Procuring Entity]*

Gentlemen and/or Ladies:

Having examined the Bidding Documents including Bid Bulletin Numbers *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to *[supply/deliver/perform] [description of the Goods]* in conformity with the said Bidding Documents for the sum of *[total Bid amount in words and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.

If our Bid is accepted, we undertake to provide a performance security in the form, amounts, and within the times specified in the Bidding Documents.

We agree to abide by this Bid for the Bid Validity Period specified in **BDS** provision for **ITB** Clause 17.1 and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:²

Name and address of agent	Amount and Currency	Purpose of Commission or gratuity
_____	_____	_____
_____	_____	_____
_____	_____	_____

(if none, state "None")

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your Notice of Award, shall be binding upon us.

We understand that you are not bound to accept the Lowest Calculated Bid or any Bid you may receive.

We certify/confirm that we comply with the eligibility requirements as per **ITB** Clause 5 of the Bidding Documents.

We likewise certify/confirm that the undersigned, *[for sole proprietorships, insert: as the owner and sole proprietor or authorized representative of Name of Bidder, has the full power and authority to participate, submit the bid, and to sign and execute the ensuing contract, on the latter's behalf for the Name of Project of the Name of the Procuring Entity]* *[for partnerships, corporations, cooperatives, or joint ventures, insert: is granted full power and authority by the*

¹ If ADB, JICA and WB funded projects, use IFB.

² Applicable only if the Funding Source is the ADB, JICA or WB.

Name of Bidder, to participate, submit the bid, and to sign and execute the ensuing contract on the latter's behalf for Name of Project of the Name of the Procuring Entity].

We acknowledge that failure to sign each and every page of this Bid Form, including the attached Schedule of Prices, shall be a ground for the rejection of our bid.

Dated this _____ day of _____ 20_____.

[signature]

[in the capacity of]

Duly authorized to sign Bid for and on behalf of _____

Bid Breakdown

Name of Bidder _____ Invitation to Bid Number _____

Page ____ of ____

Cost Component		No. of Units	Cost per Unit	Total Cost
(Note: Include applicable components only)				
CAPITAL OUTLAY (CO)				
(Must not exceed the amount of ₱38,977,026.00)				
1	Self-Service Express Terminal (SET) - Free Standing Kiosk	144	₱	₱
2	Self-Service Express Terminal (SET) - Portable	6	₱	₱
3	Uninterruptible Power Supply	150	₱	₱
4	Application/Database/Management Server	1	₱	₱
5	Application Development of Various SET	1 lot	₱	₱
6	Documentation		FREE	FREE
7	Project Management Services		FREE	FREE
8	Training		FREE	FREE
9	One (1) year Warranty with Preventive and Remedial Services		FREE	FREE
TOTAL				₱
MOOE-OPEX				
(Must not exceed the amount of ₱8,599,999.50)				
10	Four (4) Years Maintenance Services (Year 2 to Year 5) - To be paid in eight (8) equal semi-annual payments			₱
TOTAL				₱
GRAND TOTAL				₱

Note:

1. Fill up all required items/field in the bid breakdown. Failure to indicate any of the following shall mean outright disqualification since bid is considered Non-Responsive per Section II. Instruction to Bidders, items 15.2 and 28.3:
 - If the item is given for free, indicate dash (-), zero (0) or free
 - If the item is not applicable, indicate N/A
2. Please use the softcopy of the Bid Breakdown provided to the bidders.
3. All documents shall be signed, and each and every page thereof shall be initialed, by the duly authorized representative/s of the Bidder per Section II. Instructions to Bidders, item 19.4.
4. Bid proposal must be inclusive of all applicable taxes per Section II. Instructions to Bidders, Item 28.6.
5. Warranty requirement is at no cost to SSS.

