



SEALED CANVASS

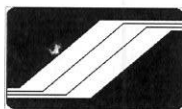
June 23, 2020
 Date

PHILGEPS REF. NO.: 7075854
 DATE POSTED : 06-29-20
 POSTED BY : ERIKA

Sir / Madam:

Please furnish us with your quotation on or before **JULY 3, 2020 @ 5:00PM** for the following items:

No.	Quantity	PARTICULARS	Unit Cost	Total Cost
1	3 Years	Service Provider (SP) of the Text-SSS Service Facility & development of SSS Mobile Application. ABC = P 145,600.00 / Year SCOPE OF THE PROJECT & REQUIREMENTS: A. Text-SSS Service 1. Development of SMS application customized for SSS and the hardware and system software needed to run the application. 2. Maintenance and hosting of SMS gateway application. 3. Interconnection maintenance (monthly service fee). 4. Provision for additional ten keywords for text enhancements. 5. Hardware and application program interface from the SSS application programs to the provider's server application program. 6. Coordination with the Mobile Network Operators for the registration of keywords and the smooth running of "Text-SSS." 7. Provide prompt replies to queries. 8. Monitor usage, statistics and text services. 9. High system availability for the continuous delivery of service to the members. 10. Services: a. Inquiry on status of Contributions b. Loan status and loan balance with details c. Status of Claims/Benefits (Sickness, Maternity, EC Med, Disability, Retirement, Death and Funeral) with details d. SSS Feedback e. Maternity Notification submission f. Inquiry of Payment Reference Number (PRN) g. SSS Branch office location inquiry h. SSS Documentary Requirements in filing benefit claims and membership 11. Additional features a. Use of "Fuzzy Matching" technology which allows SSS members to text in their inquiries without having to remember keywords. Within this feature, SSS members can submit text messages in their own words, whether in Tagalog, English or Textlese. b. A single access code to all SMS network (Globe, Smart and Sun). B. SSS Mobile Application 1. Design and development of the Mobile App based on SSS requirements and specifications. 2. Hosting of the Mobile App on a secure cloud environment. 3. Registration of the Mobile App with Google Play Store for Android mobile devices, and with Apple Store for IOS mobile devices. 4. Maintenance and support 5. Modules/Features a. Login - using member/employer's SSS website credentials (User ID Password) b. Members Services 1. Member information 2. View information and update information (contact details, local mailing address, foreign mailing address) 3. Inquiry of member records 4. Contributions and details 5. OFW and Flexi Fund Facility (view details) 6. Loan status and balance details 7. Benefits (sickness claim, maternity claim, retirement claim, disability claim, EC medical status) details 8. Generation of Payment Reference Number (PRN), Maternity notification submission 9. Application for salary loan 10. SSS Office location with Location Map 11. Document Requirements for benefit claims and membership 12. Registration to My.SSS 13. Payment Option for Members upon Generation of PRN 14. Application for SS Number with attachments 15. Submission of Retirement Claim Application	P _____ / Year	P _____ (for 3 Years)



