

PROJECT: THREE (3) YEAR MAINTENANCE OF INTERNAL FIREWALL

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	For page 16 under SLCC, definition of similar contract, aside from internal firewall, can you also consider maintenance of external firewall and/or enterprise firewall?	Yes
2	For page 33, under section VII of Technical Specification, item 1.4; "submit certification of previous contract on comprehensive maintenance" can you explain further the meaning of this requirement?	Any documentation that may be presented or included as proof, such as, but not limited to, contracts, that your company previously provided/completed/implemented a firewall maintenance project.

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	<p>Page 16 Section III Bid Data Sheet Single Largest Completed Contract, definition of similar means - Installation, implementation and Maintenance of Internal Firewall.</p> <p>Question 1.1 <i>During the pre-bid process, SSS agrees to include the supply, delivery, and installation of an enterprise firewall or an external firewall as part of the SLCC definitions. Please confirm.</i></p>	Confirmed.
2	<p>Page 24 Service Units.</p> <p>Question 2.1 <i>Can you extend the service unit deadline from 24 hours to 72 hours? It's very hard to produce a service unit for a large enterprise grade firewall like the existing equipment of SSS.</i></p> <p>Question 2.2 <i>Can we use different model but can cater the existing port requirements of SSS?</i></p>	<p>2.1. No. Since you will be allowed to use a different model, we cannot extend the service unit deadline.</p> <p>2.2 Yes. For service unit, you can use a different model but must cater to the existing port and performance requirement of SSS.</p>
3	<p>Page 25 Item 4.7 If within 48 hours, upon arriving on site, the service contractor fails to restore/repair the malfunctioning part</p>	

	<p>/ component, the service contractor must supply and install a service unit within the next 24 hours. SSS use of said service unit must not exceed 30 calendar days.</p> <p>Question 3.1 For the actual replacement of the defective unit, can you give us 90 days if no replacement is available in the Philippine depot?</p>	<p>3.1 Yes, Ninety (90) days will be allowed for the actual replacement of the defective unit if no replacement is available in the Philippine depot.</p> <p>This amends: Page 25 Item 4.7 SSS use of said service unit must not exceed 30 calendar days to "must not exceed 90 calendar days".</p>
4	<p>Page 33 Item 3.1, Supplier must utilize experienced and certified technicians or engineers under its direct employment and supervision in rendering the required maintenance.</p> <p>Question 4.1 How many Fortinet Network Security Expert engineers would be required for the certified technicians or engineers?</p> <p>Question 4.2 What is the level of the Fortinet Network engineer's certification?</p> <p>Question 4.3 We are assuming that the Fortinet engineer's certification will be included in the technical envelop as supporting documents? Please confirm.</p> <p>Question 4.4 Will you be needing also Fortinet Authorized Reseller/ Partner Certification for this bid?</p>	<p>4.1. We require two (2) Fortinet Network Security Expert engineers.</p> <p>This amends Section VII Technical Specification Item 3 page 34 3.3. The winning bidder must at least have two (2) manufacturer certified security experts. All technical support personnel including engineers and security experts must be directly employed with the bidder for at least one (1) year on the date of submission of the bid proposal.</p> <p>4.2. Certified Fortinet NSE 7 Network Security Architect.</p> <p>4.3. Yes. Confirmed.</p> <p>4.4. No</p>
5	<p>Page 17 Item 20.2, Post qualification documents no. 4 Latest Audited Financial Statements</p>	

<p>(AFS) and no.5 Latest Income Tax Return (ITR).</p> <p>Question 5.1 <i>Our AFS 2021 and ITR 2021 are not yet available. Kindly consider AFS 2020 and ITR 2020</i></p>	<p>You may submit your AFS 2020 and ITR 2020 in the absence of 2021 documents.</p>
--	--