Formula in the Computation of NFCC

NAME OF PROJECT

NAME OF COMPANY

NFCC = 15 (Current Assets – Current Liabilities) – Value of All Outstanding Works under On-going Contracts including Awarded Contracts yet to be started)

YEAR	CURRENT ASSETS	CURRENT LIABILITIES
TOTAL		

Value of Outstanding Works under On-going Contracts:

CONTRACT DESCRIPTION	TOTAL CONTRACT AMOUNT AT AWARD	PERCENTAGE OF PLANNED AND ACTUAL ACCOMPLISHMENT	ESTIMATED COMPLETION TIME
TOTAL			

Use additional sheet/s, if necessary

FORMULA:

$$15 \left(\frac{\text{Current Assets}}{\text{Current Assets}} - \frac{\text{Current Liabilities}}{\text{Current Liabilities}} \right) - \frac{\text{Total Outstanding Works}}{\text{Total Outstanding Works}} = \frac{\text{NFCC}}{\text{NFCC}}$$

P _____ NFCC

Prepared and Submitted by:

Signature over Printed Name

(Name of Bank)

COMMITTED LINE OF CREDIT CERTIFICATE

Date: _____

Social Security System (SSS)

SSS Main Building, East Avenue
Diliman, Quezon City

CONTRACT PROJECT	:	_____
COMPANY/FIRM	:	_____
ADDRESS	:	_____
BANK/FINANCING	:	_____
INSTITUTION	:	_____
ADDRESS	:	_____
AMOUNT	:	_____

This is to certify that the above Bank/Financing Institution with business address indicated above, commits to provide the (Supplier/Distributor/Manufacturer/Contractor), if awarded the above-mentioned Contract, a credit line in the amount specified above which shall be exclusively used to finance the performance of the above-mentioned contract subject to our terms, conditions and requirements.

The credit line shall be available within fifteen (15) calendar days after receipt by the (Supplier/Distributor/Manufacturer/Contractor) of the Notice of Award and such line of credit shall be maintained until issuance of Certificate of Acceptance by the Social Security System.

This Certification is being issued in favor of said (Supplier/Distributor/Manufacturer/Contractor) in connection with the bidding requirement of (Name of Procuring Entity) for the above-mentioned Contract. We are aware that any false statements issued by us make us liable for perjury.

The committed line of credit cannot be terminated or cancelled without the prior written approval of Social Security System.

Name and Signature of Authorized Financing Institution Office

Office Designation

Concurred by:

Name & Signature of (Supplier/Distributor/Manufacturer/Contractor) Authorized Representative

Official Designation

SUBSCRIBED AND SWORN TO BEFORE ME this _____ day of _____ at _____
Philippines, Affiant exhibited to me his/her competent Evidence of Identity (as defines by the 2004
Rules on Notarial Practice _____ issued on _____ at _____, Philippines.

NOTARY PUBLIC

Doc No.	:	_____
Page No.	:	_____
Book No.	:	_____
Series of	:	_____

(Note: The amount committed should be machine validated in the Certificate itself)

STATEMENT OF ON-GOING GOVERNMENT AND PRIVATE CONTRACTS

NAME OF CONTRACT	DATE OF CONTRACT	CONTRACT DURATION	OWNER'S NAME, ADDRESS AND CONTACT PERSON, CONTACT NO. AND EMAIL ADDRESS	KINDS OF GOODS	AMOUNT OF CONTRACT	VALUE OF OUTSTANDING CONTRACT

**STATEMENT OF SINGLE LARGEST COMPLETED CONTRACT SIMILAR TO THE
PROJECT TO BE BID EQUIVALENT TO AT LEAST 50% OF THE ABC WITH
ATTACHED SUPPORTING DOCUMENTS (i.e. P.O/CONTRACTS)**

NAME OF CONTRACT	KINDS OF GOODS	AMOUNT OF CONTRACT	CONTACT PERSON & CONTACT NO. & EMAIL ADDRESS

Omnibus Sworn Statement

REPUBLIC OF THE PHILIPPINES)
CITY/MUNICIPALITY OF _____) S.S.

AFFIDAVIT

I, *[Name of Affiant]*, of legal age, *[Civil Status]*, *[Nationality]*, and residing at *[Address of Affiant]*, after having been duly sworn in accordance with law, do hereby depose and state that:

1. **Select one, delete the other:**

If a sole proprietorship: I am the sole proprietor or authorized representative of *[Name of Bidder]* with office address at *[address of Bidder]*;

If a partnership, corporation, cooperative, or joint venture: I am the duly authorized and designated representative of *[Name of Bidder]* with office address at *[address of Bidder]*;

2. **Select one, delete the other:**

If a sole proprietorship: As the owner and sole proprietor, or authorized representative of *[Name of Bidder]*, I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for *[Name of the Project]* of the *[Name of the Procuring Entity]*, as shown in the attached *duly notarized Special Power of Attorney*;

If a partnership, corporation, cooperative, or joint venture: I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for *[Name of the Project]* of the *[Name of the Procuring Entity]*, as shown in the attached *[state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable)]*;

