

PROJECT: THREE (3) YEAR MAINTENANCE SERVICES FOR 2 UNITS VPN CONCENTRATORS, 1 UNIT AP CONTROLLER AND 5 UNITS ACCESS POINTS

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	Under page 23 section V of Special Condition of the Contract item 7, 30 calendar days' replacement of unit, is it applicable in 90 days? Some parts are from outside of the country so it takes time to deliver those parts.	SSS use of said service unit must not exceed 75 calendar days . This amends Section V, Special conditions of the contract, GCC Clause 1, B.7

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	<p>Page 23 Item 7 If within 48 hours, upon arriving on site, the Service Provider fails to restore / repair the malfunctioning part / component, the Service Provider must supply and install a service unit within the next 24 hours. SSS use of said service unit must not exceed 30 calendar days. All shipment / delivery fees must be charged against the account of the Service Provider</p> <p>Question 1.1 For the actual replacement of the defective unit, can you give us 90 days if no replacement is available in the Philippine depot?</p>	SSS use of said service unit must not exceed 75 calendar days . This amends Section V, Special conditions of the contract, GCC Clause 1, B.7
2	<p>Page 17 Item 20.2, post qualification documents no. 4 Latest Audited Financial Statements (AFS) and no.5 Latest Income Tax Return (ITR).</p> <p>Question 2.1 Our AFS 2021 and ITR 2021 are not yet available. Kindly consider AFS 2020 and ITR 2020.</p>	Section 23.1 provides that the AFS to be submitted is for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.