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		<p>c. Employer Information</p> <ol style="list-style-type: none"> 1. Posted contributions and details 2. Posted loan payments and details 3. Benefit payment (maternity and sickness) details 4. Approval of salary loan 5. Submission of R1A (subsequent) 6. Employer data update (R8) <ul style="list-style-type: none"> • Telephone number • Mobile number • Email address 7. Payment option for Employers upon Generation of PRN <p>d. Disbursement of salary loan and other SSS member's benefits.</p> <p>e. Broadcast messages / announcements to SSS members</p> <p>C. Implementation Requirements:</p> <ol style="list-style-type: none"> 1. Text-SSS service completion: All functionalities aforementioned in Section A.9 must be operational within 3 months after acceptance of the Notice to Proceed (NTP). 2. SSS Mobile Application completion: All modules aforementioned in Sections B.5.a and B.5.b.1-13 must be operational within 3 months after acceptance of Notice to Proceed (NTP). 3. Other services / modules under Sections A and B and not covered under Sections C.1 and C.2 will be developed within a timeframe to be agreed upon with SSS during the project planning/ requirement definition phase. 4. The Service Provider must provide management report on usage/transactions/ services under Text-SSS and SSS Mobile App. 5. Login in to the SSS Mobile App will use member or employer's SSS website credentials (User ID & Password). 6. The Service Provider must integrate the systems of SSS accredited Payment Gateway Providers / Collecting and Disbursing Partners with the SSS Mobile App. For such integration and additional operational costs, the Service Provider may enter into a separate agreement with the Payment Gateway Provider / Collecting and Disbursing Partners of SSS. 7. For services under Section 5.e, the Service Provider may charge SSS subject to its procurement policies and procedures. 8. The Service Provider may include advertisements in the mobile application, subject to the approval of SSS, to ensure that the advertisements follow SSS standards and policies on such. 9. Text-SSS must be made available for Smart, Globe and Sun subscribers at the prevailing cost of the SMS service providers. <ol style="list-style-type: none"> a. PHP 2.50 for Smart and Globe b. PHP2.00 for Sun Cellular <p>(Page 2 of 3)</p>		
		<p>GRAND TOTAL ABC = P 436,800.00</p> <p>Member Relations & Support Division (Member Electronic Services Department)</p> <p>Memo received by PPMD dated 6-23-2020 with Request # 2020-0200 (Revised)</p> <p>[FY 2020 APP (Original) – Hiring of a Service Provider (SP) for a period of Three (3) years that can provide both the Text - SSS Service & SSS Mobile Application under PAP Code # 336]</p>		

Delivery Terms: Three (3) Years

Payment Terms: Government Terms (Payment is upon delivery of items / services and submission of billing documents.)

Price validity : Three (3) Months.



Republic of the Philippines
SOCIAL SECURITY SYSTEM
 East Avenue, Diliman, Quezon City

REQUEST FOR QUOTATION

2020-0091

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No.	Quantity	PARTICULARS	Unit Cost	Total Cost
1	3 Years	Service Provider (SP) of the Text-SSS Service Facility & development of SSS Mobile Application. ABC = P 145,600.00 / Year (Page 3 of 3) GRAND TOTAL ABC = P 436,800.00 Member Relations & Support Division (Member Electronic Services Department) Memo received by PPMD dated 6-23-2020 with Request # 2020- 0200 [FY 2020 APP (Original) – Hiring of a Service Provider (SP) for a period of Three (3) years that can provide both the Text - SSS Service & SSS Mobile Application under PAP Code # 336]		

- NOTE/S:**
- 1.) **For canvass with an ABC of P 100,000.00 and above**, the winning bidder is required to post a Performance Bond from receipt of Notice of Award equivalent to 5% Cash (Goods & Consulting Services) & 10% Cash (Infrastructure), Cashier's / Manager's Check, Bank Guarantee / Draft or 30% Surety Bond callable upon demand, of the contract price.
 - 2.) **Supplier is required to indicate his PhilGeps Registration Number on the canvass form.**
 - 3.) SSS shall withhold the applicable taxes from the amount payable in accordance with the BIR regulations.
 - 4.) **Alternative offer is not allowed.**
 - 5.) **Quantity is subject to change but not to exceed the quantity in the approved P.O.**
 - 6.) **Prospective/Interested Service Providers may get in touch with Member Electronic Services Department through telephone at 920-64-01 loc. 6095/5322 or email (penasaa@sss.gov.ph). They may also visit the department at the Ground Floor, SSS Main Bldg., East Avenue Diliman, Quezon City for clarifications.**

This is to certify that my Company is updated in the payment of contributions and loans to SSS, and conformed with the above terms & conditions, and the data / quotation indicated are valid.

 Owner/Company Representative
 (Sign over Printed Name)

Reminder : Price quotation should be made with extra care taking into account the specification and unit of quantity to avoid errors. The offeror binds himself to this quotation.

Please indicate below your Business Name, Address and Telephone Number and Date Received.

Your Business SSS No. _____

PhilGeps Registration No. _____

T I N no. _____

Date Received : _____

 (Business Name)

 (Address & Telephone No.)

 (E-mail Address)

Very Truly Yours,

Hydee R. Raquid
HYDEE R. RAQUID

Department Manager III

Procurement, Planning & Management Department

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