3. *[Name of Bidder]* is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board;

4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;

5. *[Name of Bidder]* is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;

6. **Select one, delete the rest:**

If a sole proprietorship: The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

If a partnership or cooperative: None of the officers and members of *[Name of Bidder]* is related to the Head of the Procuring Entity, members of the Bids and Awards Committee

(BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

If a corporation or joint venture: None of the officers, directors, and controlling stockholders of *[Name of Bidder]* is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

7. *[Name of Bidder]* complies with existing labor laws and standards; and
8. *[Name of Bidder]* is aware of and has undertaken the following responsibilities as a Bidder:
 - a) Carefully examine all of the Bidding Documents;
 - b) Acknowledge all conditions, local or otherwise, affecting the implementation of the Contract;
 - c) Made an estimate of the facilities available and needed for the contract to be bid, if any; and
 - d) Inquire or secure Supplemental/Bid Bulletin(s) issued for the *[Name of the Project]*.
9. *[Name of Bidder]* did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.

IN WITNESS WHEREOF, I have hereunto set my hand this ___ day of ___, 20__ at _____, Philippines.

Bidder's Representative/Authorized Signatory

SUBSCRIBED AND SWORN to before me this ___ day of *[month]* *[year]* at *[place of execution]*, Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her *[insert type of government identification card used]*, with his/her photograph and signature appearing thereon, with no. _____ and his/her Community Tax Certificate No. _____ issued on ___ at _____.

Witness my hand and seal this ___ day of *[month]* *[year]*.

NAME OF NOTARY PUBLIC

Serial No. of Commission _____

Notary Public for _____ until _____

Roll of Attorneys No. _____

PTR No. _____ *[date issued]*, *[place issued]*

IBP No. _____ *[date issued]*, *[place issued]*

Doc. No. _____

Page No. _____

Book No. _____

Series of _____

* This form will not apply for WB funded projects.

BID SECURING DECLARATION FORM

REPUBLIC OF THE PHILIPPINES)
CITY OF _____) S.S.

x-----x

BID SECURING DECLARATION
Invitation to Bid: *[Insert Reference number]*

To: *[Insert name and address of the Procuring Entity]*

I/We³, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Bid Security, which may be in the form of a Bid-Securing Declaration.
2. I/We accept that: (a) I/we will be automatically disqualified from bidding for any contract with any procuring entity for a period of two (2) years upon receipt of your Blacklisting order; and, (b) I/we will pay the applicable fine provided under Section 6 of the Guidelines on the Use of Bid Securing Declaration, within fifteen (15) days from receipt of the written demand by the procuring entity for the commission of acts resulting to the enforcement of the bid securing declaration under Sections 23.1(b), 34.2, 40.1 and 69.1, except 69.1(f), of the IRR of RA 9184; without prejudice to other legal action the government may undertake.
3. I/We understand that this Bid Securing Declaration shall cease to be valid on the following circumstances:
 - (a) Upon expiration of the bid validity period, or any extension thereof pursuant to your request;
 - (b) I am/we are declared ineligible or post-disqualified upon receipt of your notice to such effect, and (i) I/we failed to timely file a request for reconsideration or (ii) I/we filed a waiver to avail of said right;
 - (c) I am/we are declared the bidder with the Lowest Calculated Responsive Bid, and I/we have furnished the performance security and signed the Contract.

IN WITNESS WHEREOF, I/We have hereunto set my/our hand/s this ____ day of *[month]* *[year]* at *[place of execution]*.

*[Insert NAME OF BIDDER'S AUTHORIZED
REPRESENTATIVE]*
[Insert Signatory's Legal Capacity]
Affiant

³ Select one and delete the other. Adopt the same instruction for similar terms throughout the document.

SUBSCRIBED AND SWORN to before me this ____ day of *[month]* *[year]* at *[place of execution]*, Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her *[insert type of government identification card used]*, with his/her photograph and signature appearing thereon, with no. _____ and his/her Community Tax Certificate No. _____ issued on ____ at _____.

Witness my hand and seal this ____ day of *[month]* *[year]*.

