

PROJECT: THREE (3) YEAR MAINTENANCE SERVICES OF NETWORK EQUIPMENT (165 UNITS ROUTERS AND NETWORK SERVERS)

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	<p>Page 15 Section III Bid Data Sheet Item 5.3 Single Largest Completed Contract, definition of similar means – a. Maintenance Services for Cisco Network Equipment.</p> <p><i>Question 1.1 Can SSS consider supply, delivery, and installation of Cisco Network Equipment. The warranty services scope for this model/ type of procurement is also similar with the maintenance services.</i></p>	Yes.
2	<p>Page 30 Section VI Schedule of Requirement, Additional Old Network Routers (Cisco 4321)</p> <p><i>Question 2.1 Can we have the serial numbers of the 15 units routers?</i></p>	<p>List of serial numbers of the old network routers:</p> <ol style="list-style-type: none"> 1) FDO2202A1LE 2) FDO2202A1LM 3) FDO2202A1LC 4) FDO2140A1N3 5) FDO2202A1L8 6) FDO2202A1LG 7) FDO2026A092 8) FDO2202A1LK 9) FDO2202A1L7 10) FDO2202A1L6 11) FDO2202A1L5 12) FDO2102A1CX 13) FDO2343M0V8 14) FDO2402M394 15) FDO2402M396
3	<p>Page 22 Item 7</p> <p>If within 48 hours, upon arriving on site, the Service Provider fails to restore / repair the malfunctioning part / component, the Service Provider must supply and install a service unit within the next 24 hours. SSS use of said service unit must not exceed 30 calendar days. All shipment / delivery fees must be charged against the account of the Service Provider.</p>	

	<p>Question 3.1 For the actual replacement of the defective unit, can you give us 90 days if there's no available replacement in the Philippine depot?</p> <p>Question 3.2 For the servers included on this project, can you extend the service unit deadline from 24 hours to 72 hours? It's very hard to produce a service unit for the servers.</p> <p>Question 3.3 Can we use different model for the service unit?</p>	<p>For questions 3.1 and 3.2,</p> <p>If within 48 hours, upon arriving on site, the Service Provider fails to restore / repair the malfunctioning part / component, the Service Provider must supply and install a service unit within the next 48 hours. SSS use of said service unit must not exceed 75 calendar days. All shipment / delivery fees must be charged against the account of the Service Provider.</p> <p>This amends Section V, Special conditions of the contract, GCC Clause 1, B.7.</p> <p>Yes, but must have the same features and functionalities of the existing unit/s.</p>
4	<p>Others- Reminders</p> <p style="text-align: center;">REMINDERS</p> <p>1. NOTARIZATION a. Certificate of Notarial Commission, and b. Specimen Signature.</p> <p>4.1 Can you further elaborate the requirement about letter b. specimen signature?</p>	<p>The bidder must secure a copy of the specimen signature from the Notary Public and must be submitted together with the Omnibus Sworn Statement, Bid Securing Declaration and Secretary's Certificate.</p>