PROJECT:

SUBSCRIPTION OF 2X500 MBPS INTERNET SERVICE FOR ACTIVE-ACTIVE SETUP OF DATABASE FOR MAIN PRODUCTION AND DISASTER RECOVERY FOR THREE (3) YEARS

A. QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	a. For clarification, am I correct, it is not internet service procurement? Is it local loop from Main Office to DR site of SSS?	Yes. It is E-Lan/E-line Services, point to point connection.
	b. Lot 1 is 500 MBPS and Lot 2 is another 500 MBPS?	Yes.
	c. Where is the location of DR site? We need to know the complete address for us to determine if there is available facility on our part.	Chino Roces Avenue, Makati City
59	d. Is ISO certificate a requirement? Is there any alternative certification that we can provide in replacement of this?	The Service provider must be ISO 27001 certified or Metro Ethernet Forum (MEF) Carrier Ethernet (CE) 2.0 certified, within the last three (3) years prior to the submission and opening of bids.
		This amends Item No. 3 of the Technical Specifications.
2	a. For Item no. 3, ISO certificate, can it be lowered or be replaced with other certification?	Please refer to A. Item 1.d.
3	a. With regards to technical specification, since it is 2 Lots, does it mean one ISP per lot will be our choice right?	Yes.
	b. We can participate in the 2 lots but only one can be awarded right?	Yes.
4	For the Lot 1 and 2, it is indicated in the technical specification 500 MBPS E-Line Services for the Active-Active set-up, since only one lot will be awarded to a service provider, can	The same cable route may be used for both lots since only one lot will be awarded per service provider.
*	we use the same cable route for Lot 1 and Lot 2?	

		Queries/Clarifications	TWG Reply
1.		Under Section VII Technical Specifications,	Please refer to A. Item 1.d.
		For Item #3: The Service provider must be ISO 27001 certified within the last three (3) years prior to the submission and opening of bids.	
		Radius: Any other documents such as National Telecommunications Commission (NTC) Certificate – authorized installer of Internet Service connection and telecommunication-grade service provider in the Philippines.	
	b.	Would you allow Site Inspection?	No.
	33	What is the complete address of the DR Site? For us to facility check from our end.	Chino Roces Avenue, Makati City
	d.	Who is the incumbent?	There is no existing service provider.
2.		For the Technical Specification, may we ask for the specific location/address of Point A & point B for the DLL or point to point connection so we can conduct a survey and determine if feasible, with availability facility and within our area of coverage.	Point A: SSS Bldg. East Avenue, Diliman, Quezon City Point B: Chino Roces Avenue, Makati City
		In the event that the location disclosed is outside the coverage area or is not feasible, can the bidder or ISP avail last mile connectivity via 3rd party or other Telco partner?	No.
	C.	May we ask for the clarification on the specific bandwidth requirement for the point to point connection (DLL). Does it mean 1 500Mbps subscribed bandwidth per lot from point A to point B or Point A needs 500Mbps and another 500Mbps	For Lot 1, 500mbps (symmetric) and Lot 2, 500mbps (symmetric) Lot 1: 500 Mbps (Symmetric) Lot 2: 500 Mbps (Symmetric) Point A (SSS HQ) Lot 2: 500 Mbps (Symmetric) Point B (SSS DR)

		for Point B (equivalent or a total of 1Gb)?	
	d.	Does SSS also requires that all GMB must be paid and updated or do we need to secure clearance for the company's payment contribution in order to become eligible to bid?	The requirement for updated payment of SSS obligations is not part of the requirements for bidding. However, this will be verified before payment. Thus, any delinquency must be settled before the processing of payment to the winning bidder.
		proof that we are updated in our remittances for a certain period of time?	
3.		Special Conditions of Contract - Intellectual Property Rights - May we ask if this is applicable? If not, may we request to state it as "not applicable" or take it out from the SCC?	We maintain the provision on the Intellectual Property Rights
		Rights of the supplier on suspension, disconnection, or termination of service in the event of non-payment / delayed payment after the 60 day payment term - Can we include a mutual clause on termination or suspension of agreement in the event of material breach of obligation of either party, subject to a 30-day cure period and if despite notice the same has not been cured either party may terminate the contract?	No.
×		Please clarify if a Multi-year obligation/contractual authority will be secured given that the duration of the contract is 3 years?	The contract will have a 3-year term/validity period.
	150.5	In the Schedule of Requirements, - What is the meaning of "Subscription will commence simultaneously upon delivery"?	Subscription will commence after acceptance. This amends Section VI. Schedule of requirements. Please refer to Annex B.
	,	- Does the 60-calendar day delivery timeline include the 15-day testing?	Yes.

	 If ever installation and testing is completed in 30 or 45 days, can the supplier bill at the 46th day? 	No, please refer to Section V. Special Conditions of the Contract, GCC Clause 2.2.
	e. Technical Specifications • 500mbps E-line Subscription for Main Production and Disaster Recovery - May we request the specific location / address in the Main Production and Disaster Recovery site?	Main Office: SSS Bldg. East Avenue, Diliman, Quezon City DR Site: Chino Roces Avenue, Makati City
4.	Technical Specifications: 3 The Service provider must be ISO 27001 certified within the last three (3) years prior to the submission and opening of bids In lieu of this, may we submit other supporting documents as replacement for the mentioned requirements.	Please refer to A. Item 1.d.