NAME OF NOTARY PUBLIC

Serial No. of Commission _____

Notary Public for _____ until _____

Roll of Attorneys No. _____

PTR No. _____ *[date issued]*, *[place issued]*

IBP No. _____ *[date issued]*, *[place issued]*

Doc. No. _____

Page No. _____

Book No. _____

Series of _____

Contract Agreement Form

THIS AGREEMENT made the ____ day of _____ 20____ between [*name of PROCURING ENTITY*] of the Philippines (hereinafter called “the Entity”) of the one part and [*name of Supplier*] of [*city and country of Supplier*] (hereinafter called “the Supplier”) of the other part:

WHEREAS the Entity invited Bids for certain goods and ancillary services, viz., [*brief description of goods and services*] and has accepted a Bid by the Supplier for the supply of those goods and services in the sum of [*contract price in words and figures*] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - (a) the Supplier’s Bid, including the Technical and Financial Proposals, and all other documents/statements submitted (*e.g.* bidder’s response to clarifications on the bid), including corrections to the bid resulting from the Procuring Entity’s bid evaluation;
 - (b) the Schedule of Requirements;
 - (c) the Technical Specifications;
 - (d) the General Conditions of Contract;
 - (e) the Special Conditions of Contract;
 - (f) the Performance Security; and
 - (g) the Entity’s Notice of Award.
3. In consideration of the payments to be made by the Entity to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Entity to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract
4. The Entity hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the time and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.

Signed, sealed, delivered by _____ the _____ (for the Entity)

Signed, sealed, delivered by _____ the _____ (for the Supplier).

ANNEX A. Distribution List

BRANCHES/SERVICE OFFICES/FOREIGN OFFICES & PUBLIC LOCATIONS	ADDRESS	CATEGORY	NO. OF UNITS
NCR NORTH			
CONGRESSIONAL	2F, Northridge Plaza Bldg., 12 Congressional Ave., Brgy. Bahay Toro, Quezon City	S	1
CUBAO	2F, Puregold, Aurora Blvd. cor. Gen. Santos Ave., Socorro, Cubao, Quezon City	L	1
DEPARO	NC Jeam Bldg., 31 Dalia St. cor. Susano Road, Celia Subd., Brgy. 168, Deparo, Caloocan City	S	1
EASTWOOD	ABQ Bldg., E. Rodriguez Ave., Bagumbayan, Quezon City	S	1
FAIRVIEW CENTER MALL (FCM)	GEM Bldg., Regalado Ave., North Fairview, Quezon City	SO	1
LRT CALOOCAN MALL	4F, LRT Caloocan Mall, Rizal Ave. Ext., Brgy. 88, Caloocan City	SO	1
NAVOTAS	Philippine Mariner Bldg., Brgy. North Bay Blvd. South, Navotas City	S	1
NORTH CALOOCAN	GF, Psalm Plaza Bldg., Bankers Village II, Quirino Highway, Brgy. 184, Caloocan City	S	1
PASO DE BLAS	4F, Puregold Paso de Blas, NLEX Valenzuela Exit cor. East Service Road, Paso De Blas, Valenzuela City	S	1
ROBINSONS PLACE MALABON	2F, Robinsons Place Malabon, 5 Pascual Ave. cor. Crispin, Tinajeros, Malabon City	SO	1
SM NORTH EDSA	LGF, SM North EDSA Annex, Brgy. Bagong Pag-asa, Quezon City	SO	1
ZABARTE TOWN CENTER	2F, Zabarte Town Center, 588 Camarin Road cor. Zabarte Road, Brgy. 175, Caloocan City	SO	1
SUB-TOTAL			12
NCR EAST			
ANGONO	Angono Municipal Hall, San Isidro, Angono, Rizal	SO	1
BINANGONAN	Binangonan Municipal Hall, Manila East Road, Calumpang, Binangonan, Rizal	SO	1
MANDALUYONG - SHAW	2F, 500 Shaw Zentrum, Shaw Blvd. cor. Laurel St., Pleasant Hills, Mandaluyong City	S	1
MARIKINA-MALANDAY	Tai Bldg., Blk. 9, Lots 12 & 13, Gil Fernando Ave., Sta. Elena, Marikina City	S	1
MASINAG	2F, Lenjul Bldg., 82 Marcos Highway cor. Sumulong, Mayamot, Antipolo City	S	1
MONTALBAN TOWN CENTER	GF, Montalban Town Center, R. Reyes St. cor. Rodriguez Highway, Rodriguez, Rizal	SO	1

ORTIGAS	Lower Level 1, Robinsons Galleria, EDSA cor. Ortigas Ave., Ugong Norte, Quezon City	S	1
PASIG - ROSARIO	Lingkod Pinoy Center, 4F, Robinsons Metro East, Marikina-Infanta Highway, Dela Paz, Pasig City	S	1
PATEROS	Pateros Municipal Hall, Aguho, Pateros	SO	1
ROBINSONS PLACE ANTIPOLO	Lingkod Pinoy Section, UGF, Robinsons Place Antipolo, Sumulong Highway, Dela Paz, Antipolo City	SO	1
TAYTAY, RIZAL	GF, Old Municipal Hall, Kadalagahan St. cor. Sumulong, Dolores, Taytay, Rizal	SO	1
SUB-TOTAL			11
NCR WEST			
BINONDO - REINA REGENTE	3F, Annex B, Lucky Chinatown Mall, Reina Regente St. cor. Dela Reina St., Brgy. 293, Binondo, Manila	S	1
RECTO	3F, Isetann Cinerama Complex, C.M. Recto cor. Quezon Blvd., Brgy. 308, Quiapo, Manila	S	1
ROBINSONS OTIS	Robinsons Otis, 1536 Paz M. Guanzon St., Brgy. 831, Paco, Manila	SO	1
ROBINSONS PLACE MANILA	Robinsons Place Manila, Pedro Gil cor. Adriatico St., Brgy. 669, Ermita, Manila	SO	1
STA. MESA	2F, J & T Bldg., 3894 Ramon Magsaysay Blvd. cor. Santol Ext., Brgy. 587 A, Sampaloc, Manila	S	1
SUB-TOTAL			5
NCR SOUTH			
ALABANG – ZAPOTE	2F, Estrellita Center, Alabang-Zapote Road, Brgy. New Alabang, Muntinlupa City	S	1
BICUTAN – SUN VALLEY	FTO Bldg., 4145 Sun Valley Drive, Brgy. Sun Valley, Bicutan, Parañaque City	S	1
MAKATI GUADALUPE	3rd Floor, Guadalupe, Commercial Complex, No. 9 EDSA, Guadalupe, Makati City	S	2
MUNTINLUPA	Muntinlupa City Hall, Brgy. Putatan, Muntinlupa City	SO	1
PARANAQUE – TAMBO	3/F Airport Global Plaza, NAIA Road, Brgy. Tambo, Parañaque City	S	1
ROBINSONS PLACE LAS PINAS	Robinsons Place Las Piñas, Km. 18, Alabang-Zapote Road, Brgy. Talon Uno, Las Piñas City	SO	1
SM SOUTHMALL	SM South Mall, Alabang-Zapote Road, Brgy. Amanza Uno, Las Piñas City	SO	1
TAGUIG – GATE 3	3rd Floor, Gate 3 Mall, Lawton Ave. cor. Juliano Ave., PH 3, AFPOVAI, Fort Bonifacio, Taguig City	S	1
SUB-TOTAL			9
LUZON NORTH 1			
AGOO	3/F B & D Bldg., Mc Arthur Highway, San Antonio, Agoo, La Union	S	1

CANDON	San Nicolas, Candon, Ilocos Sur	S	1
LA TRINIDAD	GF, Jewel Igorot Bldg., Km. 4, La Trinidad, Benguet	S	1
MANNA MALL	2/F, Manna Mall, Pagdaraoan Biday Road, Brgy. Pagdaraoan, San Fernando City, La Union	SO	1
SUB-TOTAL			4
LUZON NORTH 2			
APARRI, CAGAYAN	Cartagena Building, Quirino corner R.F. Balisi Streets, Aparri, Cagayan	SO	1
BATANES	Provincial Capitol, Basco, Batanes	SO	1
ILAGAN	2/F North Star Mall, Alibagu, Ilagan City, Isabela	S	1
ROBINSONS PLACE SANTIAGO	Robinsons Mall, National Highway, Mabini, Santiago City	SO	1
SANCHEZ, MIRA	Sanchez Mira, Municipal Hall Bldg., Sanchez Mira, Cagayan	SO	1
TABUK, KALINGA	Tabuk City Hall, Tabuk City, Kalinga	SO	1
SUB-TOTAL			6
LUZON CENTRAL 1			
BHF DAGUPAN	Mayombo District, Dagupan City, Pangasinan	SO	1
CABANATUAN	NE Pacific Shopping Center, Km. 111, Maharlika Highway, Cabanatuan City, Nueva Ecija	M	3
LINGAYEN	PESO Bldg., Alvear St., Capitol Grounds, Lingayen, Pangasinan	SO	1
MANGATAREM (Temporary closed)	Municipal Hall Annex, Mangatarem, Pangasinan	SO	1
PANIQUI	Paniqui Municipal Hall Bldg., Paniqui, Tarlac	SO	1
ROBINSONS PLACE DAGUPAN	McArthur Highway, Brgy. San Miguel Calasiao, Pangasinan	SO	1
SAN CARLOS, PANGASINAN	2/F, San Carlos Town Center, San Carlos City, Pangasinan	S	1
SAN JOSE	San Jose NE City Hall, San Jose City, Nueva Ecija	SO	1
SAN JOSE NE	NE Bodega, Brgy. Abar 2nd, San Jose City, Nueva Ecija	S	1
METROTOWN MALL	2F, Tarlac Metrotown Mall, Mc Arthur Highway corner Juan Luna St., Tarlac City, Tarlac	SO	1
TAYUG	2nd Floor, Magic Mall Tayug, Bonifacio St., Poblacion, Tayug, Pangasinan	SO	1
SUB-TOTAL			13
LUZON CENTRAL 2			
BOCAUE	Oro Villas 2, No. 229 McArthur Highway, Brgy. Wakas, Bocaue, Bulacan	S	1
CLARK	Clark Polytechnic, Jose Abad Santos Avenue, Clark Freeport Zone, Pampanga	SO	1

DAU	G/F & 2/F, Puregold Dau Building, McArthur Highway, Dau, Mabalacat City, Pampanga	S	1
GUAGUA	G/F, Guagua Town Center, Olongapo Road, San Matias, Guagua, Pampanga	SO	1
HARBOR POINT (SUBIC) (For Creation)		SO	1
ROBINSONS PLACE ANGELES	McArthur Highway, Balibago, Angeles City, Pampanga	SO	1
ROBINSONS PLACE MALOLOS	Lingkod Pinoy Center, Robinsons Place Malolos Mc Arthur highway, Sumapang Matanda, Malolos City, Bulacan	SO	1
SAN JOSE DEL MONTE	Starmall, SJDM, Quirino Highway corner Kaypian Road, Brgy. Kaypian, SJDM, Bulacan	S	1
SAN RAFAEL – BALIUAG	Municipal Government Center Annex Bldg., Sampaloc San Rafael, Bulacan	SO	1
SM PAMPANGA	SM City Pampanga, JASA Road, San Jose, San Fernando City, Pampanga	SO	1
WALTER MART STA MARIA	Waltermart, Provincial Road cor., Bypass Road Barangay Sta. Clara, Sta Maria, Bulacan	SO	1
WALTERMART GUIGUINTO	Waltermart Guiguinto, Mc Arthur Highway, Brgy. Ilang-Ilang, Guiguinto Bulacan	SO	1
SUB-TOTAL			12
LUZON SOUTH 1			
CENTTRO MALL, LOS BANOS	Centro Mall, Lopez Avenue, Brgy. Batong Malake, Los Baños, Laguna	SO	1
DASMARINAS	2/F, Central Mall Annex, Km. 28, Salitran Road cor. Aguinaldo Highway, Dasmariñas, Cavite	S	1
GUMACA	R. Alvarez Bldg., No. 13 Tañada St., Brgy., Pipsisik, Gumaca, Quezon	SO	1
SINILOAN	Temprosa Bldg., Bagong Barangay Siniloan, Laguna	SO	1
SANTA ROSA	2F. Waltermart Bldg., Balibago Highway, Sta. Rosa, Laguna	S	1
WALTERMART MAKILING	Barangay Makiling, National Highway Calamba, Laguna	SO	1
SUB-TOTAL			6
LUZON SOUTH 2			
BALAYAN	2/F New Public Market, Plaza Mabini St. Balayan, Batangas	SO	1
BONGABONG	Atienza Bldg., P. Burgos cor. Mabini Sts., Brgy. Poblacion, Bongabong, Oriental Mindoro	SO	1
BROOKE'S POINT	Brooke's Point Municipal Hall Building Brooke's Point, Palawan	SO	1

LEMERY	Xentro Mall, Ilustre Avenue, Lemery Batangas	S	1
MAMBURAO	Sytacor Building, Tangkalan, Mamburao, Occidental Mindoro	SO	1
NASUGBU	Municipal Hall Building, Escalera St., Nasugbu, Batangas	SO	1
ROBINSONS PLACE LIPA	Level 2, Robinsons Place Lipa, JP Laurel National Highway, Mataas na Lupa, Lipa City	SO	1
ROBINSONS PLACE PALAWAN	National Highway, Barangay San Manuel Puerto Princesa City	SO	1
TAYTAY, PALAWAN	Taytay Municipal Hall Building Taytay, Palawan	SO	1
SUB-TOTAL			9
LUZON BICOL			
JOSE PANGANIBAN	G/F Jose Panganiban Legislative Bldg., Jose Panganiban, Camarines Norte	SO	1
LIGAO	G/F, Ligao Municipal Hall, Bldg., Ligao City	SO	1
ROBINSONS PLACE NAGA	3/F Lingkod Pinoy Center, Robinsons Place Naga, Roxas Ave. corner Almeda Highway, Naga City, Camarines Sur	SO	1
STA. ELENA	G/F, DSWD Bldg., Poblacion Sta. Elena, Camarines Norte	SO	1
SUB-TOTAL			4
VISAYAS CENTRAL 1			
CEBU-NRA	Level 3, Robinsons Galleria Cebu, General Maxilom Avenue corner Osmeña Blvd, North Reclamation Area, Cebu City	S	1
ROBINSONS FUENTE CEBU	Sta. Cruz, Fuente Osmeña Boulevard Cebu City	SO	1
SM CEBU	Rosario Connie C. Moring SM City Cebu, North Reclamation Area, Cebu City	SO	1
TALIBON	Talibon Municipal Hall, Talibon, Bohol	SO	1
TALISAY	Rosalie Bldg. Gaisano Grand Fiesta Mall, Highway, Tabunok, Talisay City, Cebu	S	1
UBAY	Ubay Municipal Hall, Poblacion, 6315 Ubay, Bohol	SO	1
SUB-TOTAL			6
VISAYAS CENTRAL 2			
BAYBAY	GF, Baybay City Legislative Bldg., Ramon Ma gsaysay Ave., Baybay, Leyte	SO	1
BILIRAN	DA Bldg., Capitol Compound, Brgy. Calumpang, Naval, Biliran	SO	1
BORONGAN	Lupos Bldg., Real Street, Brgy., Songco, Borongan, Eastern Samar	SO	1
CATARMAN	Singzon Bldg., Cor. Quirino and Balite Street, Catarman, Northern Samar	SO	1

ROBINSONS PLACE ORMOC	Lingkod Pinoy Center, 3F, Robinsons Place Ormoc, Lilia Ave., Brgy. Cogon, Ormoc City	SO	1
ROBINSONS PLACE TACLOBAN	2/F, Robinsons Place Tacloban, Tabuan National Highway, Marasbaras, Tacloban City	SO	1
SUB-TOTAL			6
VISAYAS WEST 1			
BACOLOD EAST	East One Atrium Bldg., Burgos Extension, Brgy. Villamonte, Bacolod City, Negros Occidental	S	1
BAYAWAN	Old City Hall Bldg., Poblacion, National Highway, Bayawan City, Negros Oriental	SO	1
GUIHULNGAN	2/F, Guihulngan Public Market, Paterno St., Guihulngan City, Negros Oriental	SO	1
ROBINSONS PLACE BACOLOD	Robinsons Mall, Lacson Street, Mandalagan, Bacolod City	SO	1
ROBINSONS DUMAGUETE	Robinsons Mall, Brgy. Calindagan, Dumaguete City, Negros Occidental	SO	1
SIQUIJOR	G/F, Siquijor Multi-Purpose Building, Poblacion, Siquijor, Siquijor	SO	1
SUB-TOTAL			6
VISAYAS WEST 2			
BORACAY	2/F Barangay Hall, Manoc-Manoc, Boracay, Malay, Aklan	SO	1
ILOILO - MOLO	GT Mall Plaza, M.H. Del Pilar, Molo, Iloilo City	S	1
PASSI	Passi Economic Enterprise, Passi City, Iloilo	SO	1
ROBINSONS PLACE ANTIQUE	3/F, Lingkod Pinoy Center, Robinsons Place Antique, San Jose Buenavista, Antique	SO	1
ROBINSONS PLACE ILOILO	Robinsons Place Iloilo, corner De Leon & Quezon Sts., Iloilo City	SO	1
ROBINSONS PLACE JARO	Lingkod Pinoy Center, Basement Level, Robinsons Place Jaro, E. Lopez St., Jaro, Iloilo City	SO	1
ROBINSONS PLACE ROXAS	Pueblo de Panay, Brgy. Lawa-an, Roxas City	SO	1
SUB-TOTAL			7
MINDANO NORTH			
CDO - LAPASAN	G/F Market City and East Bound Integrated Terminal, Agora, Lapasan, CDO	S	1
ROBINSONS PLACE BUTUAN	J. C. Aquino Ave. Libertad, Butuan City	SO	1
ROBINSONS CAGAYAN DE ORO	Rosario Crescent corner Florentino Street, Limketkai Center, Cagayan De Oro City	SO	1
ROBINSONS PLACE ILIGAN	Lingkod Pinoy Center, Robinsons Place Iligan, Macapagal Avenue, Iligan City, Lanao del Norte	SO	1

SAN FRANCISCO, AGUSAN	Alexander Bldg., Purok IV, Brgy. Hubang, San Francisco, Agusan del Sur	S	1
SUB-TOTAL			5
MINDANAO SOUTH 1			
CALINAN	Calinan Municipal Hall Bldg., Calinan, Davao City	SO	1
DAVAO - ILUSTRE	Gaisano Grand Citimall Davao, Ilustre, Davao City	S	1
FELCRIS CENTRALE MALL	2F, Felcris Centrale Mall, Quimpo Blvd., Bucana, Davao City	SO	1
NCCC MALL DAVAO	GF, NCCC Centerpoint, Brgy. Matina Crossing, Tolomo, Davao City	SO	1
NCCC MALL TAGUM	3F, NCCC Mall of Tagum, National Highway, Tagum City	SO	1
PANABO	Door 5 Centino Bldg., Quezon Blvd., Brgy. Sto. Niño, Panabo City	S	1
ROBINSONS PLACE TAGUM	Level 4, Robinsons Place Tagum, Brgy. Visayan Village, Tagum City	SO	1
SUB-TOTAL			7
MINDANAO SOUTH 2			
KCC GEN SAN	Veranza Mall, J. Catolico Sr. St., Lagao, General Santos City	SO	1
ROBINSONS PLACE GEN SAN	J. Catolico Sr. Ave., Lagao, General Santos City	SO	1
SARANGANI	G/F Old Capitol Bldg., Sarangani Provincial Capitol Compound, Alabel, Sarangani Province	SO	1
SUB-TOTAL			3
MINDANAO WEST			
TAWI-TAWI	Ground floor, Nationwide Telephone Systems, Inc. Bldg., National Road, Tubig- Boh, Bongao, Tawi-Tawi	SO	1
ZAMBOANGA ECOZONE	Zamboanga City Special Economic Zone Authority, San Ramon, Zamboanga City	SO	1
SUB-TOTAL			2
SUB-TOTAL (BRANCH & SERVICE OFFICES)			133
PUBLIC LOCATIONS			
BAGUIO ECONOMIC ZONE			1
CAVITE ECONOMIC ZONE			2
CLARK FREEPORT AND SPECIAL ECONOMIC ZONE			1
MACTAN ECONOMIC ZONE			2

LAGUNA TECHNOPARK			2
PHILIPPINE PORTS AUTHORITY (PPA) SOUTH HARBOR			1
PPA- BATANGAS BASEPORT			1
SUBIC BAY FREEPORT ZONE			1
SUB-TOTAL (PUBLIC LOCATIONS)			11
FOREIGN OFFICES**			
RIYADH (MIDDLE EAST)	Embassy of the Philippines Site D4, Collector Road C, Diplomatic Quarters, Riyadh 11693, KSA		1
LONDON (EUROPE)	No. 11 Suffolk Street, London, SW1Y 4HG, United Kingdom		1
UNITED STATES (AMERICA)	447 Sutter St., 2nd Floor, Suite 203 San Francisco, California, USA 94108		1
TAIPEI (ASIA)	Manila Economic & Cultural Office No. 55, 57 Zhouzi Street, Neihu District, Taipei City, Taiwan (R.O.C.)		1
TORONTO (NORTH AMERICA)	Philippine Consulate General 202 160 Eglinton Avenue East, Toronto, Ontario, Canada M4P 3B5		1
SUB-TOTAL (FOREIGN OFFICES)			5
Member Services & Support Group (MSSG)			1
GRAND TOTAL			150

